

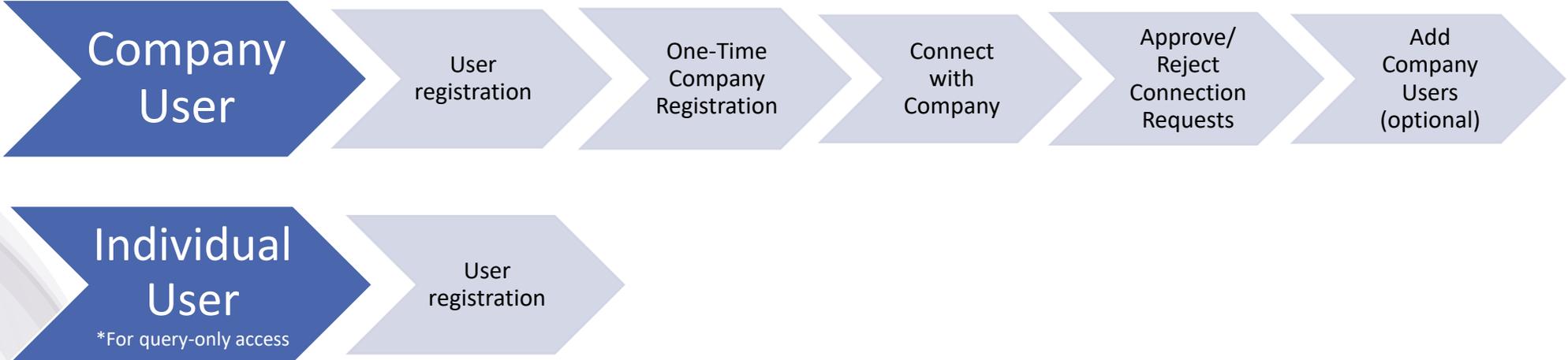


DP WORLD

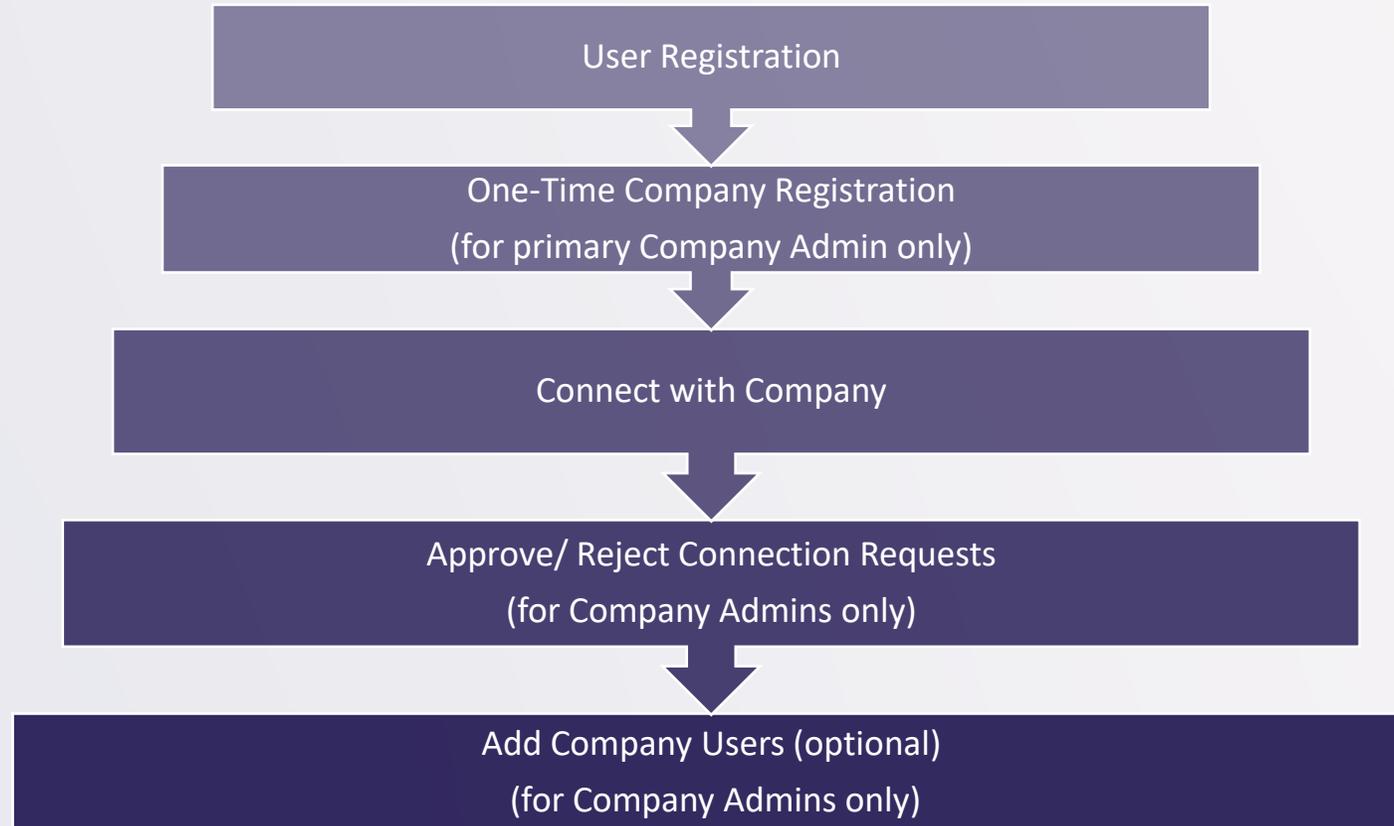
How To Register for Cargoes Community System (CCS)

