



DP WORLD



NEWSLETTER 2022

THIRD EDITION
JULY TO SEPTEMBER

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DP WORLD

CEO's MESSAGE

As Pakistan continues to face multiple issues resulted from economic crisis, depleting foreign currency reserves and the added pressure on economy due to flood, it is indeed a tough time for the businesses, hence QICT has also seen a plunge in the volumes compared to the same period in 2021. However, we should not let this stray us away from our prime focus, that is, providing timely services to our clients and customers.

On a positive note, we had the honor to welcome DP World's Group Chairman and CEO, Mr. Sultan Ahmed Bin Sulayem for his visit in Pakistan. He stopped by our terminal and then visited the flood-affected communities. He met the affected individuals and donated a generous amount from DP World Foundation.



It was a proud moment for all of us, when QICT was recognized by CPPI as Pakistan's best performing container port, 81st out of 370 terminals worldwide.

In terms of capacity building, it is a significant step forward for QICT to have received 9 new RTGs from ZPMC China in the month of August. This would go a long way in helping us achieve our higher levels of performance.

I would also like to applaud the entire Operations and Engineering team for sustaining a GMPH of over 21 for this quarter. I would also like to commend the entire Operations and Gates team for maintaining the Truck turnaround time around the 100 minutes' mark. Well done!

This quarter was filled with celebrations! On the occasion of QICT's 25th anniversary, all permanent employees received a cash reward of 100,000/- as a token of appreciation. It is truly heartening to see how far we've come since we moved our first vessel on August 10th, 1997.

With respect to safety, we have witnessed a drastic reduction in incident occurrences which reflects improvement in our QHSE management system, hence upholding our prime goal of ZERO harm through Senior Management Interactions, High Risk Activities, Workplace HSE Inspections, Hazard Reporting, Internal Audits, HSE Assessment compliance, action management etc., all of which are recorded in the GHSE App under respective modules.

In an effort to uphold global goals, we have established prohibition of single use plastic policy and going forward more initiatives will be undertaken to ensure that the workplace as well as the environment as a whole is not adversely affected by our processes / activities.

We have successfully completed another safe quarter and move into the last phase of the year 2022. I am looking forward to more and more initiatives around the terminal to continuously improve our processes that bring efficiency, enable our people and ensure the high levels of Safety standards that we live by. Good luck!

JUNAID ZAMIR
Chief Executive Officer

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HIGHLIGHTS

ZPMC New 9XRTGs Offloading / Crane Transformation & Comissioning



DP World-Karachi received 9 new RTGs from ZPMC China, equipped with Cummins X15 engines and Siemens Sinamic drives system. Offloading & crane transformation of these cranes was completed by the experts of team ZPMC whereas commissioning is in progress.

New Features and Its Benefits

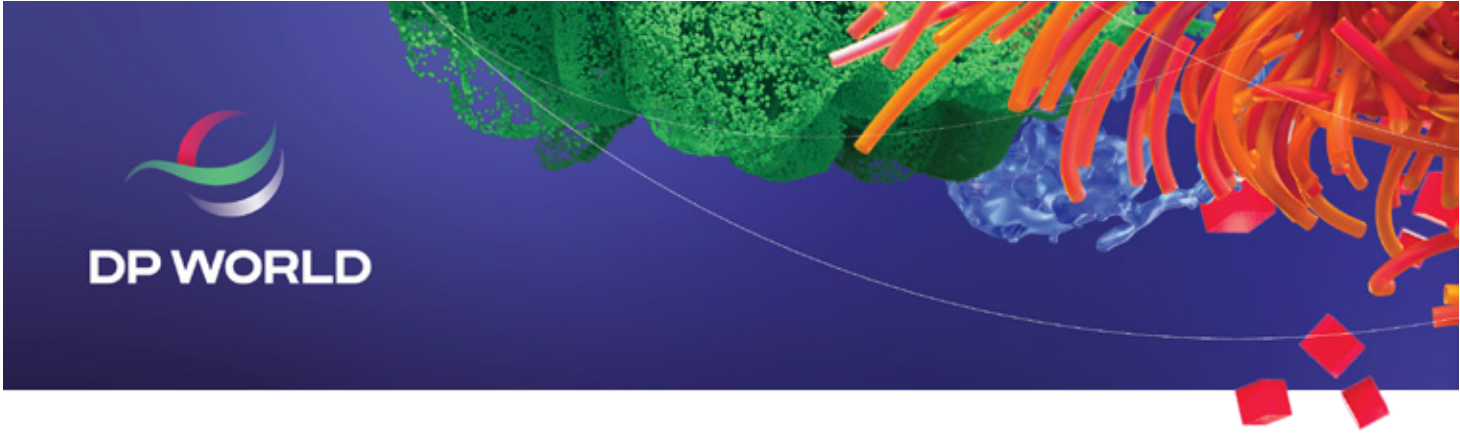
- New Auto Gantry Steering System (AGSS) system due to which the operator no longer needs to pay much attention to which way RTG is heading.
- Truck Positioning System (TPC) will prevent spreader's load crashing on truck cabin when truck is not fully aligned.
- Position Determination System (PDS) will increase the accuracy of stacking as a result of which terminal operation productivity will be enhanced.

Addition of these brand new cranes will improve the overall reliability, productivity & availability of terminal's equipment.



