



CCS CUSTOMER REGISTRATION GUIDE

Customer Registration



ENGLISH ▾

Welcome to DP World
Community

Sign in using your credentials

Email ID/Username *

Password *

[Forgot Username/Password?](#)

Sign In

Not a member? **SIGN UP**

OR

DP World Employee Sign In

- 1. Go to link <https://gl-community.dpworld.com/>
- 2. On the CCS Sign In page click on "SIGN UP"



3. On the **Create Account** page select your Business Type from Company or Individual and click “CONTINUE”

DP WORLD ENGLISH

Create an Account

Business Personal Account

What is your business type?

Select your Business Type*
Company User

CONTINUE

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4. Fill the form with the requested information click “CONTINUE”

DP WORLD ENGLISH

Create an Account

Business Personal Account

Please provide personal information

First Name*
HB

Last Name*
LDA

Email ID (Work)*
helderrogeriobila@gmail.com

Phone Number*
(+258) 842060400

CONTINUE

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5. Enter your password twice obeying the following rule:

- minimum of 8 and maximum of 16 characters;
- At least one number from 0 to 9
- At least one lower-case & upper-case alphabet
- At least one special character from [! @ \$ ^ & *]

And click “CONTINUE”

DP WORLD ENGLISH

Create an Account

Business Personal Account

Create your password

Password*

Confirm Password*

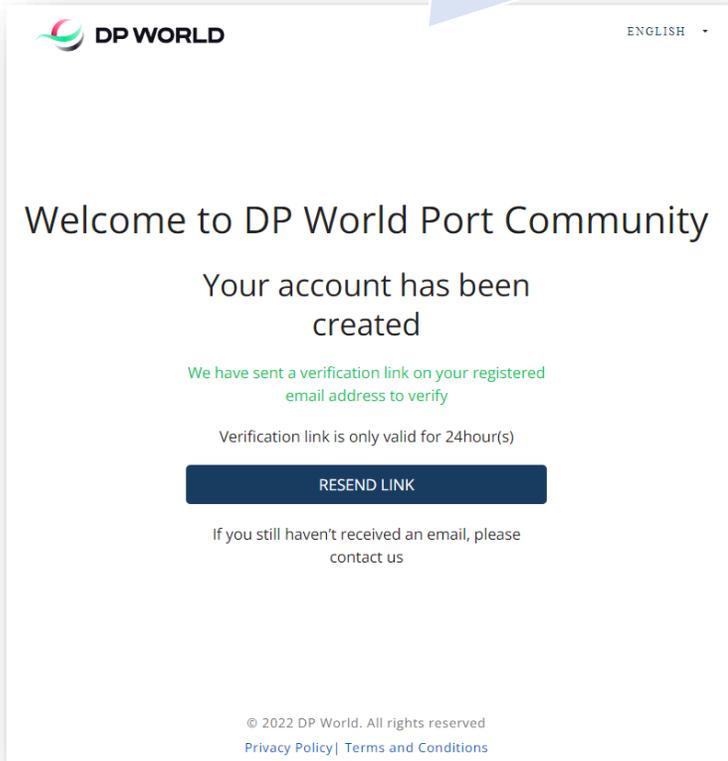
Hints: Password must contain ⓘ

By continuing this process, you acknowledge that we will be processing personal data in accordance with our [Privacy Policies](#) and [Terms of Use](#).

CONTINUE

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6. The System will this play a successful message for the account creation and will send a notification message to the specified email, in case you didn't receive the email click "RESEND LINK"



8. You will be redirected back to CCS Page confirming your account successful activation. Click on "Go To Cargoes Community" to Go to the Sign In Page

Account Activation

Dear Helder Bila,

Thank you for registering for our Services. We are delighted to serve you.