December 2021

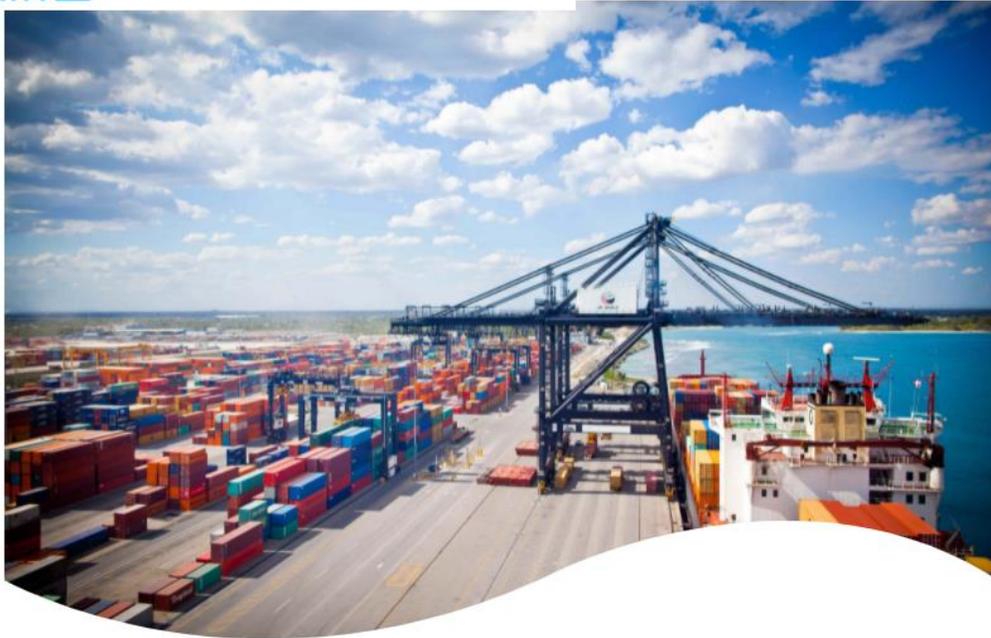
PROCESS



COMPANY USER



STEP 1: COMPANY USER REGISTRATION



Welcome to DP World Canada

Sign in using your credentials

Email/Username *

Password *

[Forgot Password?](#)

SIGN IN

Not a member ? **SIGN UP**

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[Privacy Policy](#) | [Terms And Conditions](#)

Call us : +1 604-252-2420 | Email us : customerservice@dpworld.ca

SIGN UP



Create an Account



What is your registration type?

Your Registration Type

- Individual
Select to register for query-only access
- Company User**
Select to register as a company user



REGISTRATION TYPE

SELECT “Company User”

Create an Account

Profile Individual Account

* First Name * Last Name

* Email ID (Work)

Phone Number

CONTINUE



ENTER USER INFORMATION

Notes:

Email ID must be unique (mandatory field)

Phone Number must be unique (non-mandatory field)





