

PRIVACY POLICY FOR CLIENTS

In the context of our collaboration (amongst others by filling in our Customer Information sheet or in the context of billing) you provide us certain personal data, about yourself or any other person, and you consent that we, DP World Antwerp Holding NV, with registered office in 9130 Beveren, Molenweg (KAL), Haven 1950 and registered at the Crossroads Bank of Enterprises under number 0406.070.605, shall process these personal data. It may also be the case that we receive these personal data through other channels. It could concern the following personal data: first- and last name, gender, date of birth, telephone number, e-mail address, fax number.

If you provide us personal data of others, you guarantee that they were collected in compliance with applicable legislation and that the people concerned were, *inter alia*, sufficiently informed.

The processing of the personal data is based upon article 5 a) (consent – i.a. direct marketing), and b) (necessary for the performance of a contract) of the Act of 8 December 1992 on the protection of privacy in relation to the processing of personal data and article 6.1. a) (consent – i.a. direct marketing) and b) (necessary for the performance of a contract) of the General Data Protection Regulation (Regulation 2016/679).

The personal data shall be processed for the purposes of client administration, the performance of our contract (e.g. order management) and all related communication. If you consent hereto, we will also use your personal data to send commercial communications (e.g. newsletters, invitations for events/open days, etc.).

To the extent necessary in the context of the performance of our contract, we may share the personal data with other companies within the DP World group and/or transfer them to one of our partners. If these recipients process your personal data outside of the European Economic Area, we will use our best efforts to conclude the necessary (contractual) safeguards in this regard (e.g. EC Standard Clauses or similar contractual safeguards).

You are entitled to access your personal data and have them corrected when inaccurate or incomplete, to have them erased and to object to the processing thereof or have the processing thereof restricted, when the legal conditions thereto are met. Please note that we, and as the case may be, other companies of the DP World group and/or our partners, may not be able to comply with our/their contractual obligations. We do not accept any liability in this regard.

To the extent that the processing is based upon consent, you can withdraw your consent at any time.

You are entitled to obtain a copy of your personal data (in a structured, commonly used, machine-readable format) and to have your personal data transferred to another controller (right to data portability).

To exercise these rights, you can contact us via the following e-mail address: [privacy.antw@dpworld.be](mailto:privacy.antw@dpworld.be)

We will retain your personal data as long as we maintain a contractual relationship or longer if this would be required by law.

You are entitled to file a complaint with the Belgian national data protection authority (Gegevenbeschermingsautoriteit / l'Autorité de protection des données - Rue de la Presse, 35, 1000 Bruxelles - [commission@privacycommission.be](mailto:commission@privacycommission.be)).

Doel, 25.05.2018