Username: helder.bila01

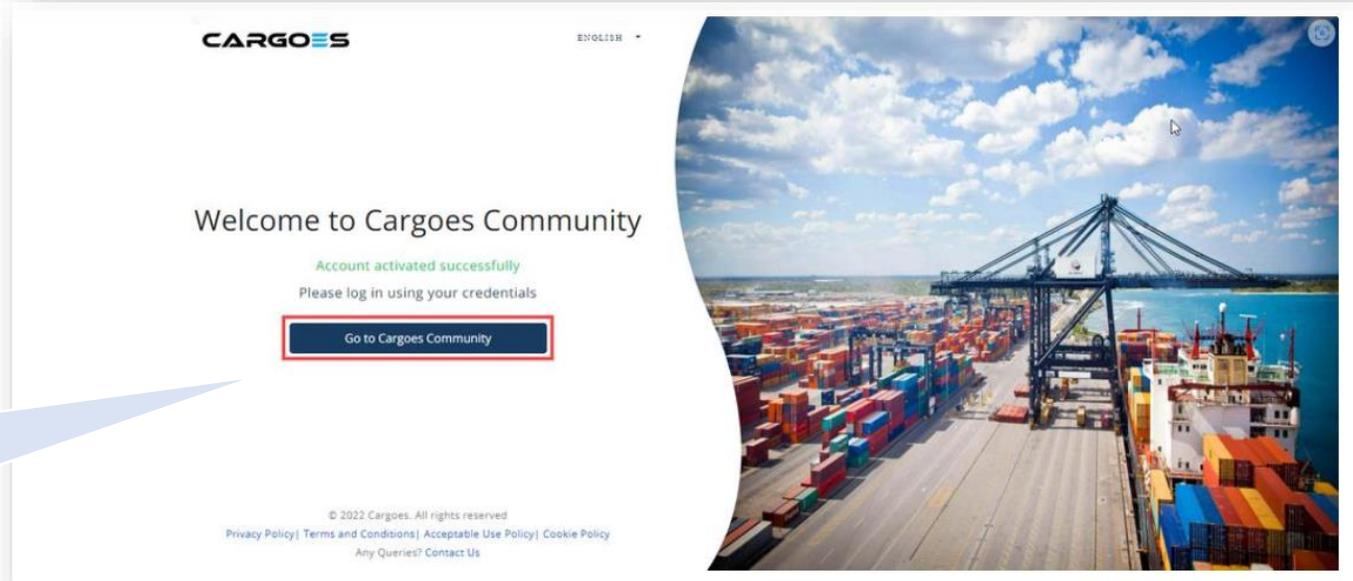
Please click on the Activate Account button below to verify your email & activate your Account.

Activate Account

In case the above button does not work, kindly copy and paste the below activation link in your web browser to activate your account.

<https://accounts.dpworld.com/login/GLOBAL?tenant=GLOBAL&tokenId=93c096ab-07af-45f8-82b9-5b57e519128b>

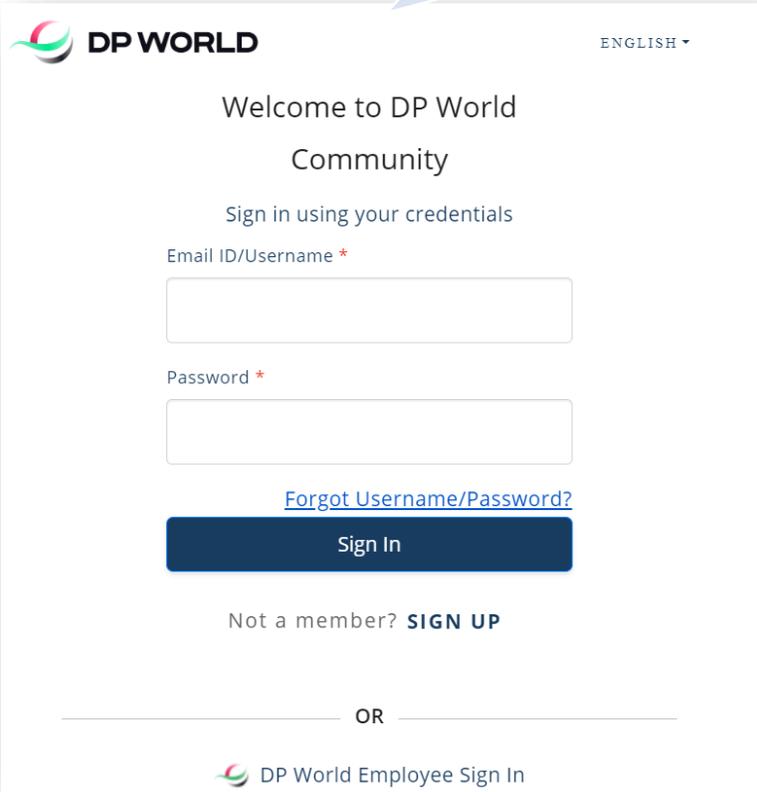
7. Verify your mailbox, an email should be sent to you. Open the email and click "Activate Account" as shown below.



