

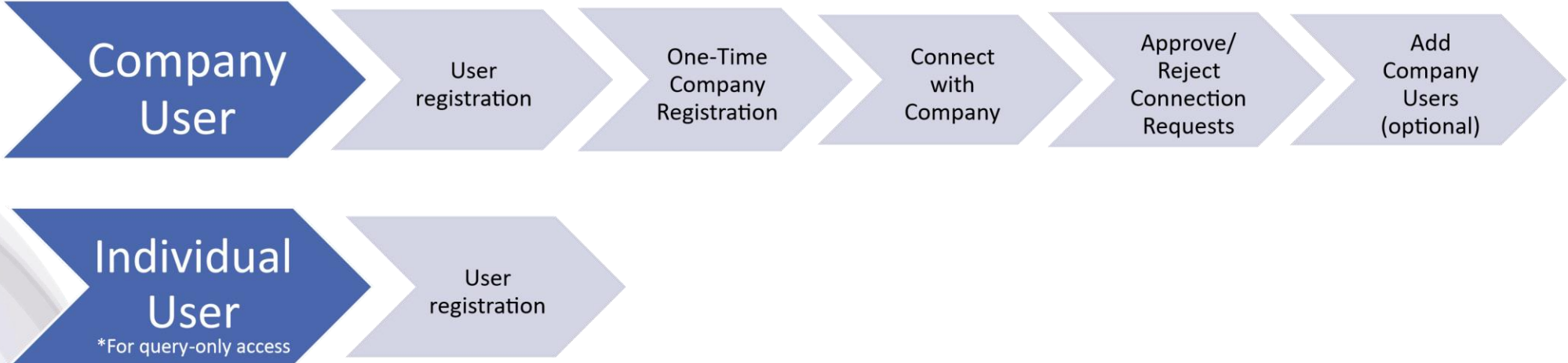


**DP WORLD**

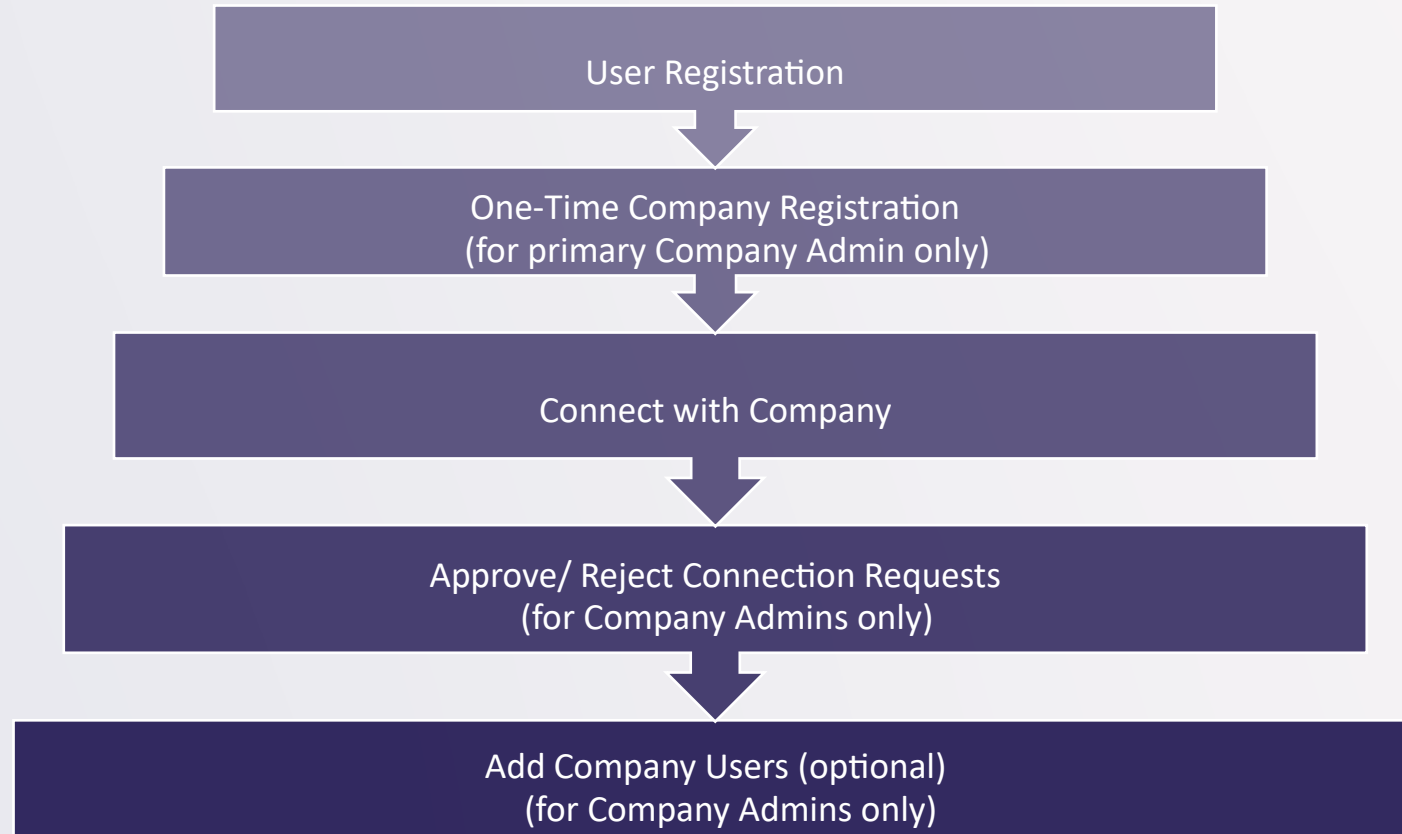
# How To Register for Cargoes Community System (CCS)



