



**DP WORLD**



# **NEWSLETTER 2022**

**SECOND EDITION**

**APRIL TO JUNE**

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## **CEO's MESSAGE**

Happy 25th Anniversary of QICT to all of you! It gives me a great pleasure to say that despite the challenges faced due the uncertain political and economic scenarios, we have managed to maintain QICT volumes till end of June, 22. However, the months ahead will be difficult for us because of the recent economic crises, which have put a strain on our foreign currency reserves and caused import restrictions. Hence, it has become even more important for us to continuously make sure maintaining our focus on giving our clients excellent customer services to remain competitive.

I would like to congratulate the entire Operations team for sustaining a GMPH of

over 21 from last three months. I hope we continue on this journey of high levels of performance, well done.



Being a true trade enabler, we are honored to welcome Hyundai Nishat Motors as a new stakeholder. Hyundai Nishat Motors is a relatively new player in the Pakistani market, with their factory located in Faisalabad. They were utilizing Karachi Ports to import CKD units, but after lengthy negotiations, we persuaded them to move to DP World Karachi. As a result, we are now Pakistan's first terminal to transport Hyundai's shipments to Faisalabad via our freight train service. In the month of May, we transported 330 import TEUs on 6 trains from DP World Karachi to Faisalabad. Indeed, a proud moment for us!

We have always placed a strong emphasis on achieving zero harm, which is why I am pleased to share that our technical training department has successfully developed and completed training for ITV staff, keeping in view our own scenario and working conditions. The efforts to protect the safety of all of our employees are beginning to bear fruit, as there has been a noticeable decline in the number of accidents involving ITVs. Dedication of all employees is required to make this a success going forward.

Lastly, it is satisfying to see that we are using Lean as a focus for our improvements, which are starting to impact our efficiency, our people and safety standards, and has provided us with a foundation to build our success upon. Looking forward to continuing our work with the same enthusiasm.

Stay happy and stay safe.

**JUNAID ZAMIR**  
Chief Executive Officer

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# HIGHLIGHTS

## **New Forklifter in ICD**

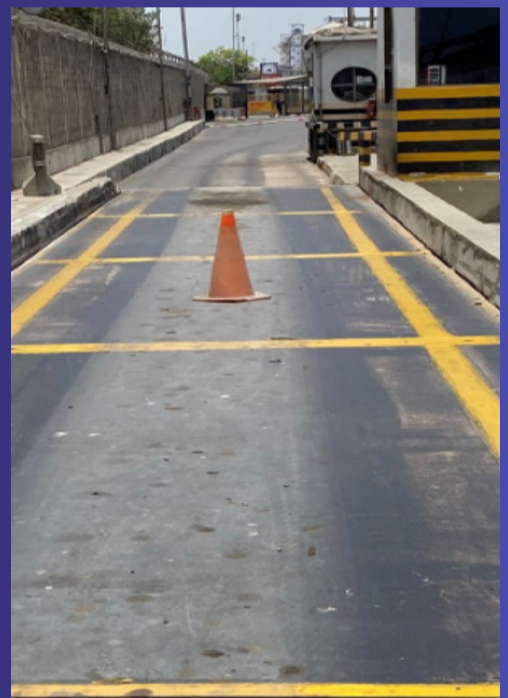
Previously for ICD operation used rental fork lifter. Now DP world has been purchased new own fork lifter for ICD operation.



## **Construction and Commissioning of Two New Weighbridges in Ingate & Outgate**

Weighment on customer truck is primarily performed through In-gate weigh scale and completed at Outgate (E-Gate) weigh scale, however, increase in weighment volume, especially of customer trucks, resulted in increased activity load at currently installed weighbridges.

To meet operational challenges caused due to the increased weighment volume, Civil department have constructed and commissioned two new weighbridges "One at In gate and One at E gate.



# INITIATIVES/UPDATES

## **Tire Shop Establishment**

Designated area for Tire Shop is built as per workshop requirement which incorporates Tire Safety Inflation Cage and Tire Blast Screen.



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## Labour Day Celebration at DP World

DP World Karachi arranged an event at QICT Examination yard, CFS and IC3 on 16-05-2022 on account of Labour Day. Entire labor was gathered at the designated points at all

locations, where they were briefed about the importance of subject occasion and addressed the valuable role and contribution being made by labor in Port And Operations. Special thanks to Admin, HSE and Procurement for their valued support and assistance.



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## **Refurbishment/Renovation of Information Technology (IT) Floor**

This year DP World Karachi have successfully renovated IT Floor. The floor is designed to utilize the space at maximum possible level (IT store, meeting room) without compromising the DP world standards and quality.



