



Frequently Asked Questions (FAQ's)

Implementation of Changes to the Container Truck Out-Gate Fees at DP World Vancouver

Effective May 1, 2025

1) What is Changing?

We are changing the Truck Out-Gate Fees from being billed directly to the Steamship Lines (SSLs), to now being billed to the Beneficial Cargo Owners (BCOs), Consignee, Forwarder, Trucking Company or other assigned party. For now, this change only applies at DP World Vancouver and only applies for import containers that are loading out via truck from DP World Vancouver

2) Why are we doing this?

In order to give cargo owners additional control of their supply chains and help resolve the varying supply chain issues that SSLs, BCOs, Consignees, Forwarders, and Trucking Companies may have. This will enable more streamlined discussions for providing services such as expediting, rerouting, transloading or other such services. This change also helps to increase visibility & transparency on costs for cargo owners for the gate handling costs at the terminal.

3) When will the BCO, Consignee, Forwarder, Trucking Company or other assigned party be charged?

The charge will be applied to the Bill of Lading or by the container number. The responsible for each container will have the charges populated into their Cargoes Community System (CCS) account prior to the import container being available for pick up. CCS will allow users the ability to search by: Single container number, multiple container numbers (separated by commas), or a single Bill of Lading number.

The screenshot shows the 'Fetch Charges' interface in the DP World system. It includes search filters for Category (Import Full), Fetch By (Container#), Container# (CSNU7764778,TCLU8329500), Pickup Date (07/03/2025), and Charge Type (Storage Fee, Gate Out F...). Below the filters is a table of Container Details with columns for Container#, Requested PTD, BOL, Location, LFD, Current PTD, GTD, Vessel, Voyage, Total Amount, and Message. Two containers are listed with a total amount of CAD 107.56 each. At the bottom, there is a payment authorization form and a 'MAKE PAYMENT' button.

Container#	Requested PTD	BOL	Location	LFD	Current PTD	GTD	Vessel	Voyage	Total Amount	Message
CSNU7764778	07/03/2025	88013-94080	Y-CENT-EC	15/01/2025	15/01/2025	--	XBEI130W	130E	CAD 107.56	--
TCLU8329500	07/03/2025	51024-98480	Y-CENT-A.307.A.1	09/02/2024	--	--	CTAI080W	080E	CAD 107.56	--



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Fetch Charges CAD

Category: Import Full | Fetch By: Bill of Lading | Bill of Lading: 147101558085

Pickup Date: 07/03/2025 | Charge Type: Storage Fee, Gate Out Fee

Fetch By: Bill of Lading | Pickup Date: 07/03/2025 | Category: Import Full | Charge Type: Storage Fee +1 more

B/L#: 147101558085

Container#	Requested PTD	BOL	Location	LFD	Current PTD	GTD	Vessel	Voyage	Total Amount	Message
EGHU835620	07/03/2025	147101558085	Y-CENT-EC	21/02/2025	--	--	XBE130W	130E	CAD 6,329.34	--

1 Container(s) | CAD 6,329.34 **MAKE PAYMENT**

4) When will this change be effective and implemented?

The change will be effective for May 1, 2025.

5) Which container movements will this change apply to?

Please note that for now, this change only applies at DP World Vancouver and only applies for import containers that are loading out to truck from DP World Vancouver

6) What is the cost?

The gate charges will be consistent to the public tariff rates which are the same rates currently being charged to all of the SSLs. Please see the following excerpt from the April 1, 2025 DP World Vancouver public tariff which outlines the affected rates. These rates and the updated public tariff will soon be found online at the following link <https://www.dpworld.com/canada/helpful-documents/vancouver>

4.1.B Gate Charge

<i>Truck – 20', 40' & 45' Containers</i>	Per Container	Rate \$112.21
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7) Who is impacted

This change impacts all SSLs, BCOs, Consignees, Forwarders, and Trucking Companies with import containers loading out to truck at DP World Vancouver. Each container will need to have the Truck Out-Gate fees paid prior to out-gating these import containers.



