



Impact on Economies and Society
DP World Berbera

Our Global Sustainability Strategy



Over the next few years we will see a transformation in the capacity of this major infrastructure asset that will benefit people both here and across the Horn of Africa, providing an alternative gateway to international markets and providing jobs to the people of Somaliland. We look forward to working closely with the Somaliland authorities and locals to improve quality of life of the people through key infrastructure and sustainability projects.

We are committed to being world leaders in sustainability. It is as important to us commercially as it is to the societies in which we operate. As a major global employer, we know we can play a significant role in improving people's lives, strengthening their communities, and protecting their environment.

The United Nations Sustainable Development Goals fit with our intention to work in a sustainable and responsible way, especially our commitment to minimise impact on our environment and to build vibrant, secure, and resilient societies. Our World, Our Future has created a platform for our people to get involved, move forward and make a big difference in the communities in which they live and work.

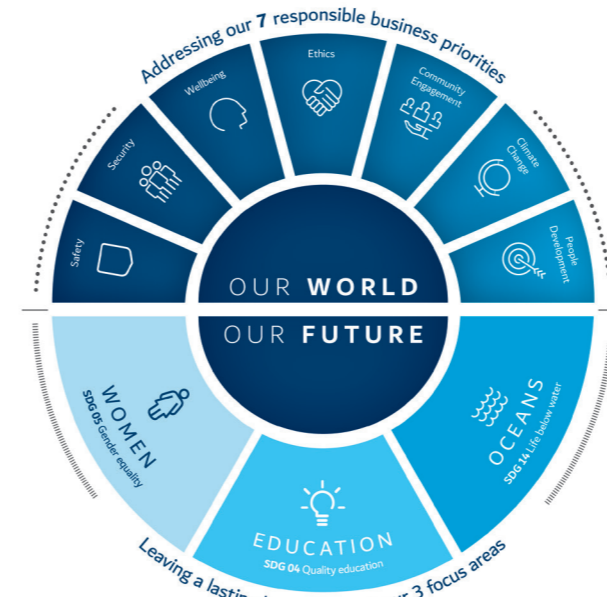
Sustainability is for the long term and I look forward to the next chapter.

Sultan Ahmed Bin Sulayem
Group Chairman and CEO



The UN Sustainable Development Goals are important to us and our sustainability strategy was refreshed in 2020 to ensure we are addressing and aligned to the 17 goals and metrics. So in 10 years we can demonstrate how our global reach across 50 countries has helped create a better future for everyone.

Our Priorities



Our Operations

DP World Berbera

In 2016, we won a 30-year concession for the management and development of a multi-purpose port project at Berbera, Republic of Somaliland. The Port of Berbera opens a new point of access to the Red Sea and will complement our existing operations in the Middle East and Africa.

We, together with the government of Somaliland, developed and now manage the Port of Berbera. The investment of up to USD 442 million expanded and upgraded the capacity of the Port of Berbera. The initial phase kicked off in October 2018, with an expansion consisting of building a 400-metre quay, 250,000 square metres yard extension, and the development of a free zone.



Our World

Addressing Responsible Business Priorities

SafeTogether



We invested **USD 4.4 Million** in safety equipment including fire trucks, pinning stations, spill kits, and safety cages in 2018 in Berbera.

Security



IT and Security spending **DOUBLED** from 2017 to 2019.

Well-Being



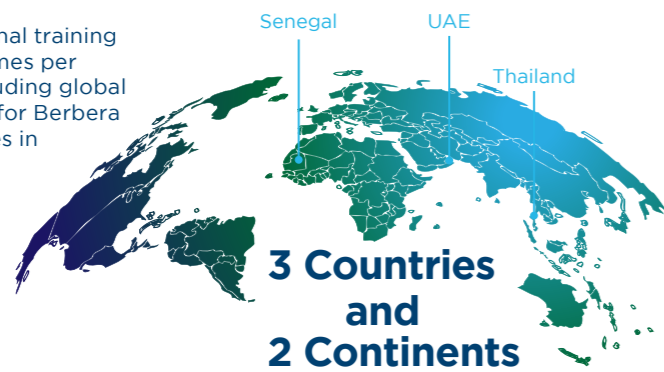
We ensure that **ALL EMPLOYEES** are covered by healthcare plans.

People Development



1,850% increase in professional training investment from 2017 to 2019 totalled **USD 638,000**

30+ professional training programmes per year, including global trainings for Berbera employees in



Community Engagement

Ensure availability and sustainable management of water and sanitation for all.



Since 2017, our community investment in water supply has helped

23,000+ people get access to clean water, out of which **8,000+** people gained access to piped water supply.

We have been involved in emergency drought relief initiatives and improving local water-supply infrastructure.

Emergency drought relief provided **4.5 Million** litres of water to affected communities.

The infrastructure increased water supply in Berbera by

60%

Health

Ensure healthy living and promote well-being for people at all age-groups.

Collaborating with the Ministry of Health and civil societies, we contributed

USD 516,000 to local hospitals in Berbera.

200 financially challenged women benefited from free health screening provided by us in 2019.

Our Future

Leaving a lasting Legacy

Education

Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.



USD 600,000 Contribution



13 Schools benefiting



2,000+ Students

The impact of our investment in local primary and secondary schools in Berbera has been significant.

Enrolment Rate Increased by **55%**

Dropout Rate Decreased by **70%**

Women

We provide excellent career opportunities for both men and women, and practise gender equality in our businesses as well as in our communities.

We ensure that all our people are paid and treated.



Achieve gender equality and empower all women and girls.

Equally

We are proud to partner with leading organisations and local communities to support women in their right to education, employment and health. In 2019, we hosted;

Diversity and Inclusion Event

The event aimed to enhance our employees' understanding of gender equality and women empowerment and to address the awareness of gender-based discrimination and violence.



To sustain the demand of teachers in Berbera, we continuously provide scholarships to promising young women to study at the School of Education, Barwaaqo University.



Our Impact Through Trade

Contribution to GDP, Local Supply and Employment

81% Growth in our local expenses from 2017 to 2018 and totalled growth of **USD 27 Million**

The impact of our operation on local economy is significant in terms of **GDP contribution**, local distribution and employment.

77% growth in direct GDP contribution

241% growth in purchase from local suppliers

Promote inclusive and sustainable economic growth, full and productive employment and decent work for all.

Decent Work and Economic Growth

67% growth in local job creation from 2017 to 2019 and salaries and benefits paid increased by **USD 5.4 Million**

98% Local employment rate

85% Managers are locally employed

Our operation efficiency contributes to the growing trade volumes and enables trade in Berbera and the Horn of Africa region.



81% Reduction

Ocean freight premium per 20' dry standard container over Djibouti from 2017 to 2019.



42% Reduction

Average transit time from East Asia from 2017 to 2019.

200% Increase

Berth moves per hour from 2017 to 2019.

50% Reduction

Average dwell time for import and export from 2017 to 2019.

USD 9.5 Million

Cost savings in storage for local trader and shipping lines since 2017.