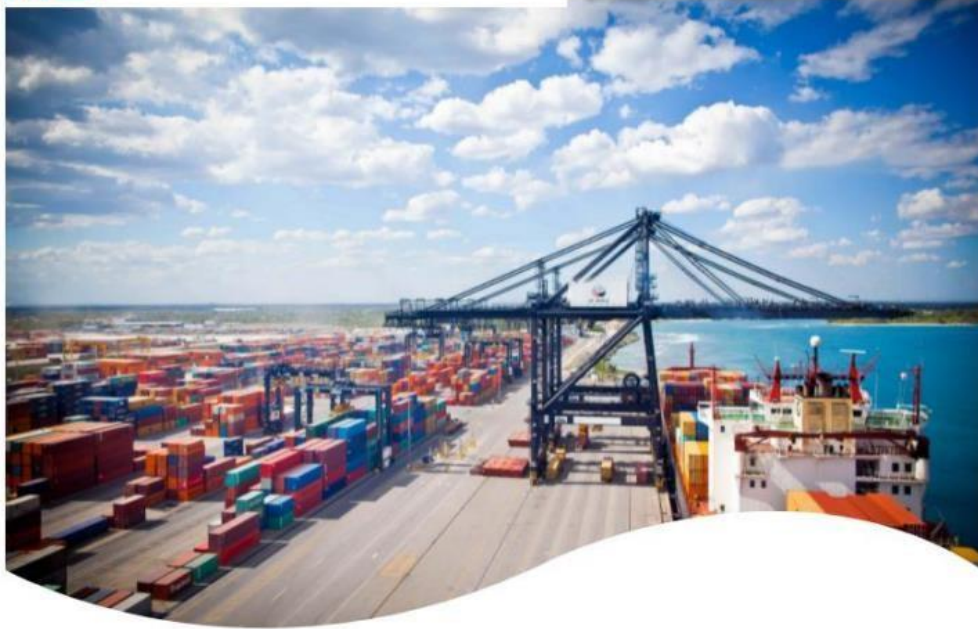
# PROCESS



# COMPANY USER



# STEP 1: COMPANY USER REGISTRATION



## Welcome to DP World Luanda

Sign in using your credentials

Email/Username \*

Password \*

[Forgot Password?](#)

SIGN IN

Not a member ? **SIGN UP**

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Call us : [+1 604-252-2420](tel:+16042522420) | Email us : [customerservice@dpworld.ca](mailto:customerservice@dpworld.ca)

# SIGN UP



## Create an Account



What is your registration type?

Your Registration Type

- Individual  
Select to register for query-only access
- Company User**  
Select to register as a company user



# REGISTRATION TYPE

SELECT “Company User”

## Create an Account

Profile Individual Account

\* First Name  \* Last Name

\* Email ID (Work)

Phone Number

CONTINUE



# ENTER USER INFORMATION

Notes:

Email ID must be unique (mandatory field)

Phone Number must be unique (non-mandatory field)





## Create an Account

Profile Individual **Account**

\* Password

\* Confirm Password

Hints: Password must contain ⓘ

By continuing this process, you acknowledge that we will be processing personal data in accordance with our [privacy policies](#) and [terms of use](#).