Customer Registration

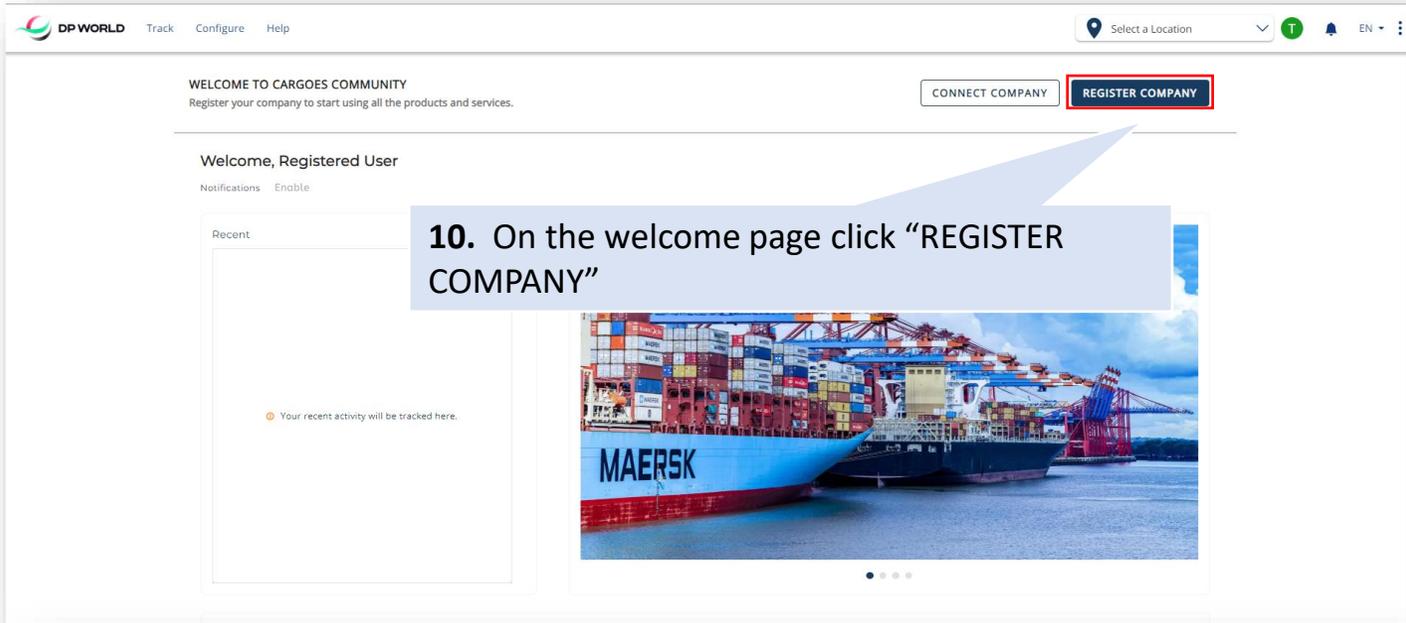
Once you have concluded with the account creation and activation, in order to request for port services on CCS you need to register your Company. Follow the below steps to proceed with the company registration.

9. Enter your credentials and click “Sign In”



The image shows the DP World Employee Sign In page. At the top left is the DP World logo and the text "ENGLISH". Below this is the heading "Welcome to DP World Community" and the instruction "Sign in using your credentials". There are two input fields: "Email ID/Username *" and "Password *". A blue button labeled "Sign In" is positioned below the fields. A link for "Forgot Username/Password?" is located above the button. At the bottom, there is an "OR" separator and a link for "DP World Employee Sign In".