## **Wheel Drum Removal**

This tool takes the strain and pain out of hub and drum work - making removing, transporting, servicing, and installing heavy truck brake drums and hub assemblies safe and easy. This versatile tool was designed to prevent injuries from heavy lifting.

## **KAIZEN Awareness**

After the awareness session conducted by Lean Manager Usama Zaidi in HR & Admin department, GM HR & Admin has taken initiative to positively involve all the employees of department and raise awareness about the philosophy of KAIZEN.

All the employees have also been given target to contribute at least 5 KAIZEN every month.

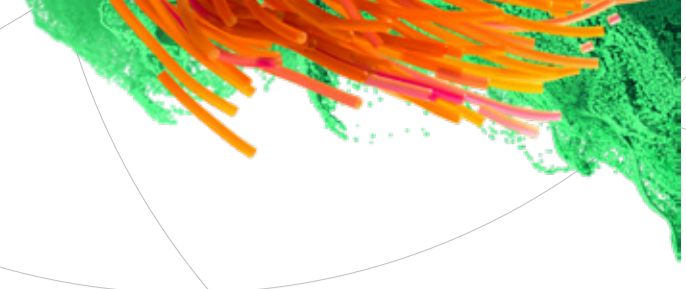
Uptil now, HR, Admin and Security has submitted 70 kaizens.



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## Revamping the Shift Changeover Process

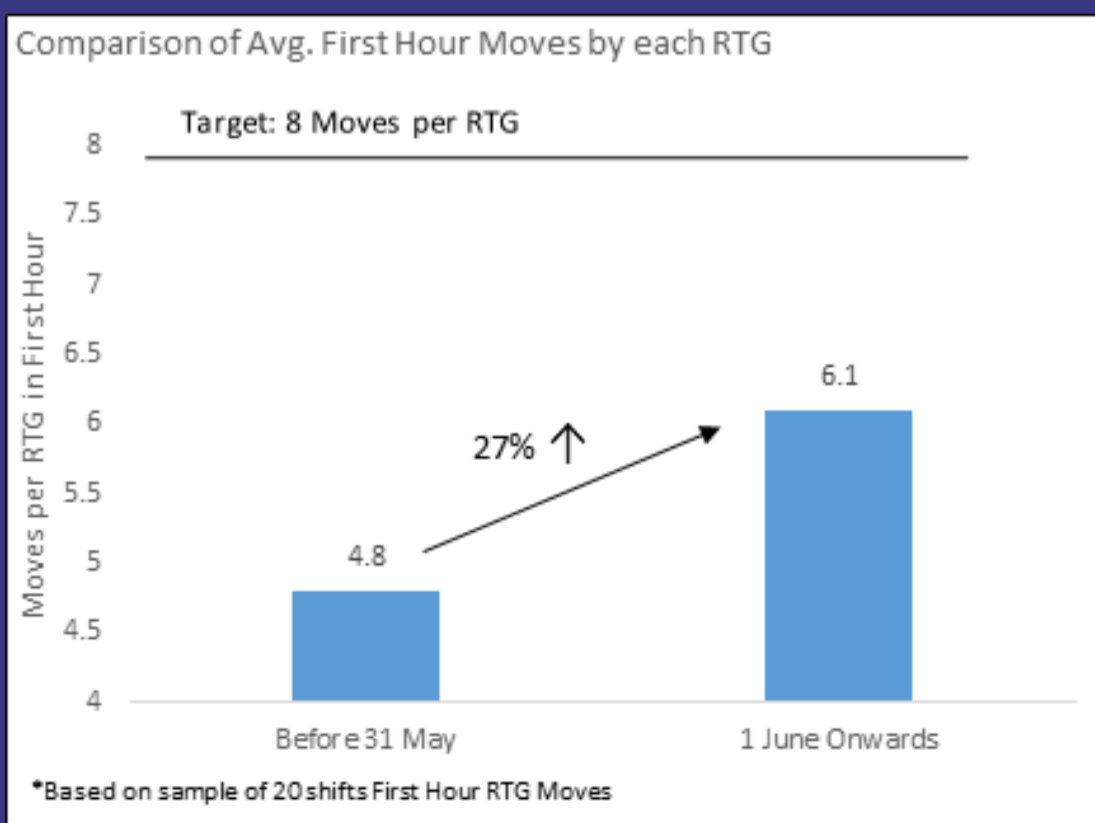
DP World Karachi was facing a big challenge to improve shift changeover process, which caused less first hour RTG moves. Due to this, terminal's maximum capacity to generate moves in first hour became limited.