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Dp World Donates \$2.5 Million And Pledges Logistics Support For Pakistan Flood Relief



DP World Chairman and CEO Sultan Ahmed Bin Sulayem visited Pakistan where he pledged logistics support and donated \$2.5 million to help people in the south of the country following the recent devastating floods.

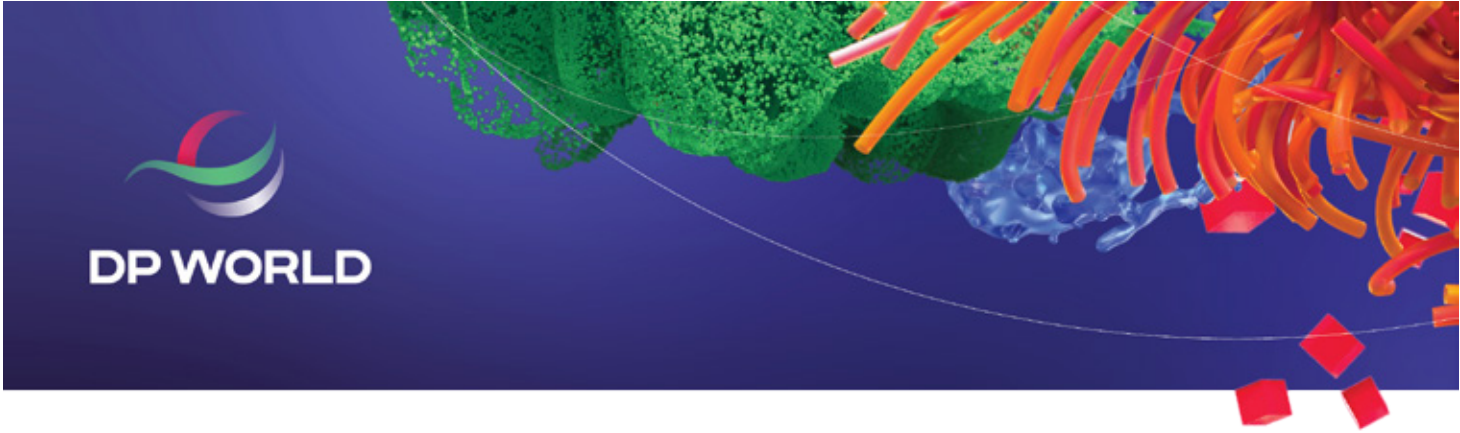
DP World donates
\$2.5 million

After visiting flood-affected areas, the Chairman met with Pakistan’s President Arif Alvi and Chief of Army Staff General Qamar Javed Bajwa. DP World donated \$1 million to the Pakistan Army Fund for Flood Affectees and pledged another \$1.5 million in relief items, including shelter, medication, food items, and cooking implements.

The donations are through the DP World Foundation, which was launched in April to carry out humanitarian work and facilitate initiatives financed by the public and private sectors.



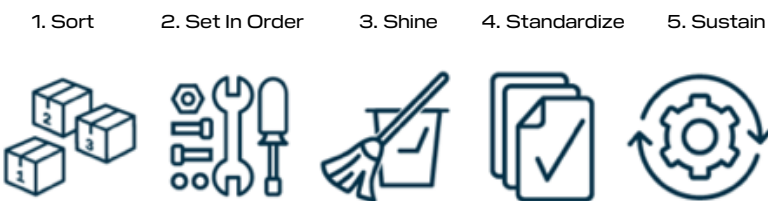
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INITIATIVES

5S Methodology, The First Step Towards Workplace Efficiency

5S is one of the first tools that can be applied at workplace to induce a culture of continuous improvement. A 5S implementation helps to eliminate waste and maintain an efficient, safe, and clean work environment.