Create an Account

Profile Individual **Account**

* Password

* Confirm Password

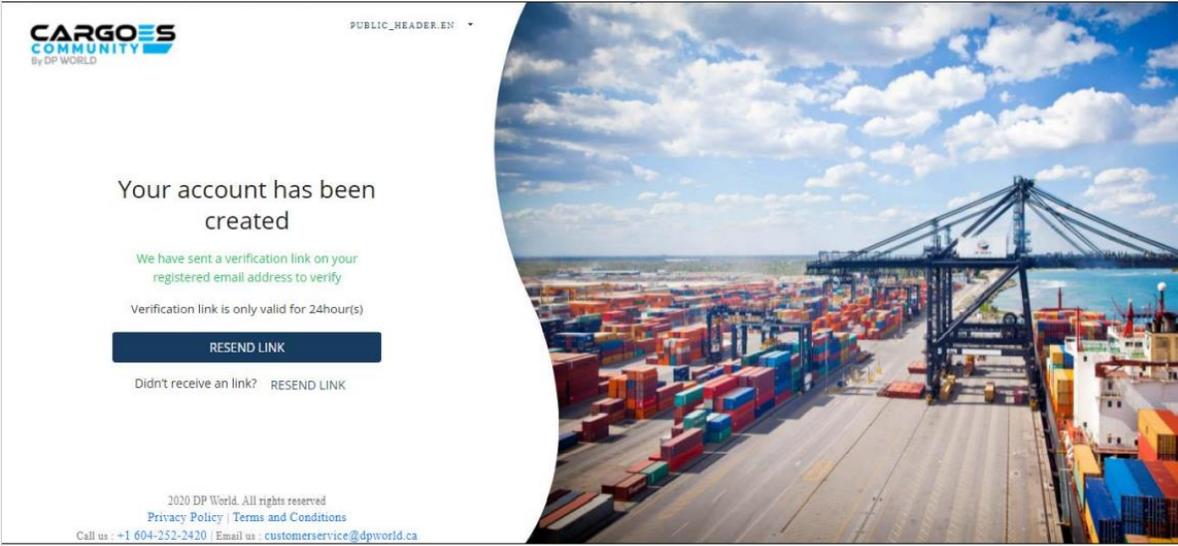
Hints: Password must contain ⓘ

By continuing this process, you acknowledge that we will be processing personal data in accordance with our [privacy policies](#) and [terms of use](#).

CONTINUE



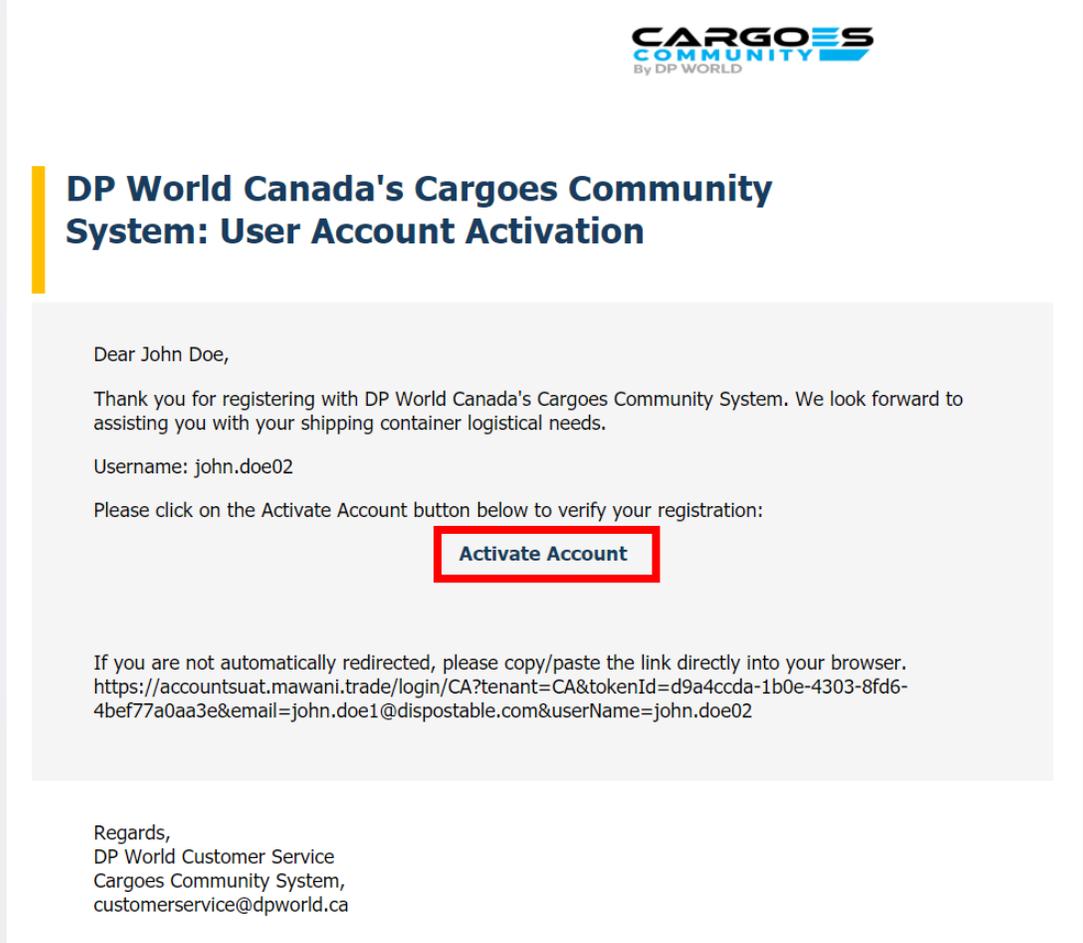
CREATE PASSWORD



5

VERIFY & ACTIVATE

EMAIL



CARGOES
COMMUNITY
By DP WORLD

ENGLISH

Welcome to DP World Canada

Account activated successfully
Sign in using your credentials
Your UserName : test.user17

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Not a member? [SIGN UP](#)

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CARGOES
COMMUNITY
By DP WORLD

Welcome to DP World Canada

Sign in using your credentials

Email/Username *

Password *

[Forgot Password?](#)

[SIGN IN](#)

Not a member ? [SIGN UP](#)

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LOGIN

Step 2: One-Time Company Registration

(For primary Company Admin only)

CARGOES COMMUNITY BY DP WORLD Configure

Select a Location... T EN

WELCOME TO DP WORLD CANADA
Register your company to start using the all products and services.