CONTINUE



# CREATE PASSWORD



**CARGOES COMMUNITY**  
By DP WORLD

PUBLIC\_HEADER\_EN ▾

Your account has been created


We have sent a verification link on your registered email address to verify

Verification link is only valid for 24hour(s)

**RESEND LINK**

Didn't receive an link? **RESEND LINK**

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5

VERIFY & ACTIVATE

EMAIL

**CARGOES COMMUNITY**  
By DP WORLD

**DP World Luanda Cargoes Community System: User Account Activation**

Dear John Doe,

Thank you for registering with DP World Luanda Cargoes Community System. We look forward to assisting you with your shipping container logistical needs.

Username: john.doe02

Please click on the Activate Account button below to verify your registration:

**Activate Account**

If you are not automatically redirected, please copy/paste the link directly into your browser.  
<https://accountsuat.mawani.trade/login/CA?tenant=CA&tokenId=d9a4ccda-1b0e-4303-8fd6-4bef77a0aa3e&email=john.doe1@dispostable.com&userName=john.doe02>

Regards,  
DP World Customer Service  
Cargoes Community System,  
customerservice@dpworld.ca

**CARGO**  
**COMMUNITY**  
By DP WORLD

EVOLISE


## Welcome to DP World Luanda

Account activated successfully  
Sign in using your credentials  
Your UserName : test.user17

**Go to DP World**

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**CARGO**  
**COMMUNITY**  
By DP WORLD

## Welcome to DP World Luanda

Sign in using your credentials

Email/Username \*


Password \*

[Forgot Password?](#)

**SIGN IN**

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LOGIN

# Step 2: One-Time Company Registration

(For primary Company Admin only)


**CARGO** COMMUNITY **5** BY DP WORLD Configure

Select a Location... T EN

**WELCOME TO DP WORLD LUANDA**  
Register your company to start using the all products and services.

**CONNECT COMPANY** **REGISTER COMPANY**

Welcome, tst usr



**Cargoes Community System**  
Enabling intelligence and secure information exchange between public and private

Favourite Apps +

No Favourite Apps

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1

REGISTER COMPANY

## Register Company



### Company Information ⓘ

\* Organization Name  
Maersk

### Location Details

\* Country  
Canada

\* State/Province  
British Columbia

\* City  
Vancouver

\* Postal Code/ZIP  
V6P3L8

\* Address  
808 Kingway

### Contact Details

\* Company Email ID  
mrk@maersk.ca

Country  
Canada

\* Phone Number  
(+1) 7089631475

← BACK

SAVE AS DRAFT

NEXT

# FILL IN COMPANY INFORMATION

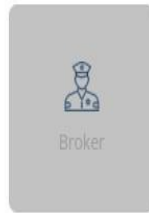
Note: Company Email ID does not have to be unique

2

## Register Company



### Company Role ⓘ



← BACK

SAVE AS DRAFT

NEXT



# SELECT COMPANY ROLE

## Register Company



### Service Provider ⓘ

List of Service Provider(s)

Role (s)

Trucking Company

Service Provider (1)



Select All

← BACK

SAVE AS DRAFT

NEXT

**SELECT SERVICE PROVIDER**  
"DP World Luanda "

4

## Register Company



### Identifier Details

List of Identifier(s)

Role (s)

Trucking Company

Identifiers (1)

Issued By DP WORLD Identifier Issuer TRUCKING COMPANY ACCOUNT ID

Service Provider

Trucking Company Account ID

Comments

Action

DP World Vancouver

MRK

✓ X

← BACK

SAVE AS DRAFT

NEXT

5

ENTER ACCOUNT ID



Maersk

**Company Information**

Company Name: Maersk  
 Company Address: 888 Kingway, Vancouver, British Columbia, Canada, V6Z9L3  
 Company Business Type:   
 Company Registered Under:   
 Phone Number: (+1) - 7089613147  
 Company Email ID: mrk@maersk.ca

**Service Information**

Role	Service Provider
Shipping Line	DP World Vancouver

**Identifiers Information**

Roles: Shipping Line

Identifiers:

Issued by DP World Identifier issuer SHIPPING LINE ACCOUNT ID

Service Provider	Identifier	Identifier Description
DP World Vancouver	PIL	

← BACK      HOME      **SUBMIT**

Are you sure you want to submit your application?  
 Note: Once submitted you can not undo

Company Profile

Company Name, Company Reference or Business Email ID      Created Date From     

SHOW ALL

Search Results (1)

Company Name	Company Reference	Business Email ID	Owned By	Last Action By	Last Action Date	Status
Maersk	CAC00000239	mrk@maersk.ca	meta.co	meta.co	07/12/2021, 09:42 AM	<b>PENDING APPROVAL</b>

