



**DP WORLD**

dpworldcanada.com

May 3<sup>rd</sup>, 2023

**Re: Notice of Changes to the Container Truck Gate Reservation Fees at DP World Vancouver**

To our valued customers and stakeholders,

To provide better service to the port trucking community and to make all truck trips to DP World Vancouver (also known as Centerm) faster and more efficient, we have made major upgrades to the terminal's container truck gate as part of the overall terminal expansion project. These improvements, which have been implemented over the course of the last year, are now providing increased capacity, improved access, and streamlined processing of trucks through our gates.

Since the implementation of the new container truck gate at DP World Vancouver, we have been able to offer the most efficient container truck processing gate in the gateway. 2023 truck gate turn times have been reduced by nearly half - from 30 minutes to 15 minutes of average time in the terminal per truck. This improvement allows trucks to have quicker transactions at the terminal which helps local trucking companies to increase the number of round trips they can make per day. The in-gate processing for trucks has reduced from over five minutes to less than one minute on average, which has had a positive impact on getting trucks in and out as safely and as quickly as possible.

With the expansion at the terminal complete, DP World Vancouver has reviewed our fees associated with the truck gate reservations. As you might be aware, container truck gate reservations fees at DP World Vancouver have remained unchanged since they were introduced in July 2014.

Please note that as of June 1st, 2023, we are changing the truck gate reservation fee structure. Our goal is to maintain the efficient flow of trucks through the terminal while incentivizing the number of double ended moves each day which will help to reduce greenhouse gas emissions and the overall impact our terminal has on the environment. Additionally, we will also be providing better pricing for truck appointments made during the terminal off-peak times in the evenings and on the weekend.



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The following summary of changes will come into effect as of June 1<sup>st</sup>, 2023 for the DP World Vancouver truck gate reservation system:

	<b>BEFORE (Pre June 1<sup>st</sup>, 2023)</b>	<b>AFTER (June 1<sup>st</sup>, 2023 and thereafter)</b>	<b>NOTES</b>
Day Shift (0800 – 1600) Reservation Fees per Container	\$50	\$65	Per Container. See below premium surcharge for high-demand time slots
Day Shift Reservations (0800-1600) – Double-Ended per Container	\$50	\$50	**New incentive
Night Shift (1700 – 2400) Reservation Fees per Container	\$0	\$15	Delivery reimbursement has been replaced with a fee. See below premium surcharge for a high-demand time slot
Night Shift Reservation Fees - Double-Ended per Container	\$0	\$0	**No charge to encourage double-ended moves in the night shift
Premium for Reservations in High-Demand Timeslots per Container		+\$20	**New premium surcharge on the reservation fee for the <b>0800 &amp; 0900</b> time slots and the <b>1700 &amp; 1800</b> time slots
Saturday Day Shift Reservations (0800 – 1600) per Container	\$50	\$65	**Premium surcharge of +\$20 applies for <b>0800 &amp; 0900</b>
Saturday Night Shift Reservations (1700 – 2400) per Container	\$0	\$0	**New weekend shift incentives and no premium surcharge on high-demand timeslots. If not fulfilled, a \$65 surcharge will be applied
Sunday Day Shift Reservations (0800 – 1600) per Container	\$50	\$65	**No premium surcharge on high-demand timeslots
Sunday Night Shift Reservations (1700 – 2400) per Container	\$0	\$0	**New weekend shift incentives and no premium surcharge on high-demand timeslots. If not fulfilled, a \$65 surcharge will be applied
Empty Container Pick-Up Reservation per Container	\$50	\$0	
Empty container Drop-Off per Container	\$50	\$150	Per container (if the container lines on dock empty allocation is not already exceeded)
Group Code Appointments (formerly Speed Gates) per Container	\$51.81	\$65	Empty containers in-gating as bookings to load to the vessel will remain via the current group code appointment process and no double ended move incentive applies to double ended moves as part of a speed gate
No-show fee per Container	\$50	\$65	If not fulfilled, a \$65 surcharge will be applied except for Premium time slots of 0800/0900 and 1700/1800 which will be a \$85 surcharge



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These changes to how we will structure the reservation fees, will allow for more reservation availability, increased terminal fluidity, and overall better service at the terminal. Our intention with charging a premium for the high demand time slots (0800, 0900 hours and 1700, 1800 hours) is to further spread out the reservations throughout the shift which will help reduce congestion at the terminal during peak times. We will continue to develop and improve the gate system and its technology in order to keep the South Shore corridor fluid and consistent for all customers and stakeholders who regularly access the terminal.

Please send any questions or concerns about these changes to [dpwvan.gc@dpworld.com](mailto:dpwvan.gc@dpworld.com) and they will be addressed at an information session to be arranged during May.

We look forward to continuing our partnership with our valued customers and stakeholders.

Sincerely,

DP World (Canada) Inc.

Joel Werner  
General Manager, Vancouver Terminal