[CONNECT COMPANY](#) [REGISTER COMPANY](#)

Welcome, Test User



Cargoes Community System

Favourite Apps +

No Favourite Apps

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1

REGISTER COMPANY

Register Company



Company Information ⓘ

* Organization Name

Location Details

* Country

* State/Province

* City

* Postal Code/ZIP

* Address

Contact Details

* Company Email ID

* Phone Number

← BACK

SAVE AS DRAFT

NEXT

FILL IN COMPANY INFORMATION

Note: Company Email ID does not have to be unique



Register Company



Company Role ?



← BACK

SAVE AS DRAFT

NEXT



SELECT COMPANY ROLE

Register Company



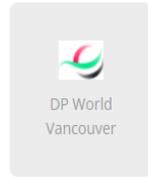
Service Provider ⓘ

List of Service Provider(s)

Role (s)

Trucking Company 1

Service Provider (1)



Select All

← BACK

SAVE AS DRAFT

NEXT

SELECT SERVICE PROVIDER
“DP World Vancouver”



Register Company



Identifier Details

List of Identifier(s)

Role (s)

Trucking Company

Identifiers (1)

Issued By DP WORLD Identifier Issuer TRUCKING COMPANY ACCOUNT ID

Service Provider	Trucking Company Account ID	Comments	Action
DP World Vancouver	MRK		<input checked="" type="checkbox"/> <input type="checkbox"/>

← BACK

SAVE AS DRAFT

NEXT



ENTER ACCOUNT ID

Maersk

Company Information

Company Name: Maersk
 Company Address: 888 Kingway, Vancouver, British Columbia, Canada, V6Z9L3
 Company Business Type: [Blank]
 Company Registered Under: [Blank]
 Phone Number: (+1) - 7089613147
 Company Email ID: mrk@maersk.ca

Service Information

Role	Service Provider
Shipping Line	DP World Vancouver

Identifiers Information

Roles	Identifiers						
Shipping Line	Issued by DP World Identifier issuer SHIPPING LINE ACCOUNT ID <table border="1"> <thead> <tr> <th>Service Provider</th> <th>Identifier</th> <th>Identifier Description</th> </tr> </thead> <tbody> <tr> <td>DP World Vancouver</td> <td>PIL</td> <td></td> </tr> </tbody> </table>	Service Provider	Identifier	Identifier Description	DP World Vancouver	PIL	
Service Provider	Identifier	Identifier Description					
DP World Vancouver	PIL						

← BACK HOME **SUBMIT**

Are you sure you want to submit your application?
 Note: Once submitted you can not undo

NO **Yes**

Company Profile

Company Name, Company Reference or Business Email ID Created Date From RESET SEARCH

SHOWALL

Search Results (1)

Company Name	Company Reference	Business Email ID	Owned By	Last Action By	Last Action Date	Status
Maersk	CAC00000239	mrk@maersk.ca	meta.co	meta.co	07/12/2021, 09:42 AM	PENDING APPROVAL

Items per page 10 1 - 1 Last page 1 << < > >>



SUBMIT

Note: You will be notified by email once your application has been approved or rejected

Step 3: Connect With Company

CARGOES
COMMUNITY
By DP WORLD

Configure

Select a Location... ▼ T 🔔 EN ⋮

WELCOME TO DP WORLD CANADA
Register your company to start using the all products and services.

CONNECT COMPANY **REGISTER COMPANY**

Welcome, tst usr



Cargoes Community System
Enabling intelligent and secure information exchange between public and private

Favourite Apps +

No Favourite Apps

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customerservice@dpworld.ca

1

SELECT
'CONNECT COMPANY'

SEARCH AND CONNECT WITH COMPANY X

To search for a company, enter the Company Name (at least 3 chars).

Company Name * Country State/Province Company Email Domain

mae @abc.com

Reset Search

Company Name	Company Address	Country	State/Province
▼ Maersk Line, Limited	9300 ARROWPOINT BLVD.	United States	North Carolina

Showing 1 to 1 of 1 entries

|< < 1 > >|

SEARCH FOR YOUR COMPANY



CONNECT WITH COMPANY



Are you sure you want to connect with Maersk Line, Limited ?

Requests will be processed within 3-5 working days.

No Yes



SEND REQUEST

Welcome, Metta Co

Connect with company request sent to Maersk Line, Limited admin. Check your profile for updates.

Cargoes Community System
Enabling intelligent and secure information exchange between public and private stakeholders

Favourite Apps +

No Favourite Apps

CARGOES COMMUNITY Track Pay Configure

Select a Location... [M] [EN]

WELCOME TO DP WORLD CANADA
Company registration request for Maersk is in **PENDING** status.