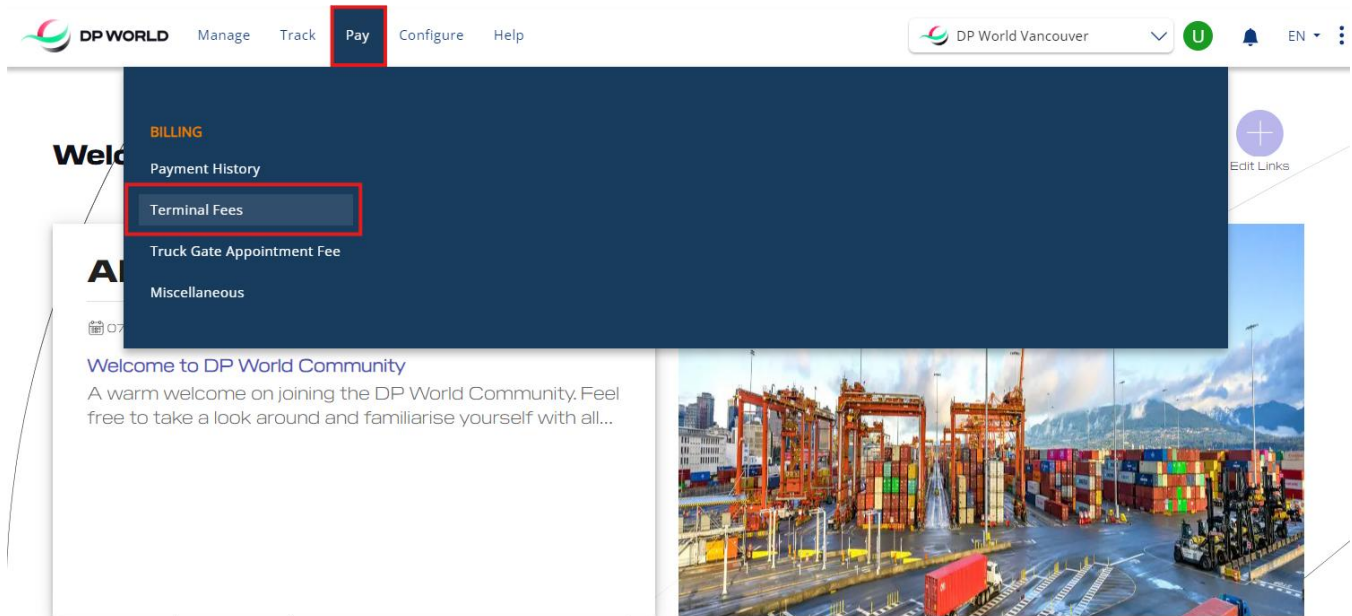
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8) How will the invoices be received?

Through the BCO, Consignee, Forwarder, Trucking Company or other assigned party's CCS accounts, charges on a booking or container number can be searched through CCS account. Invoices will be generated after the payment has been made. A summary of charges is presented based on the query in CCS.

9) How are the charges collected?

Payment options will be made available in your CCS account under Pay --> Terminal Fees.



10) How do I register for a CCS account?

To register for the Cargoes Community System (CCS) which is where payments will be made before the container can be released for out-gate, please see the following link to the CCS site:

<https://accounts.dpworld.com/create-account/CA>

11) Who can pay the charges for a particular container or booking number?

The ocean carriers, BCOs, Consignees, Forwarders, and Trucking Companies or other assigned parties may pay these charges, but they will require a CCS account or be a current account customer in order to do so.

12) Will the container be put on hold until the charges are paid?

Yes, all import containers discharging from vessel at DP World Vancouver for truck out will have a "Gate Out Fee (GOF) Hold" applied automatically. The GOF Hold shall only be removed when payment is received in CCS.

13) Can a third party pay the charges for me?

Yes, the SSLs, BCOs, Consignees, Forwarders, and Trucking Companies or other assigned parties may pay these charges as long as they have a CCS account.



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14) Will this be charged for imports, exports and empties?

In this initial phase, this will only apply to imports (laden and non-laden). Empty gate movements will continue to be applied to the SSLs under the existing contracts.

15) What about rail?

At this phase, no changes to the 'In/Out-Gate to/from Rail' charges, these will continue to be the responsibility of the SSLs for this phase. Future implementation for rail is currently under consideration and we will inform once we have more information on future phases.

16) Can this be paid at the same time as reservation fees?

No, the reservation fees are paid after the gate transactions while the Truck Out-Gate Fees are paid before out-gating so these fees are paid separately.

17) How does this effect empty containers, will the BCO, Consignee, Forwarder, Trucking Company or other assigned party pay the Truck Out-Gate Fees for empties?

No, empty gate movements will continue to be applied to the SSLs under the existing contracts.

18) Will this be charged for missed or cancelled reservations?

No, the Truck Out-Gate Fee is only charged once for the out-gate move and not charged again if a reservation is missed or cancelled.

19) What happens if I do not pay the Truck Out-Gate Fees?

The container will remain on hold and not be able to load out from the terminal.

20) Does this effect all containers on all SSLs discharging local imports at DP World Vancouver?

Yes, this change will be implemented for all SSL customers effective May 1, 2025