Current issue date:	15 December 2019	Original approval(s):
Expiry date:	14 December 2020	ISO 10002 - 12 January 2009
Certificate identity number:	10238003	

Verification Record

This is to certify that the Management System of:

DP World

Jebel Ali Port, Dubai, United Arab Emirates

has been approved by Lloyd's Register to the following standards:

ISO 10002:2018

Approval number(s): ISO 10002 – 00023247

The scope of this approval is applicable to:
Complaint handling in the business of providing container and general cargo services

Luis Cunha

Area Operations Manager - SAMEA

Issued by: Lloyd's Register Quality Assurance Limited