VIEW COMPANY PROFILE

Welcome, Meta Co

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Enabling intelligent and secure information exchange between public and private stakeholders

Favourite Apps +

No Favourite Apps

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Step 4: Approve/ Reject Connection Requests

(For Company Admins only)

Search & Connect Request

Dear Admin,

The user jimhill@dispostable.com has requested to join your company AQUATRANS DISTRIBUTORS INC on the DP World Canada's Cargoes Community System

You will grant access to user jimhill@dispostable.com to your company profile by approving this request. The access can be edited and customized to meet the needs of your business.

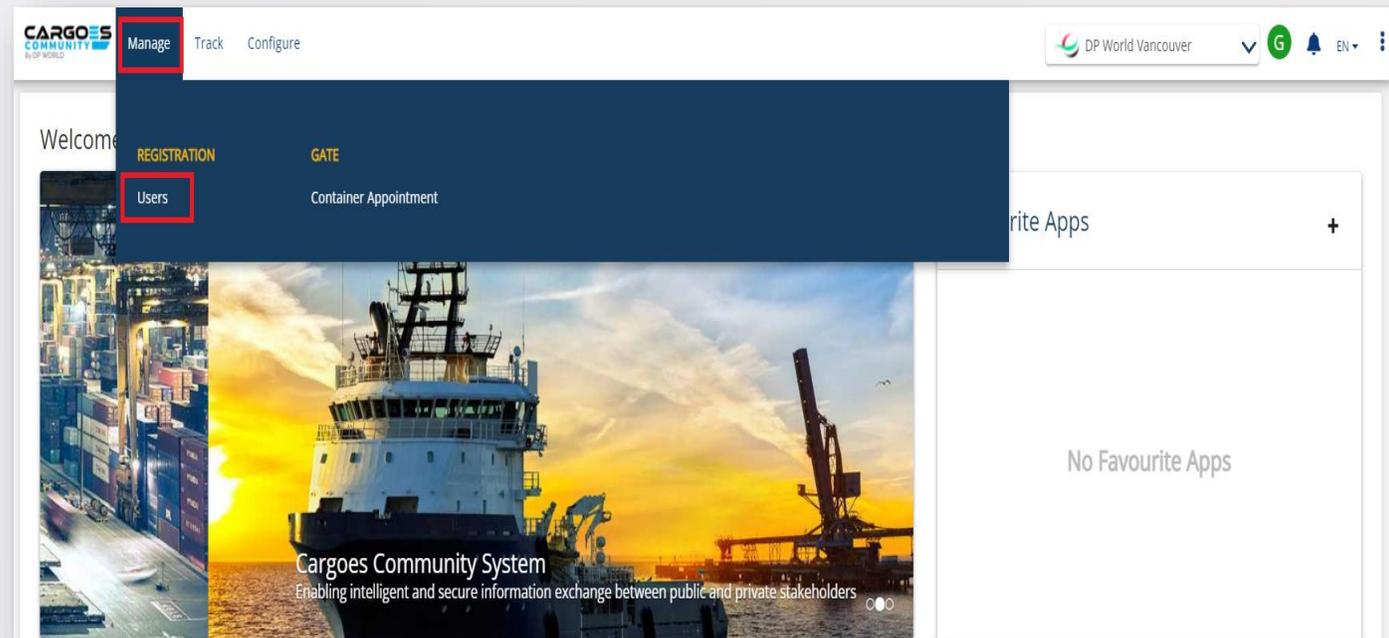
Please add user to process this request.

You are entitled to deny access if this user is not part of your organization.

This is a system-generated message from Cargoes Community Support

1

MANAGE USER REQUESTS



User

USER REQUESTS ADD USER

User Name, First Name, Last Name or Email ID

User Type

RESET SEARCH

SHOW MORE

Search Results (2)

Username	Name	Email ID	Phone Number	User Type	Company Name	End Date	Status
metta.co	Metta Co	metta.co@dispostable.com	+1 7089613144	Non Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE
ginette.miller01	Ginette Miller	ccsuat@dispostable.com	+1 1111111111	Company Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE

Items per page 10 1 - 2 Last page 2



ADD or REJECT

User

USER REQUESTS ADD USER

User Name, First Name, Last Name or Email ID

User Type

RESET SEARCH

SHOW MORE

Search Results (2)

Username	Name	Username	Email ID	Phone Number	Company Name	Status	End Date	Status
metta.co	Metta Co	jam.hilly	jimhill@dispostable.com	nullnull	AQUATRANS DISTRIBUTORS INC	PENDING		ACTIVE
ginette.miller01	Ginette Miller							ACTIVE

Company Connect Request(s)

View Profile

Add User

Reject

User

USER REQUESTS

ADD USER

RESET

SEARCH

SHOW MORE

Search Results (3)



Username	Name	Email ID	Phone Number	User Type	Company Name	End Date	Status
jam.hilly	Jam Hilly	jimhill@dispostable.com		Admin	AQUATRANS DISTRIBUTORS INC	31/12/2035	ACTIVE
metta.co	Metta Co	metta.co@dispostable.com	+1 7089613144	Non Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE
ginette.miller01	Ginette Miller	ccsuat@dispostable.com	+1 1111111111	Company Admin	AQUATRANS DISTRIBUTORS INC		ACTIVE