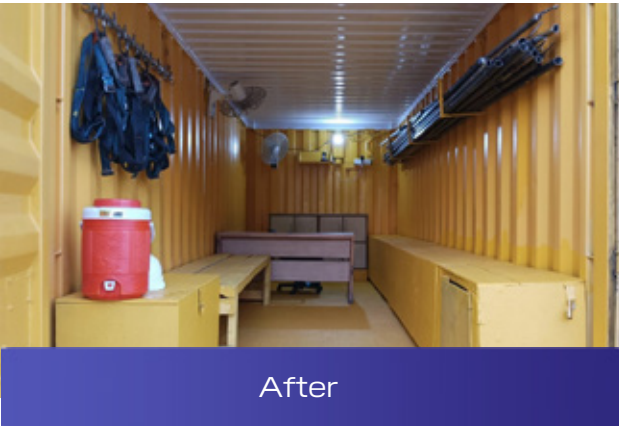


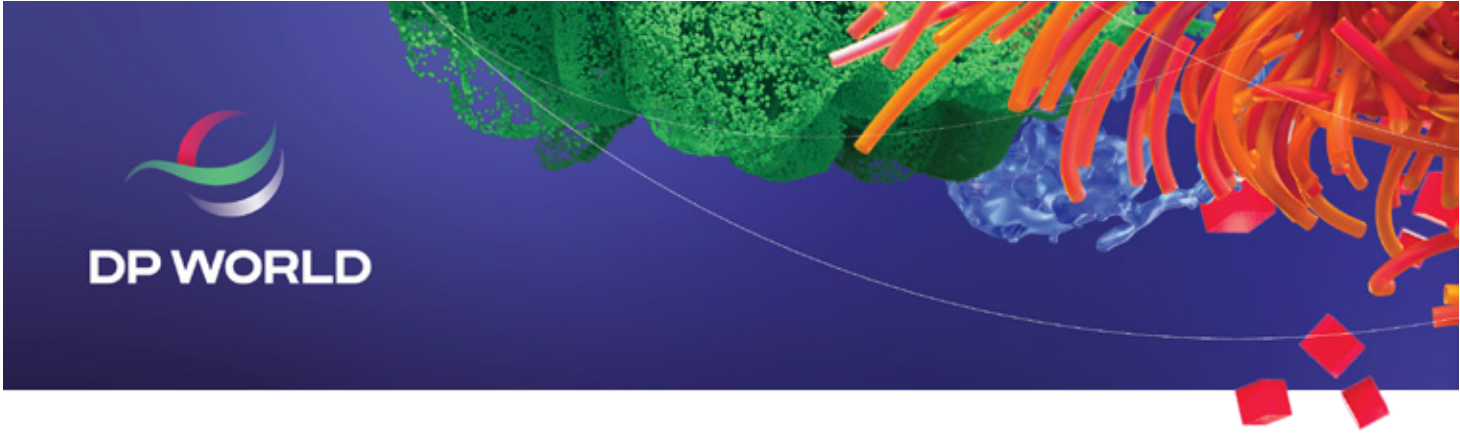
A glimpse of few of many efforts made this quarter towards 5S implementation at workplace:

Examination Office Materials Store



MTO Lashing Material Store





HSE

Risk Reduction Via TYPE II Helmets For 3rd Party Lashing Men At QICT

All lashers working on board vessel have been provided with TYPE II helmets in order to minimize the impact of falling/dropped object. The extra protection (padding) inside the TYPE II helmet along with impact penetration attenuation and off-center penetration ensures the penetrator does not affect the head form.

Risk Reduction Via Impact Resistant Gloves For Lashers At QICT

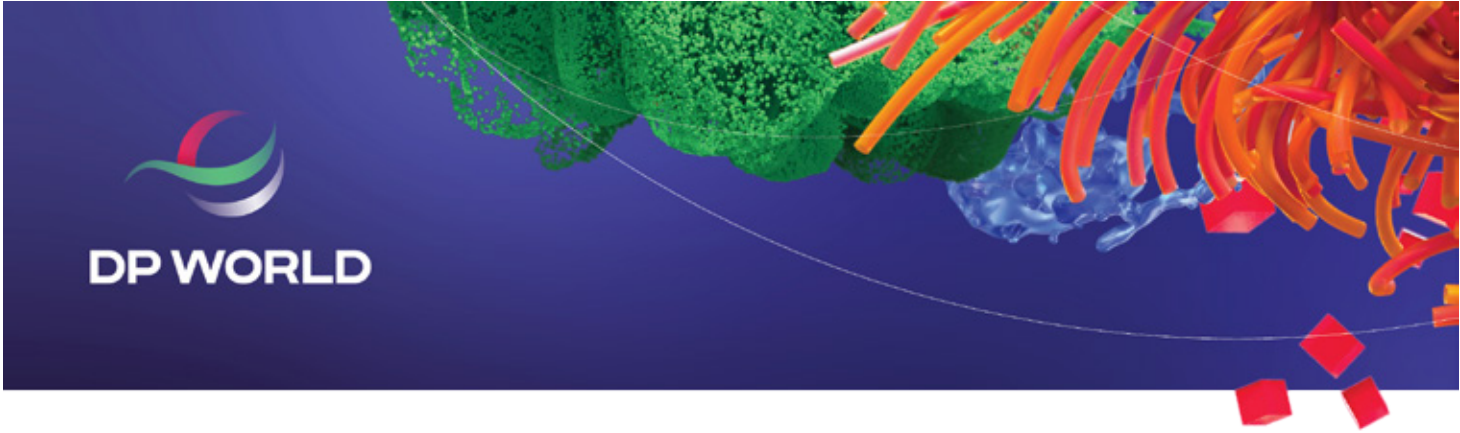
Lashers were provided impact resistant gloves to attain extra measures for their protection i.e to protect the wearer from cuts, abrasion and impact injuries. These gloves are lightweight and provide rugged protection for the roughest and toughest working environments.



Basic First Aid & CPR Training at ICD Lahore



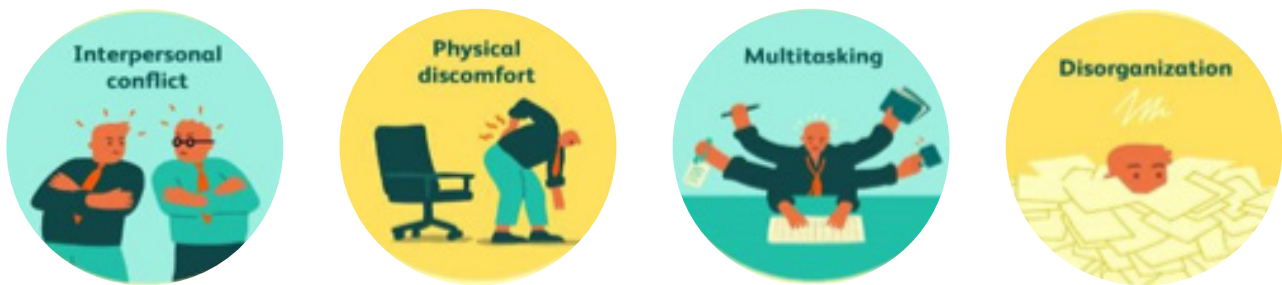
First Aid & CPR Training Session was organized at ICD Lahore, which was provided by Rescue 1122. The session was held to enhance capabilities of employees and ERT members to handle emergency situations where medical assistance is usually required.



