



**DP WORLD**

dpworld.com/london-gateway

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## Customer Advisory

### **Adjustment of International Ship and Port Facility Security (ISPS) Fee**

DP World in the UK is at the heart of Britain's trading future. We enable our customers' international supply chains to serve the UK economy through safe and efficient sea, road and rail connections. We aim to think ahead and anticipate change so that our customers have choices to optimise trade solutions.

The ISPS Code came into force in 2004 and seeks to improve and standardise the approach to security for global supply chains. As the global economy develops, companies operating in the global supply chain are unfortunately facing an ongoing and increasing need to upgrade security generally and in particular cyber security and resilience. The UK Government have stated that "Cyber resilience is key to operational resilience and business continuity, as well as the growth and flourishing of the UK economy, as we adapt to the demands of operating online." ([www.gov.uk/government/collections/cyber-resilience](http://www.gov.uk/government/collections/cyber-resilience)).

The security and safety arrangements for shipments through our facilities at DP World London Gateway are continuously being upgraded to ensure that we stay ahead of the game providing reliable services to our customers.

To ensure that we can continue to provide reliable world class services safely and securely to our customers, large scale investment in infrastructure and additional operational expenditure is essential. Our security and cyber expenditure requirements are now at a level which necessitates an adjustment to our ISPS fee. Therefore, with effect from 1 January 2022:

- The ISPS fee will be increased by £7.50 and the charge for an import laden container will therefore increase from £10.50 to £18.00

Further information is included in the attached Frequently Asked Questions. Should you have a specific question please email [customerservices@londongateway.com](mailto:customerservices@londongateway.com) or call 01375 648477.



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Yours faithfully,

John Trenchard  
Commercial & Supply Chain Director, DP World UK



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### Frequently Asked Questions

What are the benefits to customers of the ISPS Fee?

The ISPS Fee at DP World London Gateway supports the investment and ongoing operational expenditure required to provide security (including cyber security) and conform to ISPS Code. These provisions are for the benefit of all parties engaged in international containerised trade.

Why are you increasing your ISPS Fee?

As a responsible supply chain partner, we are continually investing to provide safe and secure services for our customers' shipments. The level of expenditure which is now being made towards security and cyber resilience has necessitated a change to our tariff. The ISPS Fee adjustment reflects the increased ongoing expenditure now needed to be committed to this important area.

Why can you not fund the increased security expenditure yourselves at DP World London Gateway?

We have continually invested in our Information Technology capabilities and have absorbed considerable expenditure over the last few years in this area. The increasing pace and scale of efforts to maintain cyber resilience now necessitates an adjustment to the ISPS fee.

For how long will the ISPS fee be maintained at this new level?

We will review our tariffs on an ongoing basis to reflect changes in security investment and operational expenditure moving forward.

Who is the ISPS fee charged to?

The ISPS fee for full laden containers continues to be charged to the clearance agent who makes the customs declaration.