Items per page 10

1 - 3 Last page 3

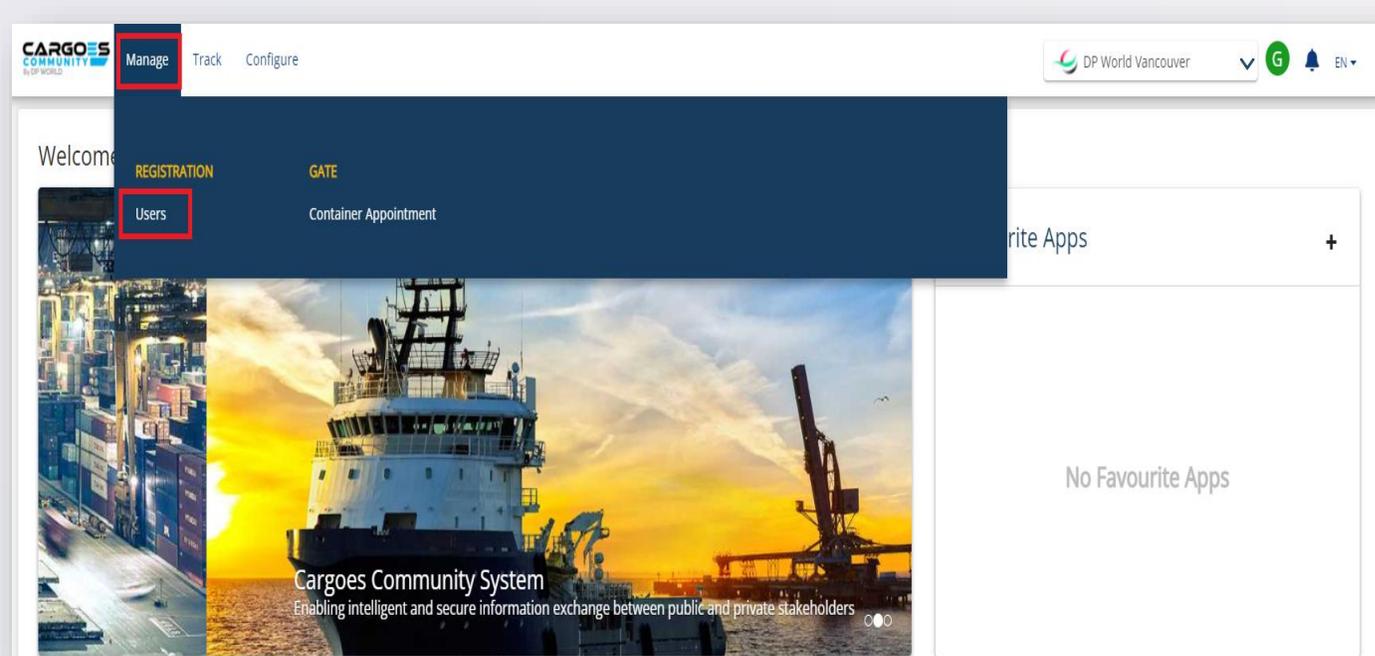
|< < > >|



SEARCH & VIEW USER STATUS

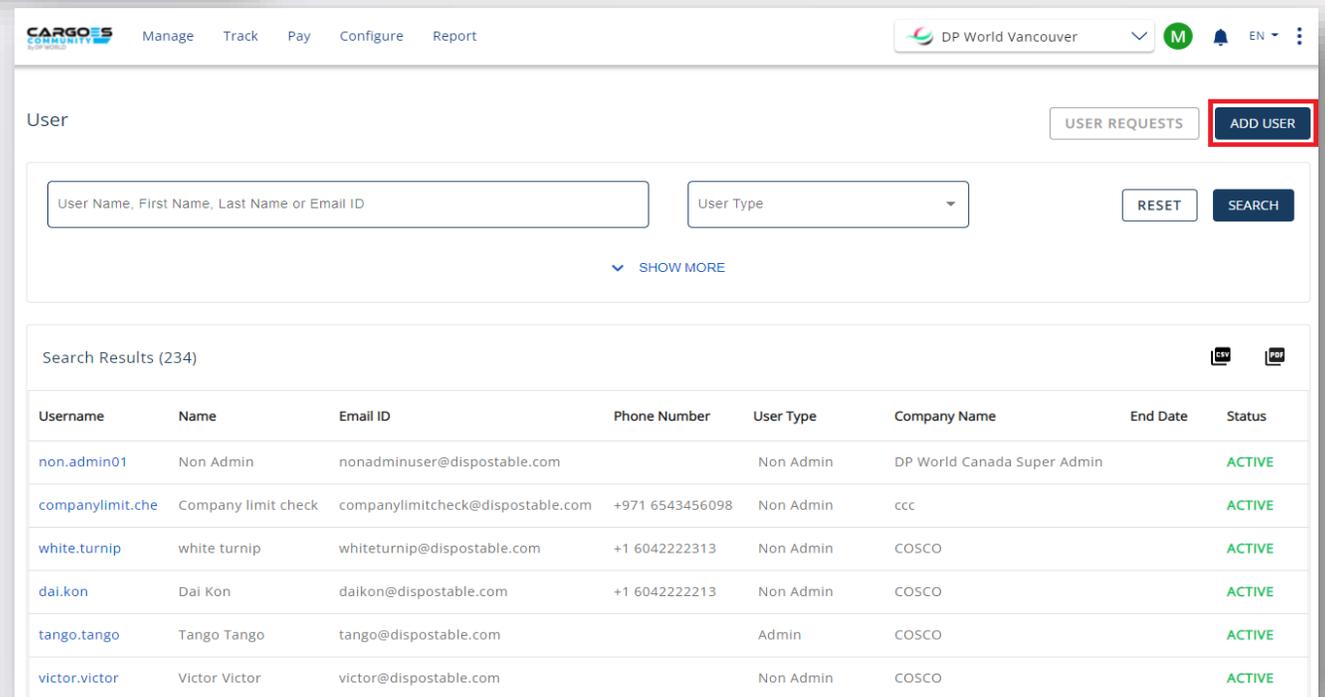
Step 5: Add Company Users

(For Company Admins only)
(optional)



1

ADD COMPANY USER



Add User

About User

*Email ID

1|TestAdd@dispostable.com

*User Type

Non Admin

End Date



2

USER EMAIL ID
&
USER TYPE

Copy User

To copy user permissions, please select the user from below list. To assign a new set of rights and privileges, please select custom create

*Type or select user name

Custom Create

Review and edit the copied rights.

Grant Access

Department

User will have access to which level ? ⓘ

Company

3

COPY USER OR
CUSTOM CREATE

CARGO 5
Manage Track Pay Configure Report

DP World Vancouver

***Admin Rights**

Company and User Management Rights Select All

Management	<input checked="" type="checkbox"/> View	<input type="checkbox"/> Create	<input type="checkbox"/> Amend	<input type="checkbox"/> Delete	<input type="checkbox"/> History	<input type="checkbox"/> Unlock	<input type="checkbox"/> Admin	<input type="checkbox"/> Suspend	<input type="checkbox"/> Activate/Deactivate	<input type="checkbox"/> Notification	<input type="checkbox"/> Suspend/Activate	<input type="checkbox"/> Approve/Reject
User Comments	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>								
Company History	<input type="checkbox"/>				<input type="checkbox"/>							
User Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
Company Comments	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>						<input type="checkbox"/>		
Company Management	<input checked="" type="checkbox"/>		<input type="checkbox"/>								<input type="checkbox"/>	<input type="checkbox"/>

***Service Provider and Roles Selection**

Select Roles: Mawani Super Admin Select All

Service Provider	Roles Assigned to User
DP World Vancouver	<input checked="" type="checkbox"/> Mawani Super Admin

4

CUSTOM CREATE: SELECT ADMIN RIGHTS & SERVICE PERMISSIONS

Service Permissions Select All

Services	<input checked="" type="checkbox"/> Amend	<input checked="" type="checkbox"/> Cancel	<input checked="" type="checkbox"/> Create	<input checked="" type="checkbox"/> Approve	<input checked="" type="checkbox"/> View	<input checked="" type="checkbox"/> Bulk Appointment	Action