Workplace Stress Awareness at ICD Lahore

Stress is a reaction to a situation, not the actual situation. We usually feel stressed when we think that the demand of the situation is greater than our resources to deal with the situation.

Common Work Place Stressors are;



Truck Driver Induction Commencement

Systematic induction of external truck drivers at pregate has been commenced properly to ensure that truck drivers have understanding of processes related to health, safety & environment while they are at terminal. And the record is now being attained and maintained systematically via Induction Management portal.



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ENGAGEMENT

Cash Reward for 25th Anniversary of QICT

Cash Reward of 100,000/- was disbursed to all permanent staff on the occasion of 25th anniversary of QICT.



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HAPPY 25TH ANNIVERSARY

Message from CEO



“ QICT completes 25 years on 10th August, 2022! It all started in 1997 and it is heartening to see how far we have come!

Congratulations to all of us!

On this auspicious occasion, I am delighted to announce that as a token of appreciation for your commitment and contribution, all Permanent Staff will receive a Cash Award of PKR100,000/-, to share and celebrate with your families.

I can't wait to see where you take us from here. The products, services, and experiences that You decide to create for our customers will define QICT of the future!

”

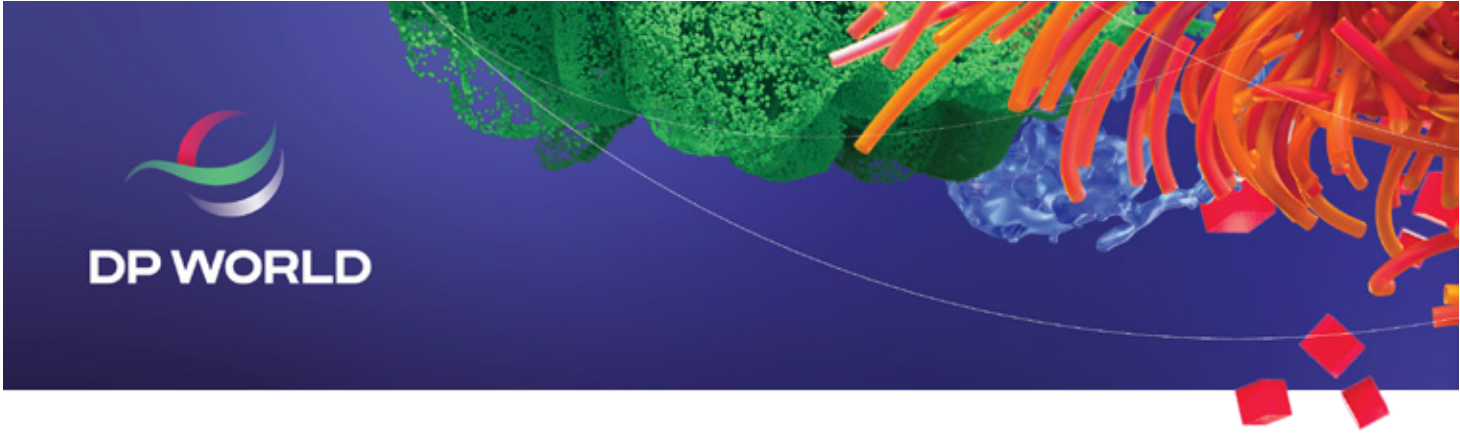
Regards,
Junaid Zamir

Cricket Tournament

An interdepartmental cricket tournament was held in UBL Sports Complex. 6 teams were made and 80 players participated in the two-day tournament. It was attended by 150 employees. Engineering department won the trophy.



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Asia Cup Final Screening

DP World had the honor to be the title sponsor of Asia Cup 2022. To celebrate this achievement, Asia Cup Final Pakistan vs Srilanka screening was organized in Luckyone Karachi.

