

Maputo, 13th October 2023

Dear Valued Customer,

We are delighted to be able to share with you some exciting news from DP World Maputo: we are undergoing a process of technological innovation with the implementation of our new CCS (Cargo Community System). This change will bring numerous improvements to meet your needs more efficiently and effectively.

In this context, we would like to emphasize the importance of User and Company Registration as a fundamental part of this transition. CCS is a highly automated platform that will not only simplify the generation of quotes, but will also offer a host of other features, in near future you will be able to:

- User Registration;
- Registration of Companies;
- Invoicing facilitation (Import/Export);
- Sending documents related to invoicing, among others;
- Online payments via entity and reference;
- Scheduling/booking for container collection (empty and full).

Therefore, in this initial phase, we ask all our customers to register Users and their Companies.

For Forwarders and Freight Forwarders, it is important that as well as registering themselves, they also register the Companies for which they provide services.

Companies that deal directly with DP World, without the assistance of a freight forwarder, must also register.

It's important to note that at this stage, only registration will be available. We will shortly be announcing the second phase and the services that will be available to you.

Early registration is taking place for you as one of our main customers and it will run until 1<sup>st</sup> November. Meeting this deadline is key to ensuring a quick and safe transition to the new system.

To help you through the registration process, we have attached a guide with all the necessary steps. For registration it is mandatory for customers to upload their company's NUIT declaration certificate. Note that this requirement is mandatory for registration approval.

We would like to express our deep appreciation and gratitude for your continued collaboration. Your satisfaction with our services is of the utmost importance to us. If you have any questions or need assistance, please do not hesitate to contact us at the numbers below:

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**DP WORLD**

[dpworld.com](http://dpworld.com)

We are looking forward to this new phase and to providing you with an even better experience with DP World Maputo.

Best regards,