Booked Size/Type by Line with Weights (R112)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Booked Size/Type by POD Operations (R113)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Booking Summary Operations (Vessel)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Chargeable Empty Gate Moves (R049)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Client Registration	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		
Container Appointment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Container Inquiry View	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		

CANCEL ADD

Service Permissions

Select All

Services	<input checked="" type="checkbox"/>	Action						
	Amend	Cancel	Create	Approve	View	Bulk Appointment		
Service Announcement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			
Timeslot Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			
Truck Visit Appointment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Trucking Company Assignment	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			
User Management	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>			
Work Order Rail Activity by Vessel (R045)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>			
Yard Damage Detail (R149)	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>			

5

SELECT "ADD" TO INVITE USER

CARGOES COMMUNITY Manage Track Pay Configure Report DP World Vancouver M EN ⋮

User

[SHOW MORE](#)

Search Results (235)

Username	Name	Email ID	Phone Number	User Type	Company Name	End Date	Status
1testadduser@dispostable.com		1testadduser@dispostable.com		Non Admin	DP World Canada Super Admin		INVITED
non.admin01	Non Admin	nonadminuser@dispostable.com		Non Admin	DP World Canada Super Admin		ACTIVE
companylimit.che	Company limit check	companylimitcheck@dispostable.com	+971 6543456098	Non Admin	ccc		ACTIVE
white.turnip	white turnip	whiteturnip@dispostable.com	+1 6042222313	Non Admin	COSCO		ACTIVE
dai.kon	Dai Kon	daikon@dispostable.com	+1 6042222213	Non Admin	COSCO		ACTIVE
tango.tango	Tango Tango	tango@dispostable.com		Admin	COSCO		ACTIVE

Invitation to join DP World Canada's Cargoes Community System!