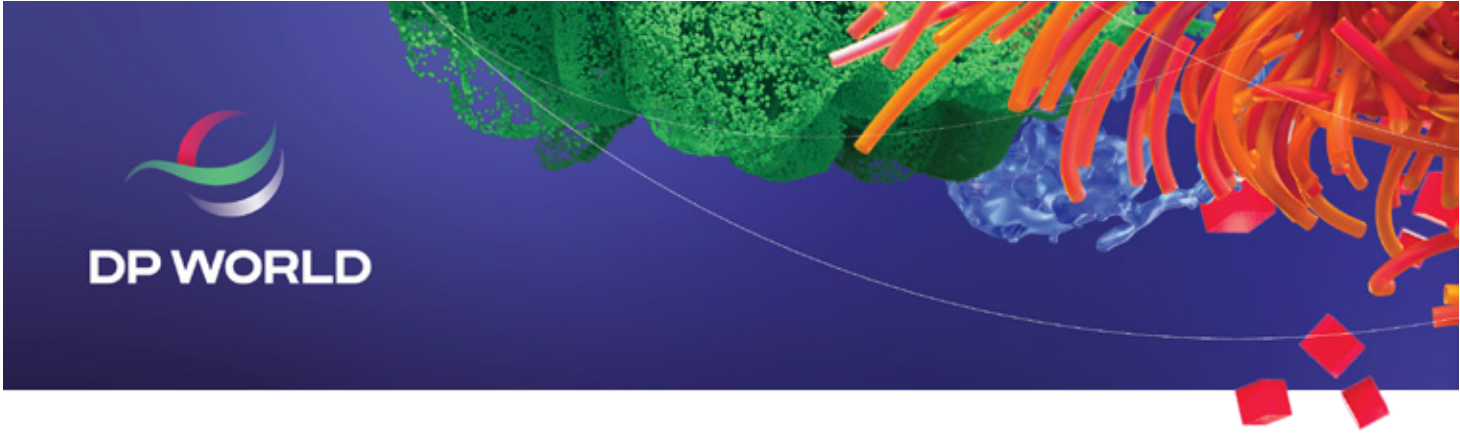


Decoration On The Occasion Of Independence Day And Silver Jubilee

On the occasion of Pakistan independence day on 14th august & silver jubilee of qict, office buildings and corridors were decorated.



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SUSTAINABILITY

SDG Week September 2022

DP World’s ‘Our World, Our Future’ strategy aligns with the UN Sustainable Development Goals.

At DP World Karachi, Global SDG Goals week was celebrated in the month of September 2022. The week was filled with activities promoting sustainable development goals (SDGs). The key purpose of Global Goals Week is to bring people together in-person and virtually to cultivate ideas, identify solutions, and build partnerships with the power to solve a wide range of complex global problems from poverty and gender to climate change and inequality.



I. Imagine A Greener Future Event - Get Everyone Involved in The World's to Do List (SDG17)

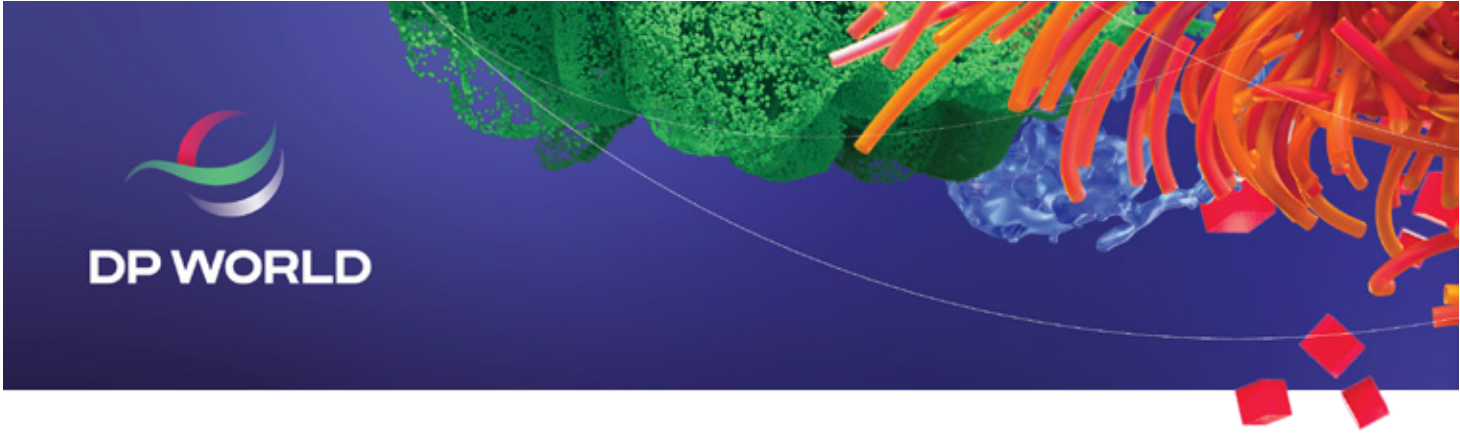
Sustainable development goals awareness....raise awareness and increase employees' collaboration towards SDGs.



II. Deliver The World’s Largest Lesson to A Nearby School Using the Toolkit - Provide Quality Education for All (SDG4)

SDG Awareness in school was held to deliver the lesson using toolkit SDG 4 along with interactive sessions.





III. Wash Related Activities to Promote Good Hygiene Practices in the village - Deliver Good Health for All (SDG3)

Promotional campaigns and awareness sessions were held to promote good hygiene & wash practices in the village (especially in the affected areas because of monsoon rainfall and with the viral flu).