Items per page: 10      1 - 1 Last page 1      << < > >>



**SUBMIT**

Note: You will be notified by email once your application has been approved or rejected

# Step 3: Connect With Company


**CARGOES** COMMUNITY by DP WORLD Configure

Select a Location... ▼ T 🔔 EN ⋮

**WELCOME TO DP WORLD LUANDA**  
Register your company to start using the all products and services.

**CONNECT COMPANY** **REGISTER COMPANY**

Welcome, tst usr



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Enabling intelligent and secure information exchange between public and private

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No Favourite Apps

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1

SELECT  
'CONNECT COMPANY'

SEARCH AND CONNECT WITH COMPANY X

To search for a company, enter the Company Name (at least 3 chars).

Company Name \* Country State/Province Company Email Domain

mae @abc.com

Reset Search

Company Name	Company Address	Country	State/Province
▼ <u>Maersk Line, Limited</u>	9300 ARROWPOINT BLVD.	United States	North Carolina

Showing 1 to 1 of 1 entries

|< < 1 > >|

# SEARCH FOR YOUR COMPANY



CONNECT WITH COMPANY



Are you sure you want to connect with Maersk Line, Limited ?

Requests will be processed within 3-5 working days.

No


Yes



SEND REQUEST

Welcome, Metta Co

Connect with company request sent to Maersk Line, Limited admin. Check your profile for updates.



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No Favourite Apps


CARGO 5 Track Pay Configure

Select a Location...

WELCOME TO DP WORLD  
Company registration request for Maersk is in **PENDING** status.

VIEW COMPANY PROFILE

Welcome, Meta Co



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Favourite Apps +

No Favourite Apps

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# Step 4: Approve/ Reject Connection Requests

(For Company Admins only)

## Search & Connect Request

Dear Admin,

The user jimhill@dispostable.com has requested to join your company AQUATRANS DISTRIBUTORS INC on the DP World Canada's Cargoes Community System

You will grant access to user jimhill@dispostable.com to your company profile by approving this request. The access can be edited and customized to meet the needs of your business.

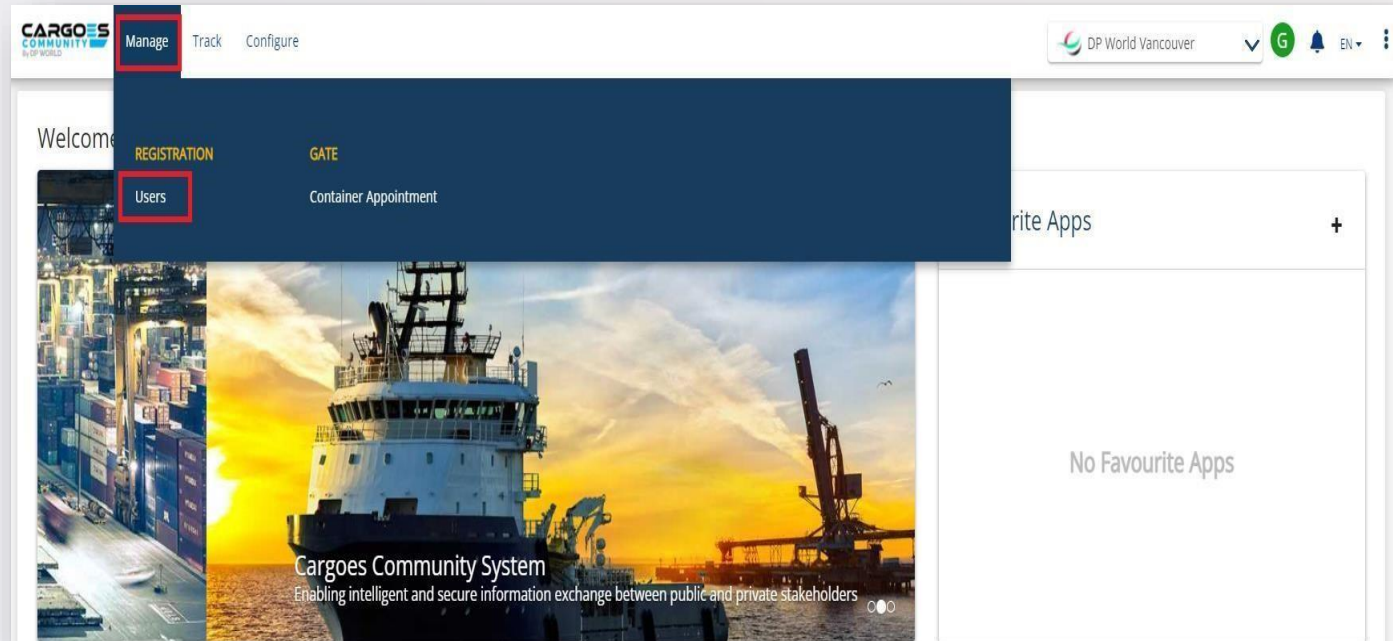
Please add user to process this request.