Greetings!

You are invited to join DP World Canada's Cargoes Community System.

The Cargoes Community System is DP World Canada's newly enhanced web-based solution that has replaced the Lynx Customer Service Portal for cargo management and tracking vessels and shipments at DP World Vancouver marine terminal.

The Cargoes Community System will continue to provide all of the legacy system's key services, including bulk container appointment requests, credit card payment, and container-based event notifications. It will also offer additional automated services such as truck visit appointments for multiple container transactions and speed gate management.

[Click Here to JOIN Cargoes Community.](#)

You may copy/paste the below link into your browser

[Click Here](#)

Regards,
DP World Customer Service
Cargoes Community System
customerservice@dpworld.ca

Contact Us

Vancouver Office T: 604.252.2420 | E: customerservice@dpworld.ca
Nanaimo Office T: 250.722.2290 | E: john.darbyshire@dpworld.com
Prince Rupert T: 250.624.2124 ext. 2333 | E: customerservice@pr.dpworld.ca
Fraser Surrey T: 604-581-2233

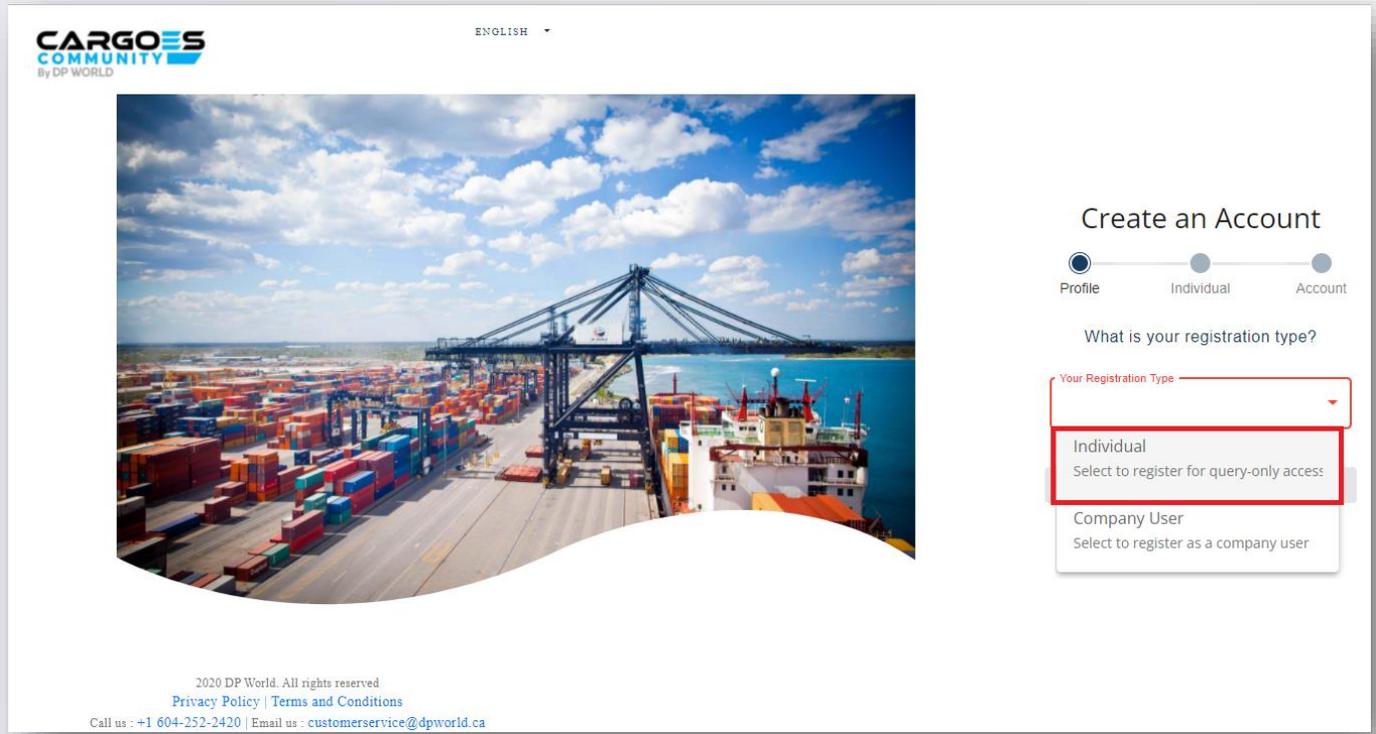
INVITATION EMAIL
SENT TO USER



INDIVIDUAL USER

1

User Registration



CARGOES COMMUNITY
By DP WORLD

ENGLISH

Create an Account

Profile Individual Account

What is your registration type?

Your Registration Type

- Individual
Select to register for query-only access
- Company User
Select to register as a company user

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NOTE:
All other steps are same as
Company User Registration



NEED HELP?

DPWCan.CCS-Support@dpworld.com



DP WORLD

THANK YOU