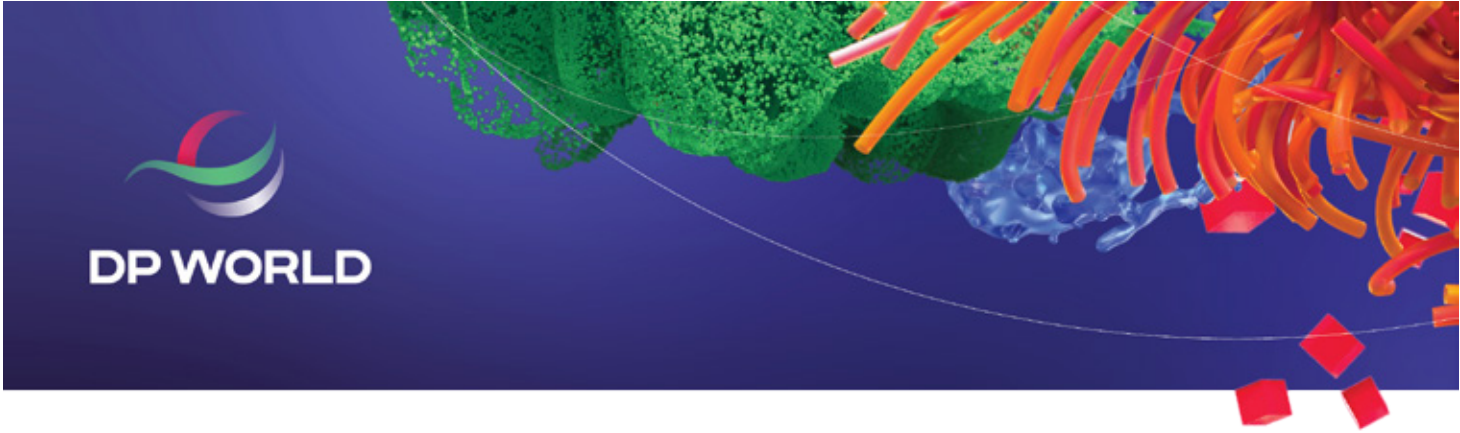
IV.Plant for The Planet Protect life on land (SDG15)

Our slogan was that “Play Your Part in Making the World a Greener Place”. Thereby, employees were educated regarding plantation methods.



V. Ongoing Campaign with Key Focus On Single-Use Plastic Reduction - Protect The Ocean (SDG14)

Single use plastic reduction awareness sessions were held with employees to raised concerns about plastic pollution.



E-commerce Training Institute, Project Launched In 2022

“Learn to Earn” – an e-commerce learning platform was set up in collaboration with Nayee Subha Foundation. This projects aims to educate youngsters on e-commerce to enable them to explore earning avenues online. This will also be beneficial for women who are not able to leave their homes as they can earn a living through online selling.

Courses being offered through this program are WordPress, Daraz boot camp, Graphic Designing & Basic E-Commerce training . 290 students have benefitted from this program todate since July 2022.



QICT Employee Donation Fund

With the continued monthly support of some benevolent QICT donors from 2014, not only have we been able to cater to the snack program for Ibtida School’s students, but following contribution were made possible with accumulated funds.

- *Rations for several families through NGOs during COVID times
- *A government school to help students study in desirable conditions

Flood Affected Support

Through these funds, help has been extended to the Flood Victims. An amount of Rs. 7 lacs was extended to JDC, Edhi Foundation & Al-khidmat Foundation. A big thank you to all those who donated!



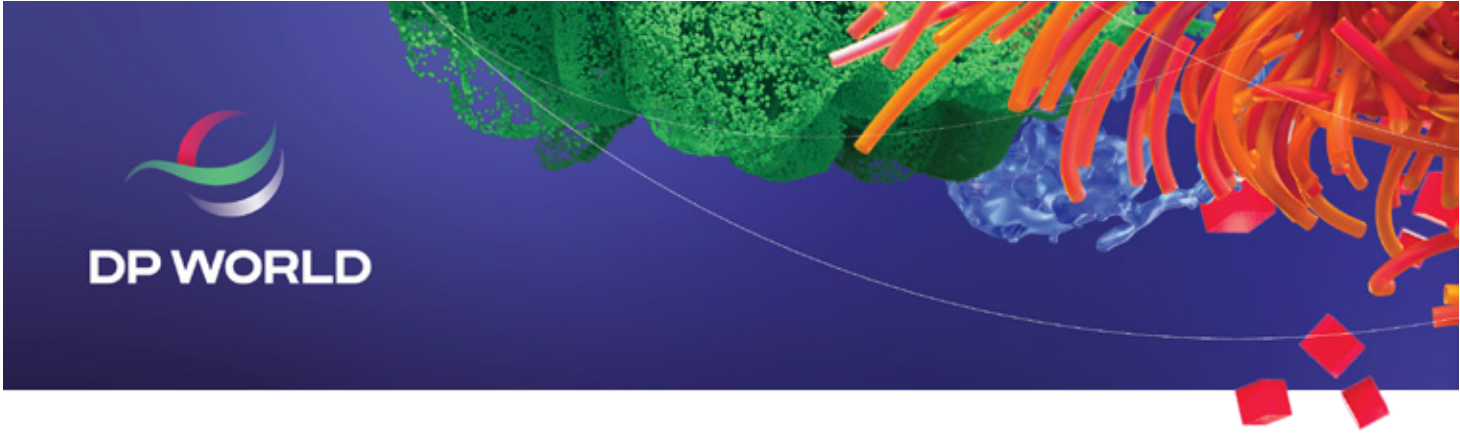
Pakistan Floods 2022 – Relief To Flood Victims

As an immediate response to the record-breaking floods in Pakistan that have killed over 1,600 people and 800,000 livestock, DP World Karachi stepped up and extended support for the flood victims by contributing to NGOs while facilitating their Flood Relief Work. Monetary Contribution was extended to The Citizens Foundation, JDC & Hands.