You are entitled to deny access if this user is not part of your organization.

This is a system-generated message from Cargoes Community Support

1

# MANAGE USER REQUESTS



CARGO 35 COMMUNITY Manage Track Configure DP World Vancouver G EN

User USER REQUESTS ADD USER

User Name, First Name, Last Name or Email ID User Type RESET SEARCH

SHOW MORE

Search Results (2)

Username	Name	Email ID	Phone Number	User Type	Company Name	End Date	Status
metta.co	Metta Co	metta.co@dispostable.com	+1.7089613144	Non Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE
ginette.miller01	Ginette Miller	ccsuat@dispostable.com	+1.1111111111	Company Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE

Items per page 10 1 - 2 Last page 2



# ADD or REJECT

User USER REQUESTS ADD USER

User Name, First Name, Last Name or Email ID User Type RESET SEARCH

SHOW MORE

Search Results (2)

Username	Name	Username	Email ID	Phone Number	Company Name	Status	End Date	Status
metta.co	Metta Co	jam.hilly	jimhill@dispostable.com	nullnull	AQUATRANS DISTRIBUTORS INC	PENDING		ACTIVE
ginette.miller01	Ginette Miller							ACTIVE

Items per page 5 1 - 1 Last page 1

Company Connect Request(s)

- View Profile
- Add User
- Reject



User

USER REQUESTS ADD USER

User Name, First Name, Last Name or Email ID

User Type

RESET

SEARCH

SHOW MORE

Search Results (3)

CSV PDF

Username	Name	Email ID	Phone Number	User Type	Company Name	End Date	Status
jam.hilly	Jam Hilly	jimhill@dispostable.com		Admin	AQUATRANS DISTRIBUTORS INC	31/12/2035	ACTIVE
metta.co	Metta Co	metta.co@dispostable.com	+1 7089613144	Non Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE
ginette.miller01	Ginette Miller	ccsuat@dispostable.com	+1 1111111111	Company Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE

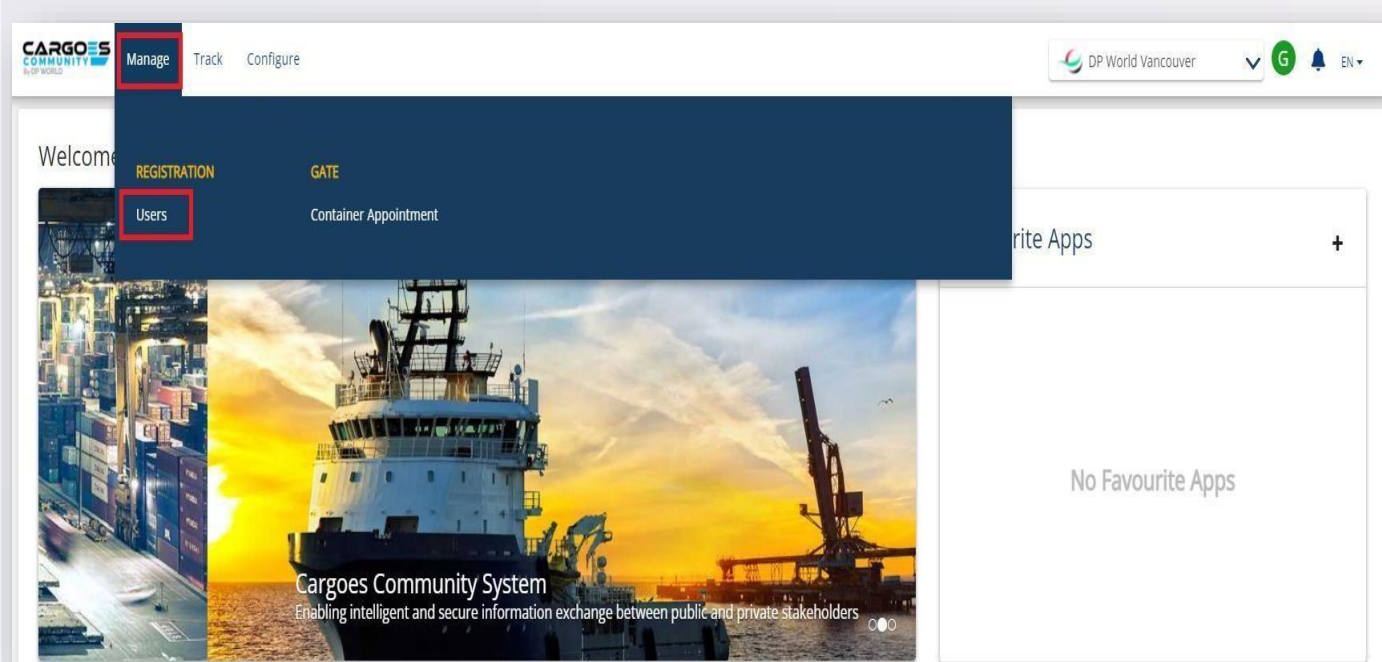
Items per page 10 1 - 3 Last page 3



SEARCH & VIEW USER STATUS

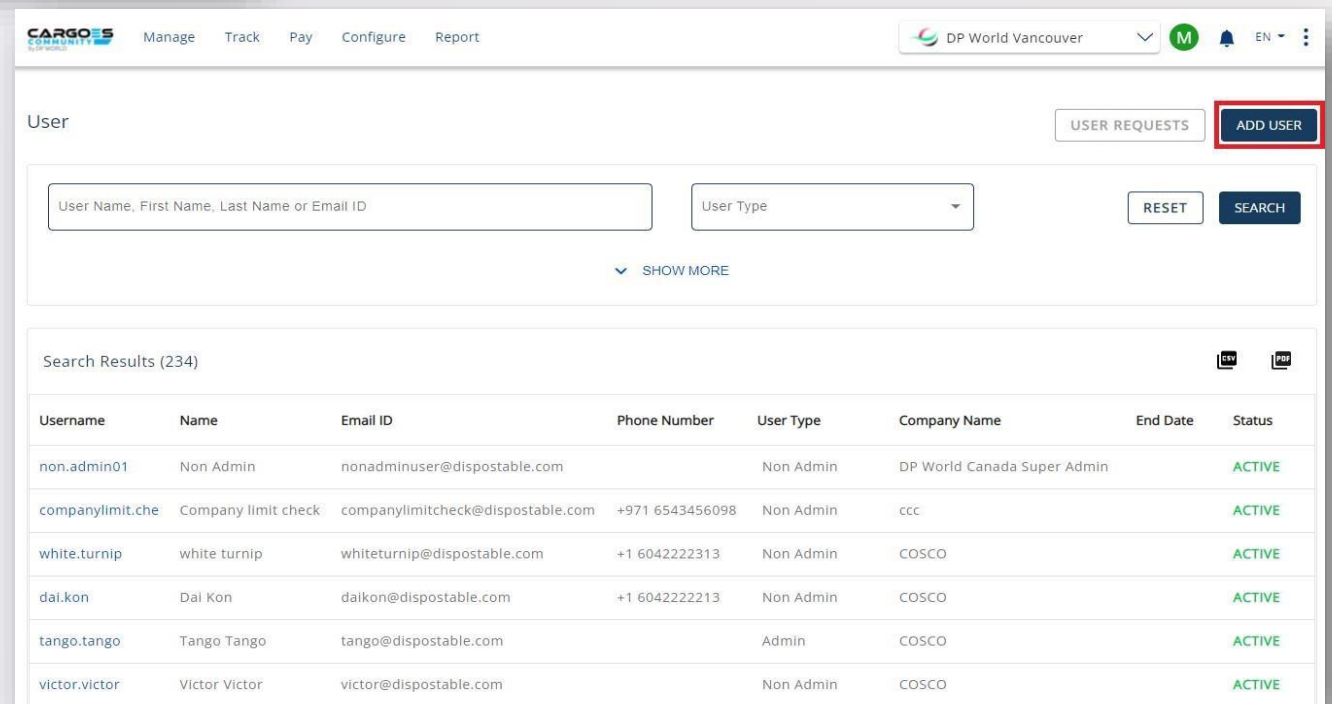
# Step 5: Add Company Users

(For Company Admins only)  
(optional)



1

# ADD COMPANY USER



## Add User

### About User

\*Email ID  
1|TestAdd@dispostable.com

\*User Type  
Non Admin

End Date

2

USER EMAIL ID  
&  
USER TYPE

### Copy User

To copy user permissions, please select the user from below list. To assign a new set of rights and privileges, please select custom create

\*Type or select user name

Custom Create

Review and edit the copied rights.

