



DP WORLD

dpworld.com

Maputo, 05th December 2023

Dear Valued Customer,

We are delighted to be able to share with you some exciting news from DP World Maputo: we are undergoing a process of technological innovation with the implementation of our new CCS (Cargo Community System). This change will bring numerous improvements to meet your needs more efficiently and effectively.

In this context, we would like to emphasize the importance of User and Company Registration as a fundamental part of this transition. CCS is a highly automated platform that will not only simplify the generation of quotes, but will also offer a host of other features, in near future you will be able to:

- User/Company Registration;
- Online Quotation generation
- Invoicing facilitation (Import/Export);
- Sending documents related to invoicing, among others;
- Online payments via entity and reference;
- Download of Receipt and Invoice
- Scheduling/booking for container collection (empty and full)
- Online Gate Pass generation

Therefore, in this initial phase, we require all our customers to register.

It's important to note that at this stage, only registration will be available. We will shortly be announcing the Go Live date. After this date only companies with a Profile registered on CCS can transact with DP World Maputo.

Early registration is taking place for you as one of our main customers and it will run until **05th January**. Meeting this deadline is key to ensuring a quick and safe transition to the new system.

To help you through the registration process, we have attached a guide with all the necessary steps. For registration it is mandatory for customers to upload their company's NUIT declaration certificate. Note that this requirement is mandatory for registration approval.

The implementation of the CCS in the system will take place during the week of 8th to 15th January.

We would like to express our deep appreciation and gratitude for your continued collaboration. Your satisfaction with our services is of the utmost importance to us. If you have any questions or need assistance, please do not hesitate to contact us at the numbers below:

+ (258) 840111
+ (258) 840959500
+ (258) 843319147

maputo.satellite@dpworld.com

Best regards,