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TRAINING & DEVELOPMENT

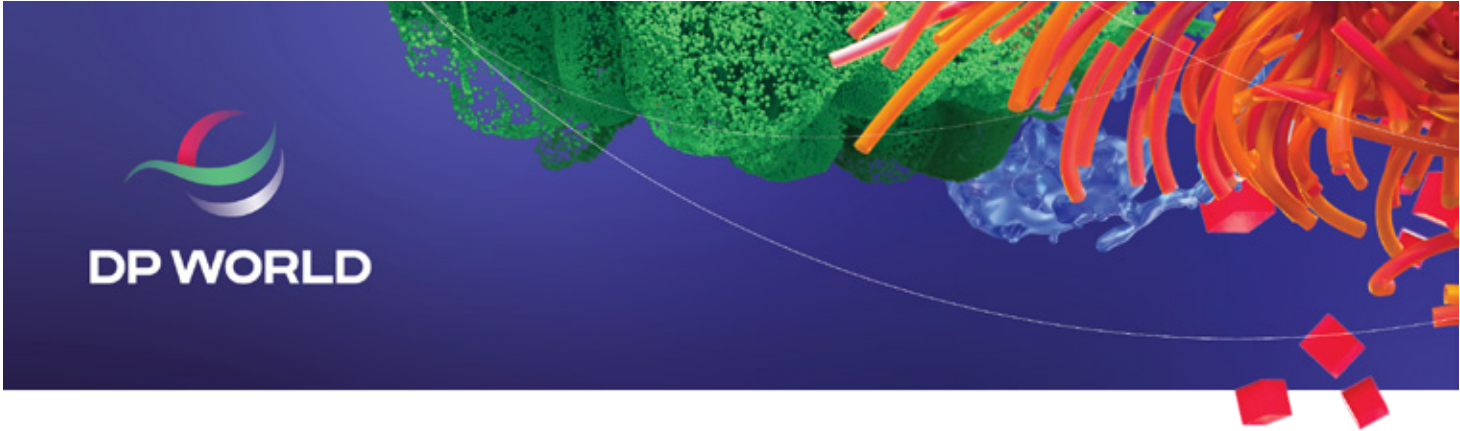
Maximize Your Potential by Saadi Insha

Maximize Your Potential was a two-days training program delivered by a well-known trainer Mr. Saadi Insha to motivate individuals to take a step for their professional development. Through this training program, we intended to shift employees’ approach towards a goal-oriented mindset.



SUCCESS STORY

We are pleased to share that Ms. Celeste Pereira has Successfully Passed the NEBOSH Environment Exams, which is a globally recognized environmental certification. We hope this certification will further add value to her knowledge & skills and indeed will be beneficial for the DP World. It is worthwhile to mention here that she is the first female in DP World Pakistan who has achieved a NEBOSH Certification.