### Grant Access

Department

User will have access to which level? ⓘ

Company

3

COPY USER OR  
CUSTOM CREATE

CARGO 5  
Manage Track Pay Configure Report

DP World Vancouver

### \*Admin Rights

Company and User Management Rights  Select All

Management	<input checked="" type="checkbox"/> View	<input type="checkbox"/> Create	<input type="checkbox"/> Amend	<input type="checkbox"/> Delete	<input type="checkbox"/> History	<input type="checkbox"/> Unlock	<input type="checkbox"/> Admin	<input type="checkbox"/> Suspend	<input type="checkbox"/> Activate/Deactivate	<input type="checkbox"/> Notification	<input type="checkbox"/> Suspend/Activate	<input type="checkbox"/> Approve/Reject
User Comments	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
Company History	<input type="checkbox"/>				<input type="checkbox"/>							
User Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
Company Comments	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>		
Company Management	<input checked="" type="checkbox"/>		<input type="checkbox"/>								<input type="checkbox"/>	<input type="checkbox"/>

### \*Service Provider and Roles Selection

Select Roles: Mawani Super Admin  Select All

Service Provider	Roles Assigned to User
DP World Vancouver	<input checked="" type="checkbox"/> Mawani Super Admin

4

# CUSTOM CREATE: SELECT ADMIN RIGHTS & SERVICE PERMISSIONS

### Service Permissions

Select All

Services	<input checked="" type="checkbox"/> Amend	<input checked="" type="checkbox"/> Cancel	<input checked="" type="checkbox"/> Create	<input checked="" type="checkbox"/> Approve	<input checked="" type="checkbox"/> View	<input checked="" type="checkbox"/> Bulk Appointment	Action
Booked Size/Type by Line with Weights (R112)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Booked Size/Type by POD Operations (R113)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Booking Summary Operations (Vessel)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Chargeable Empty Gate Moves (R049)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Client Registration	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Container Appointment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Container Inquiry View	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		

CANCEL ADD

Service Permissions

Select All

Services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Action
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Service Announcement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
Timeslot Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
Truck Visit Appointment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Trucking Company Assignment	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
User Management	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
Work Order Rail Activity by Vessel (R045)	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
Yard Damage Detail (R149)	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		

5

SELECT "ADD" TO INVITE USER

CARGOES Manage Track Pay Configure Report DP World Vancouver

User USER REQUESTS

SHOW MORE

Search Results (235)

Username	Name	Email ID	Phone Number	User Type	Company Name	End Date	Status
1testadduser@dispostable.com		1testadduser@dispostable.com		Non Admin	DP World Canada Super Admin		INVITED
non.admin01	Non Admin	nonadminuser@dispostable.com		Non Admin	DP World Canada Super Admin		ACTIVE
companylimit.che	Company limit check	companylimitcheck@dispostable.com	+971 6543456098	Non Admin	ccc		ACTIVE
white.turnip	white turnip	whiteturnip@dispostable.com	+1 6042222313	Non Admin	COSCO		ACTIVE
dai.kon	Dai Kon	daikon@dispostable.com	+1 6042222213	Non Admin	COSCO		ACTIVE
tango.tango	Tango Tango	tango@dispostable.com		Admin	COSCO		ACTIVE

Invitation to join DP World Luanda Cargoes Community System!

Greetings!

You are invited to join DP World Luanda Cargoes Community System.

The Cargoes Community System is DP World Luanda newly enhanced web-based solution that has replaced the Lynx Customer Service Portal for cargo management and tracking vessels and shipments at DP World Vancouver marine terminal.

The Cargoes Community System will continue to provide all of the legacy system's key services, including bulk container appointment requests, credit card payment, and container-based event notifications. It will also offer additional automated services such as truck visit appointments for multiple container transactions and speed gate management.