After in-depth analysis of the problem, various factors that contributed to Fewer RTG Moves in first hour were highlighted by Operations' Lean team and were addressed through effective following countermeasures (to name a few) and multiple Kaizens which were directly linked with A3 Project of " Shift Changeover Process":

### Following steps were taken;

- Walkway marking has been performed at In-gate 3.
- Separate Access for the vendor shift vans has been provided
- RTG Priority mark option has been activated in BURRAQ.
- Contractor Attendances Machines have been shifted/installed separately.
- Hot seat exchange of all ITV vendors has been organized.
- Additional LCD Screen has been installed to reflect equipment wise roster for all category. .
- New machine had been installed at entrance for equipment operators which is directly linked with roster.
- New report (First Hour Productivity) is initiated to monitor duration of operator's van arrival and first lift

Efforts of all involved individuals are much appreciated, especially HOD of IT Department, Mr. Najam Abdali.



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# SUSTAINABILITY



## World Environment Week 2022 events across DP World Pakistan

World Environment Week 2022 was celebrated this year across DP World Pakistan. This day is celebrated across the globe on 5th June every year. The international theme of this year is **ONLY ONE EARTH**.

Following engagement activities were arranged for employees,

### Plantation Campaign



## KAUN BANEGA ENVIRONMENT CHAMPION 2022

An inter-department quiz competition was held among QICT employees to raise awareness about World Environment. The Human Capital department walked away as quiz champions.



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## Environment Camp for the Children at Arena



## World Mental Health Month 2022

To observe World Mental Health Month, we invited Dr. Wajahat Ali Khan famously known as Yogi Wajahat, a trained hypnotherapist and Reiki Master. He has been conducting meditation sessions on various television channels. His expertise as a trainer extend to stress management, staying healthy through yoga, meditation and the art of breathing for wellness.



## Annual Result Day at Ibtida School

DP World was a part of annual prize distribution ceremony which was held at the Ibtida for top three position holders of academic session 2021-2022. The day was filled with excitement and eagerness for the students, parents and the teachers. The village elder was invited for the ceremony who presented some gifts to the position holders. Later chocolates and goodies were distributed to all students.



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# HSE

## HSE Risk Campaigns across DP World Pakistan

HSE department started “Know Your Risk” and “Take time, Take Charge” Campaigns as per GHSE regional and global office directives. These campaigns were carried out to raise awareness amongst workforce related to the risk present at workplace.



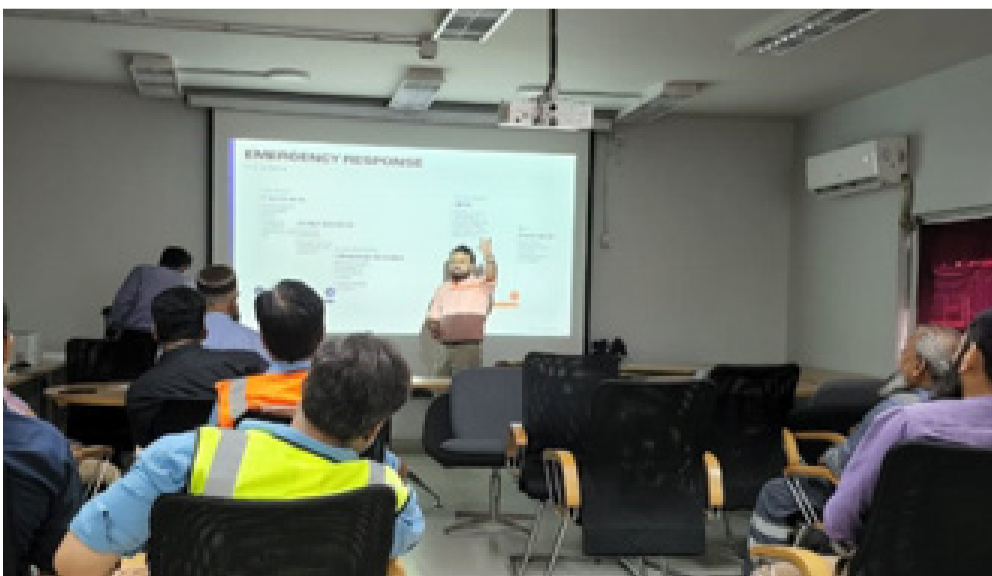
## In-house Trainings at QICT



**HSE Pillars**



**GHSE Hazard Reporting  
Module Session  
at ICD Lahore**



**Dangerous  
Goods &  
Hazardous  
Substances  
at QICT**

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## **External Training Basic Fire Fighting Training at QICT**

03 sessions of Firefighting training were conducted in collaboration with Civil Defense who are known for their expertise in this field. The training covered various aspects of fire and how to overcome emergency situation arising due to fire incident.



## **Drill - Fire within the Terminal at CFS**

An emergency drill was planned and held on 27th April 2022 to check the response of staff in case of “fire within the terminal” scenario and ERT members that how will they cope up with the situation, and to assess the practicability of Emergency action plan.

