

## PRIVACY POLICY FOR CLIENTS

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In the context of our collaboration (amongst others by filling in the customer information sheet) or by contacting us, you provide us some personal data about yourself or another person, and you agree that we, DP World Antwerp Holding NV, with registered office at Molenweg (KAL) - Haven 1950, in 9130 Beveren, Belgium and registered at the Crossroads Bank of Enterprises under number BE0406.070.605, shall process these personal data. It may also be the case that we receive these personal data through other channels. It will mainly concern the following personal data: first and last name, date of birth, gender, telephone number, mobile number, fax number, e-mail address, function/profession. DP World Antwerp Holding NV processes the personal data as data controller as determined by the Regulation (EU) 2016/679, known as General Data Protection Regulation (GDPR).

If you provide us personal data of others, you guarantee that they were collected in compliance with applicable legislation and that the data subjects concerned were inter alia sufficiently informed.

The processing of the personal data is based upon article 6.1. a) consent, 6.1. b) necessary for the performance of a contract, 6.1. c) legal obligation and/or 6.1. f) legitimate interest of the GDPR.

The personal data shall be processed in view of client administration, the performance of our contract (e.g. order management) and all related communication. If you have given consent hereto, we will also use your personal data to send commercial communications (e.g. newsletters, invitations for events/open days).

To the extent required to achieve the aforementioned purposes, we may share the personal data with other companies within the DP World group and/or transfer them to one of our partners. We will ensure that these recipients undertake to process the personal data in compliance with applicable legislation. If these recipients process your personal data outside of the European Economic Area, we will use our best efforts to take the necessary contractual and/or other safeguards in this regard (e.g. EC Standard Clauses or similar contractual safeguards) in order for your personal data to have an adequate level of protection.

You are at all times entitled to access your personal data and have them corrected when inaccurate or incomplete, to have them erased and to have the processing thereof restricted, when the legal conditions thereto are met. To the extent that the processing is based upon consent, you can withdraw your consent at any time. Please note that we, and as the case may be, other companies of the DP World group and/or our partners, may not be able to comply with our contractual obligations. We do not accept any liability in this regard.

You have the right to receive a copy of your personal data (in a structured, commonly used and machine-readable format) and to have the personal data transferred to another controller (right to data portability) and the right to object to the processing of your personal data.

To exercise these rights you can contact us via the following e-mail address: [privacy.antw@dpworld.be](mailto:privacy.antw@dpworld.be).

We will retain your personal data as long as we maintain a contractual relationship or longer if this would be required by law.

You are entitled to file a complaint with the Belgian national data protection authority Gegevensbeschermingsautoriteit (Drukpersstraat 35, 1000 Brussels, Belgium - [www.gegevensbeschermingsautoriteit.be](http://www.gegevensbeschermingsautoriteit.be)).

Doel, 29.08.2023