WELCOME TO DP WORLD FAMILY



Imran Khan
Assistant Manager
HR Service Delivery
Joined on 04-Jul-2022



Abdul Sattar
Executive NLCCT
Operations
Joined on 07-Jul-2022



Imran Khan
Executive Engineering
Support
Joined on 13-Jul-2022



Danish Salman Ansari
Manager Civil
Joined on 15-Jul-2022



Bilal Javaid
Finance Manager
Joined on 15-Jul-2022



Mariam Jamil
Assistant Manager
Learning & Development
Joined on 15-Jul-2022



Iftikhar Ahmed
Executive Engineering
Store
Joined on 18-Jul-2022



Amir Jamal
Deputy Manager
HR / Admin
Joined on 1-Aug-2022



Muhammad
Nadeem Muzaffar
Developer
Joined on 16-Sep-2022



Muhammad
Jahanzeb Jameel
Executive Line Billing
Joined on 26-Sep-2022

EMPLOYEES WHO HAVE COMPLETED 25 YEARS OF SERVICE



Inayat-Ur-Rehman
Assistant Manager
Customer Services



Tahir Mahmood Ahmed
Assistant Manager Billing



Yousuf Shah
Supervisor PreGate



Tahir Khalil
Shift Manager



Sajjad Ahmed
Executive - Examination



Nisar Ahmed Chandio
Team Lead
Operations Planning



Zahid Ahmed Awan
Supervisor Out Gate



Naimat Khan
Quay Crane Operator



Mustafiz-UI-Hasan
Executive NLCCT
Operations



Mushtaq Ahmed
Quay Crane Operator



Muhammad Javed
Empty Handler Operator



Muhammad Arif Jamil
Executive NLCCT
Operations



Mahmood Akhtar
Manager ICD



M. Saeed Khan
Site Incharge IC3
Operations



Anwar-UI-Mobin Siddiqui
Executive IC3
Operations



DP WORLD



Muhammad Naseer
Quay Crane Operator



M. Zubair Ahmed
Executive Operation



Muhammad Hanif Awan
Empty Handler Operator



Muhammad Ali
Quay Crane Operator



Syed Kamran Ali
Senior Manager
Operations Execution



Muhammad Usman
Quay Crane Operator



Muhammad Hussain
Quay Crane Operator



Muhammad Aslam
Quay Crane Operator



Muhammad Arshad
Shahid
HSE Equipment Trainer



Muhammad Anwar Ali
RTG Operator



Muhammad Hanif
Shift Incharge NLCCT



Ghulam Abbas
Executive - Examination



Muhammad Rafiq
Assistant Manager
Engineering – Mechanical



Barkat Ali Khan
Executive - Operations



Riaz Ahmed
Quay Crane Operator



Abid Farooq
Supervisor PreGate



Zahid Zamir
Yard Supervisor



Afzal Ijaz Khan
Executive - Out Gate



Muhammad Asif
Yard Supervisor



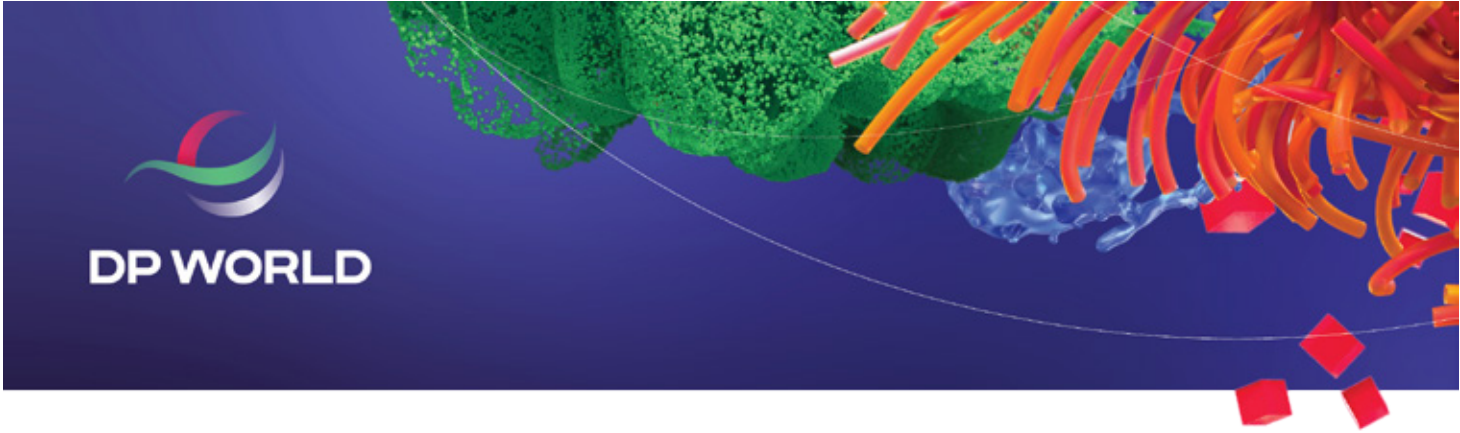
Ghulam Mustafa Chhutto
Executive - In Gate



Rehmatullah
Executive - Billing

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EMPLOYEES WHO HAVE COMPLETED 20 YEARS OF SERVICE



Barkat Ali
Quay Crane Operator



Sammul Joseph
Shift Manager NLCCT



Noor Zaman
Shift Incharge NLCCT



Muhammad Kashif
Manager Cranes



Muhammad Ramzan
Quay Crane Operator



Ghulam Mehdi
Quay Crane Operator



Muhammad Arshad
RTG Operator



Mursaleen Khan
Quay Crane Operator



Muhammad Akram
Quay Crane Operator



Ameer Khan
Reach Stacker Operator



Altaf Hussain
Quay Crane Operator



Ghulam Qadir
Quay Crane Operator



Muhammad Junaid
Quay Crane Operator



Rashid Minhas
Quay Crane Operator



M. Atif Rasheed
Quay Crane Operator



Muhammad Farooq
Assistant Manager
HR - Payroll



Sabir Hussain
RTG Operator



Muhammad Saleem Khan
RTG Operator



Fateh Khan
Quay Crane Operator



Muhammad Sher
RTG Operator



Abdul Nasir
Quay Crane Operator



Muhammad Siddique
RTG Operator



Khalil Ur Rehman
Quay Crane Operator



Muhammad Shahid
Quay Crane Operator



Shabbir Ahmed
Quay Crane Operator

EMPLOYEES WHO HAVE COMPLETED 15 YEARS OF SERVICE



DP WORLD



Shabbir Akhtar
Reach Stacker Operator



Muhammad Saleem
RTG Operator



Suleman Hameed
RTG Operator

EMPLOYEES WHO HAVE COMPLETED 10 YEARS OF SERVICE



Muhammad Asif
Executive Engineering
Support



Muhammad Shakeel
Executive - In Gate



M. Farooq Azam
Assistant Manager IT
Software Support



Mustafa Alam
Executive Operation



Afzal
Executive CFS
Operations



Abdul Mateen
Executive NLCCT
Operations



Muhammad Sabir Khan
Executive IC3
Operations



Syed Jawad Saeed
Executive - Billing



Muhammad Umair Saleem
Executive - In Gate



Muhammad Waqar
Executive IC3
Operations



Adil Rafiq
Vessel Planner



Obaid Ullah Khan
Dispatcher

RETIREMENT

DP World Karachi recognizes the meritorious services of the retirees and we wish them a very happy post retirement life.



Bashir Ahmed
Executive - NLCCT Operations
He joined QICT on
01st June, 2011
and superannuated on
02nd July 2022



Muhammad Yaqoob
QC Operator
He joined QICT
on 28th July, 1997
and superannuated on
14th August 2022



Ajaz Ahmed Khatri
Assistant Manager – Billing
He joined QICT
on 1st November, 1997
and superannuated
on 16th September 2022

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