## **Beat the Heat Campaign at QICT**

Exposure to extreme weather conditions can result in occupational illness and injuries. In this regards, evaporative cooling skull caps were distributed among internal stakeholders (mainly examination labour and lashers) involved in handling hazardous manual tasks. During distribution, the operational activities in the area were held completely for the time being.

## **Congratulations on Big Achievement**



We're proud to announce that Umar Adil (Executive IT Support) has passed his CEH (Certified ethical Hackers) exam & achieved its certification issued by EC-Council. Indeed, it is a proud moment for him and IT department.

“CEH is a globally recognized certification issued by EC-Council that is relevant and practical for IT & cyber security. It is considered a benchmark in the IT profession that has broadened my learning horizons and deepened subject matter knowledge which would help me in developing and implementing technical and innovative solutions to support organizational growth and performance as an IT professional.”

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## WELCOME TO DP WORLD FAMILY

April to June 2022



**Mr. Bilal Azmat**  
Executive – Marketing  
Joined on 04-Apr-2022



**Mr. Muhammad Fahim**  
Executive - NLCCT Yard  
Joined on 04-Apr-2022



**Mr. Muhammad Imran**  
Executive - R&D  
Joined on 04-Apr-2022



**Mr. Wali Khan**  
Executive – Billing  
Joined on 04-Apr-2022



**Syed Waqas Haider Naqvi**  
Executive - Pre Gate  
Joined on 15-Apr-2022



**Syed Muhammad Qamar**  
Executive - Out Gate  
Joined on 15-Apr-2022



**Mr. Khawar Mukhtiar**  
Executive – Examination  
Joined on 15-Apr-2022



**Mr. Muhammad Faizan**  
Executive - Help Desk  
Joined on 15-Apr-2022



**Syed Salman Azeem**  
Executive - Examination  
Joined on 15-Apr-2022



**Mr. Asghar Khan**  
Executive - Examination  
Joined on 15-Apr-2022



**Mr. Tanweer Hussain**  
Executive - Pre Gate  
Joined on 15-Apr-2022



**Syed Aitizam Ahmed Naqvi**  
Executive - Examination  
Joined on 18-Apr-2022



**Mr. Aasim Shahzad Alam**  
Executive Reliability – RTG  
Joined on 1-June-2022



**Mr. Arslan Nawaz**  
Assistant Manager  
Engineering - Electronics  
Control RTG  
Joined on 13-June-2022



**Mr. Faraz Ahmed**  
Executive Reliability - Cranes  
Joined on 13-June-2022



**Mr. Muhammad Junaid**  
Dispatcher  
Joined on 14-June-2022



**Mr. Hassaan Ayub**  
Dispatcher  
Joined on 14-June-2022



**Mr. Muhammad Kashif Khan**  
Executive IC3 Operations  
Joined on 20-June-2022



**Mr. Zain Khan**  
Executive Payable  
Joined on 20-June-2022



**Mr. Muhammad Sharif**  
Mechanic  
Joined on 20-June-2022





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## Our Staff Who Completed 25 Years' of Service



**Mir Yousuf Ali**  
Senior Mechanic



**Arshad Pervez**  
QC Operator



**Muhammad Hameed**  
Assistant Manager  
Engineering-Mechanical

## Our Staff Who Completed 20 Years' of Service



**Nazar Hussain**  
QC Operator



**Abdullah**  
QC Operator

## Our Staff Who Completed 15 Years' of Service



**Sohail Ahmed**  
Assistant Manager  
Engineering-Mechanical



**Mukarram Shafi**  
Assistant Manager  
Engineering-Electronic Control



**Asad Yameen**  
Team Leader  
QC & STS

## Our Staff Who Completed 10 Years' of Service



**Attaullah Khan**  
Executive- Examination



**Fasih Haider**  
General Manager Operations



**Faiza Jaweed**  
Incharge Customer Services

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# RETIREMENT

DP World Karachi recognizes the meritorious services of the retirees and we wish them a very happy post retirement life.



**Mr. Muhammad Naseer**  
Executive – Scanning  
He joined QICT on 10th October, 1997 and superannuated on 01st April 2022



**Mr. Muhammad Khalid Idrisie**  
Executive - Billing  
He joined QICT on 9th July, 2010 and superannuated on 7th April 2022



**Mr. Muhammad Idrees**  
Mechanic  
He joined QICT on 1st May, 1997 and superannuated on 14th April, 2022



**Mr. Abid Ali**  
RTG Operator  
He joined QICT on 1st Dec, 2010 and superannuated on 9th Jun, 2022

Qasim International Container  
Terminal Pakistan Limited  
Berths 5, 6 & 7, Marginal Wharves  
Port Muhammad Bin Qasim  
Karachi

Tel: +92-21-34739100  
Fax: +92-21-34730021

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