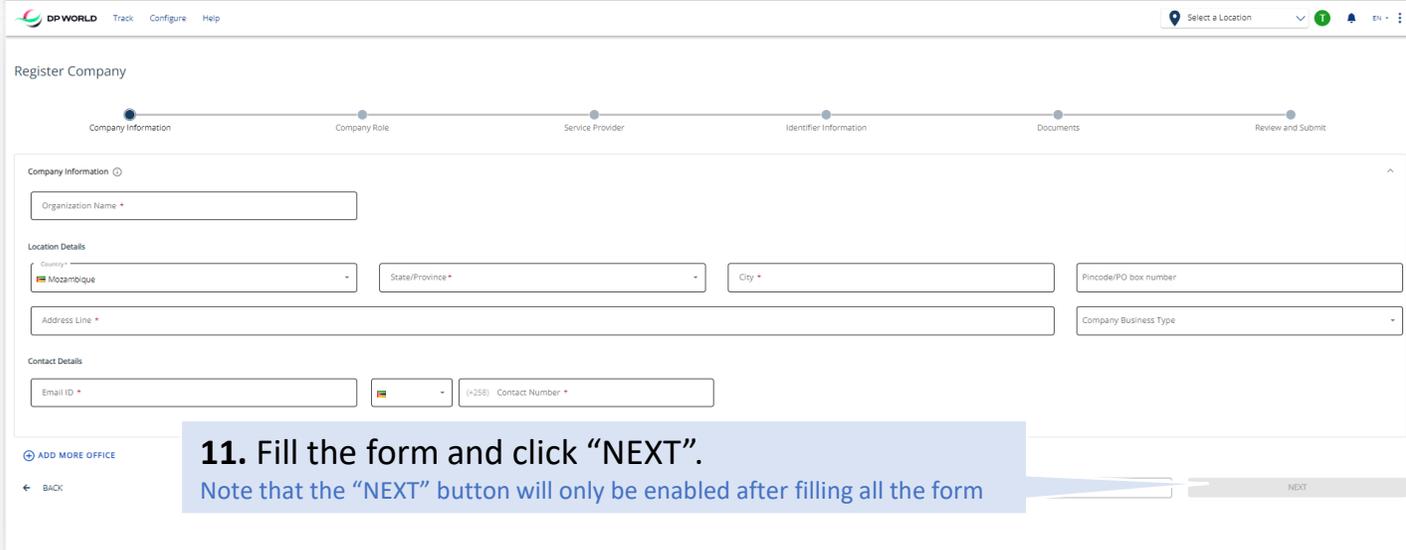
10. On the welcome page click “REGISTER COMPANY”



The image shows the DP World CARGOES COMMUNITY welcome page. At the top, there is a navigation bar with "DP WORLD", "Track", "Configure", and "Help". A "Select a Location" dropdown is on the right. Below the navigation bar, the text reads "WELCOME TO CARGOES COMMUNITY" and "Register your company to start using all the products and services." There are two buttons: "CONNECT COMPANY" and "REGISTER COMPANY", with the latter highlighted by a red box. Below this is a "Welcome, Registered User" section with "Notifications" and "Enable" options. A "Recent" activity section is visible on the left. On the right, there is a large image of a Maersk shipping container ship at a port.

11. Fill the form and click “NEXT”.

Note that the “NEXT” button will only be enabled after filling all the form



The image shows the DP World Register Company form. At the top, there is a navigation bar with "DP WORLD", "Track", "Configure", and "Help". A "Select a Location" dropdown is on the right. Below the navigation bar, the text reads "Register Company". A progress bar shows the steps: "Company Information", "Company Role", "Service Provider", "Identifier Information", "Documents", and "Review and Submit". The "Company Information" step is currently active. The form contains several input fields: "Organization Name", "Country" (set to Mozambique), "State/Province", "City", "Pincode/PO box number", "Address Line", "Company Business Type", "Email ID", and "Contact Number". There are "ADD MORE OFFICE", "BACK", and "NEXT" buttons at the bottom.

Register Company



Select Company Role ⊙



12. Select the company roles that better fit to your company and click “NEXT”.

You can select more than one

Select All

← BACK

SAVE AS DRAFT

NEXT

Register Company



Select Service Provider ⊙

List of Service Provider(s)

Role

Beneficial Cargo Owner (1)

Freight Forwarder

Shipping Agent

Trucking Company

Service Provider (1) Mozambique

Service Providers - Mozambique (1 Selected)



13. For each role that you have chosen, select DP World Maputo as service Provider and click “NEXT”.

Select All

← BACK

SAVE AS DRAFT

NEXT

Register Company



TD Limitada

Company Information

Company Name

TD Limitada

Contact

(+258) - 842060400

Company Address

Avenida do Taabalho 1249 RC, Maputo, Maputo, Mozambique

Email

helder.bila@dpworld.com

Company Business Type

Limited Company (Ltd)

Service Information

Role	Service provider
Beneficial Cargo Owner	DP World Maputo
Freight	
Ship	
Trucking Company	DP World Maputo

You can go back to view or edit any previous information from here "BACK"

14. Confirm the entered information and click "SUBMIT".

After clicking submit button, click "YES" on the popup to confirm and proceed

← BACK

HOME

SUBMIT

Company Profile

REGISTER COMPANY

Company Name, Company Reference, Business Email ID

RESET SEARCH

And it is done! Now, your company registration needs to be approved by the terminal to enable you to start requesting for our services.

You can follow up on your company's approval status from here or register more companies.

Search Results (1)

Company Name	Company Reference	Business Email ID	Owned By	Last Action By	Last Action Date	Status
TD Limitada	GBLC000135	helder.bila@dpworld.com	teste.company	teste.company	27/09/2023, 04:13 PM	PENDING APPROVAL