[Click Here to JOIN Cargoes Community.](#)

You may copy/paste the below link into your browser

[Click Here](#)

Regards,  
DP World Customer Service  
Cargoes Community System  
customerservice@dpworld.ca

### Contact Us

**Vancouver Office** T: 604.252.2420 | E: customerservice@dpworld.ca  
**Nanaimo Office** T: 250.722.2290 | E: john.darbyshire@dpworld.com  
**Prince Rupert** T: 250.624.2124 ext. 2333 | E: customerservice@pr.dpworld.ca  
**Fraser Surrey** T: 604-581-2233

INVITATION EMAIL  
SENT TO USER

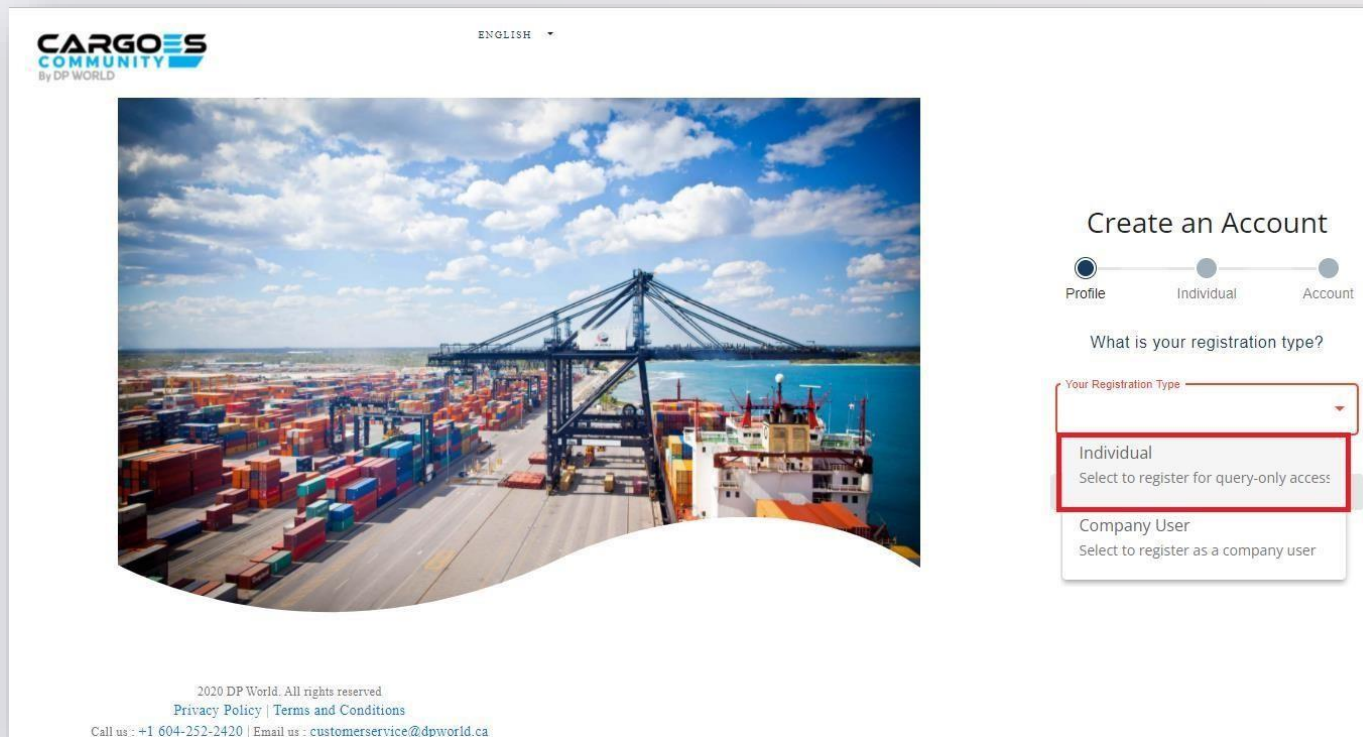




# INDIVIDUAL USER

1

User Registration



The screenshot displays the 'CARGOES COMMUNITY' website interface. At the top left is the logo 'CARGOES COMMUNITY By DP WORLD'. To the right of the logo is a language selector set to 'ENGLISH'. Below the header is a large image of a port with a ship and a gantry crane. On the right side of the page, there is a 'Create an Account' section. It features a progress indicator with three steps: 'Profile', 'Individual', and 'Account'. The 'Individual' step is currently selected. Below the progress indicator is the question 'What is your registration type?'. A dropdown menu is open, showing two options: 'Individual' (highlighted with a red border) and 'Company User'. The 'Individual' option includes the text 'Select to register for query-only access'. The 'Company User' option includes the text 'Select to register as a company user'. At the bottom of the page, there is a footer with the text: '2020 DP World. All rights reserved. Privacy Policy | Terms and Conditions. Call us: +1 604-252-2420 | Email us: customerservice@dpworld.ca'.

**NOTE:**  
All other steps are same as  
Company User Registration



# NEED HELP?

Access CCS link

Download Training Material



[luandaccs.support@dpworldluanda.com](mailto:luandaccs.support@dpworldluanda.com)



**DP WORLD**

**THANK YOU**