

Online Facility Guide

The Tribunal Meeting and the General Meeting (the “**Scheme Meetings**”) can be accessed online using your smartphone, tablet or computer. There will be no physical meeting for DP World Beneficial Shareholders to attend in person or by personal representative(s). If you have a NIN Account, you will be able to listen to a live webcast of the meeting, view slides (if any), ask the Directors questions in written form and submit your votes in real time. If you do not have a NIN Account, you can attend online but cannot ask questions or vote. To access the Online Facility, you will need to either:

- Download the Lumi AGM app from the Apple App or Google Play Stores by searching for Lumi AGM; or
- Visit <https://web.lumiagm.com> on your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Internet Explorer 11, Edge and Firefox. Please ensure your browser is compatible.

Scheme Meetings ID: 176-101-365

To login and vote you must have your NIN and password*

** to obtain your password please complete and return the ‘Voting Instruction Form’ in accordance with the instructions thereon and set out in the Scheme Circular. Your password shall be sent to the email address provided therein.*

Using the Online Facility:

ACCESS

Once you have either downloaded the **Lumi AGM app** or entered **web.lumiagm.com** into your web browser, you’ll be prompted to enter the Meeting ID (set out above)

You will then be required to enter your:

- NIN; and
- password.


You will be able to log into the Online Facility from 2.00 pm (UAE time), Wednesday 22nd April 2020.


If you are a DP World Beneficial Shareholder with a NIN Account, select **‘I have a login’** and enter your NIN and password. Passwords will be distributed following completion and submission of your Voting Instruction Form

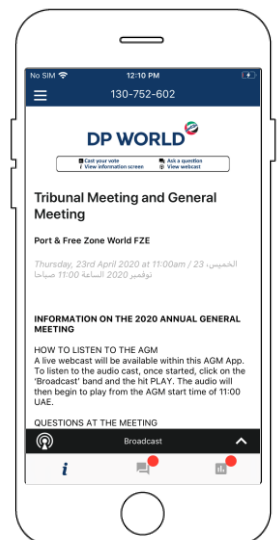
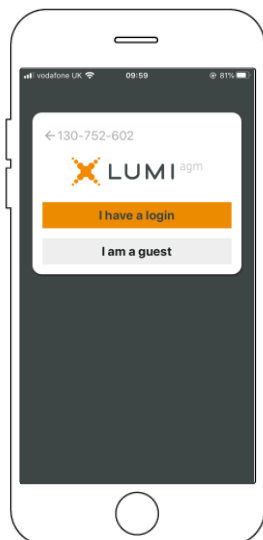
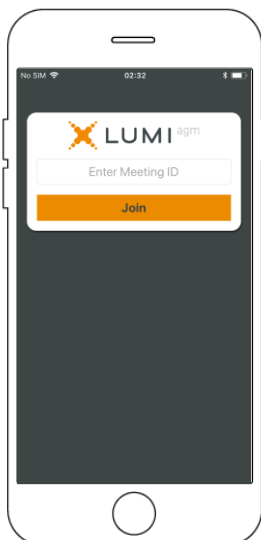
If you do not have a NIN Account, select **‘I am a guest’** - as a guest, you will be prompted to complete all the relevant fields including: title, first name, last name and email address.

Please note, guests will not be able to ask questions or vote at the meeting.


NAVIGATION

When successfully authenticated, the info screen  will be displayed. If you have a NIN Account, you can view company information, submit written questions and listen to the audiocast. If you do not have a NIN Account, you can view company information and listen to the audiocast.

If you would like to listen to the **audiocast** press the broadcast icon  at the bottom of the screen.



VOTING

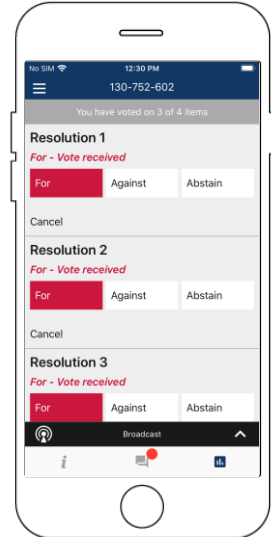
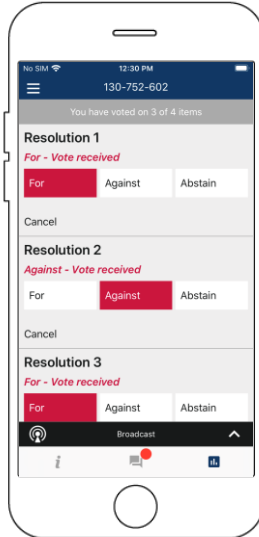
If you have a NIN Account, the Chair will open voting on all resolutions at the start of the meeting. Once the voting has opened,  will appear on the navigation bar at the bottom of the screen. From here, the resolutions and voting choices will be displayed.

To vote, simply select your voting direction from the options shown on screen. A confirmation message will appear to show your vote has been received. For - Vote received

To change your vote, simply select another direction.

If you wish to cancel your vote, please press Cancel


Once the Chair has opened voting, voting can be performed if you have a NIN Account at anytime during the meeting until the Chair closes the voting on the resolutions. At that point your last choice will be submitted.



QUESTIONS

Any DP World Beneficial Shareholder with a NIN Account attending the meeting is eligible to ask questions.

Online attendees with a NIN Account may submit a written question via the Online Facility.

If you would like to ask a question, select the messaging icon .

Questions can be asked to the meeting in English and Arabic.

Type your message within the chat box at the bottom of the messaging screen.

Once you are happy with your message click the send button.

Questions sent via the Lumi AGM online platform will be moderated before being sent to the Chair. This is to avoid repetition and remove any inappropriate language.

DOWNLOADS

Links are present on the info screen. When you click on a link, the selected document will open in your browser.

Data usage for streaming the Scheme Meetings or downloading documents via the platform varies depending on individual use, the specific device being used for streaming or download (Android, iPhone, etc) and the network connection (3G, 4G).

