

DP World Sokhna Alongside



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Smart Global Trade Enabler

Message from **Chairman**



During this time of Struggle, we at DP World would like to thank you for your efforts.

FROM SUHAIL ALBANNA TO ALL STAFF

Dear Colleagues,

As you are all aware we are living in difficult and challenging times in the midst of the COVID 19 global pandemic. These events have had a profound impact on how we live and work. It has changed our social interactions, our business, and our normal day to day life. I firmly believe that this difficult time will pass and our life will get back to normal once again.

I would like to take this opportunity to encourage all of you to strictly practice the safety precautions put in place at your terminal to secure the wellbeing of you and your family.

I truly admire your dedication and commitment in

this difficult time where you have ensured that we continue to serve our customers and stakeholders in this difficult time. What is more important is the critical contribution all of you are making in helping Egypt battle this pandemic, by ensuring critical supply chains serving the country are alive and working efficiently.

I would like to sincerely thank each one of you for your wonderful and incredible effort in these difficult times.

Please take care of yourself and your loved ones.

I thank you once again.

Be safe,

Suhail Albanna
Chairman - DP World Sokhna

SafeTogether

Message from CEO



This is a continuous call to work closely together as ONE TEAM, summing efforts side-by-side. This pandemic has brought us together like never before. We need to keep it that way long after the COVID-19 is behind us. This is how we win and break records. May every day and every achievement in this long battle be a reminder of how strong we are when we work together.

TRUE LEADERS

Our strength, decisiveness, discipline and resilient HSE culture is differentiating us as an organization, setting us apart as true leaders. We must continue to remain focused on the tasks at hand, but keep our eyes on the future, and ready to come back stronger than ever once this challenge is over.

I want to thank each one of you for all that you are doing to keep our DP World Sokhna family safe. We all need to take one more deep breath and keep pushing forward. Let us carry on with the same determination, pulling out the best in one another and supporting each other in everything we do. The common denominator in every member of this family is CARING for each other – a virtue I am proud to be a part of.

The coming days may be difficult, but it is nothing we have not done already or cannot handle when working side-by-side. It is in such moments that we rise. Remain positive. Stay engaged. Encourage one another. TOGETHER, we have what it takes to win this battle.

Stay strong, safe and well.

Ajay Kumar Singh
Chief Executive Officer

Greetings Team,

We, along with the entire world, are living unprecedented events, as we deal with abnormal and difficult times. During this ongoing pandemic and the evident slowdown of activity in our industry, YOU have shown world-class approach and tremendous resilience.

AGILITY, VERACITY AND EMPATHY

Our response as company has been agile and true to the facts; we need to keep it that way. At the forefront of the local response, you have been key contributors since day one, as I am sure you have

noticed the entire organization has been looking to us for guidance. They are very grateful for your tremendous efforts and empathy during such difficult times.

In the very early stages of COVID-19, we began dealing with the Coronavirus outbreak with a well-organized approach. This allowed us the opportunity to put in place a comprehensive outbreak management plan, establish guidelines and processes, and take our digital response to a new level that was unexplored before this crisis. Our response has set us apart as a worldwide influencer

and is continuing to help us navigate through these challenging times.

STRONGER TOGETHER

While we have just started to see positive signs of improvement and recovery in China, the rest of the world has yet to see the peak of this crisis. For you and me, this simply means a louder call to keep the extraordinary momentum, engagement, dedication and hard work going that has been put in to keep our people safe and to maintain business continuity.

Supporting the Egyptian Economy and Tending to the Needs of the Egyptians

DP World Sokhna Continues to Operate its Port at Maximum Capacity & implements an array of extra preventive steps to face the threat of the novel Coronavirus (COVID-19).



As part of our social responsibility in the difficult times of Coronavirus outbreak, our Sustainability Team organized the distribution of more than 1200 Bags of Food Supply to those in need.

The supply was provided to DP World Sokhna retired employees and daily workers in the Suez community.



Completion of Major Expansion Project Basin 2

DP WORLD

Sokhna



The four crane have been completed the commissioning and now they are under function test



The eight crane have been erected all and they are under commissioning



The RTG cranes after erected and ready for commissioning



Offloading for two RMG and move it to the yard, commissioning started by ZPMC team



The RTG cranes after erected and ready for commissioning



RMG arrived to the yard and settled on the rail

Zodiac Training

Training on new TOS for all operation team including outsource companies, the training took place during January & February and included 462 operators, drivers & clerks.



Repainting the traffic lanes on the quay

painting truck lanes under the quay cranes, modifications were applied on the width of lanes to be according to DPW standard.



Testing 2 STS from Basin 2

Commissioning process started by our operators testing all moves for each crane.

Working hours of Crane 1 was 16 hours and Crane 2 was 20 hours.



Brokers Gathering

On 18th of February 2020, a Gathering for our brokers was organized by DP World Sokhna team to discuss current concerns and future plans.

Mr. Anas El Muhaisen - COO, Mr. Abdul Raouf - Assistant Security Manager (DPFSO) and Mr. Mohamed Said - Administration Assistant Manager, were part of the gathering.



In line with the continuous evolution of security systems, security department has taken the initiative and begun implementing the visual security plan by installing cameras in Security pickups in order to further control during patrolling.



Security department has succeeded in obtaining the official approvals from sovereign authorities for the actual implementation of Gate Automation Project.



Security department has completed all the procedures of renewal the ISPS certificate for the liquid bulk terminal "Basin 3" and receiving it without any negative remarks.



CNN Filming DP World Sokhna and interviewing CEO "Made in Egypt"

CNN filming half-hour documentary on Egypt's economy where a big segment focused on Egypt's Suez Canal expansion and DP World Sokhna's vital role for vessels traveling through the Suez Canal.

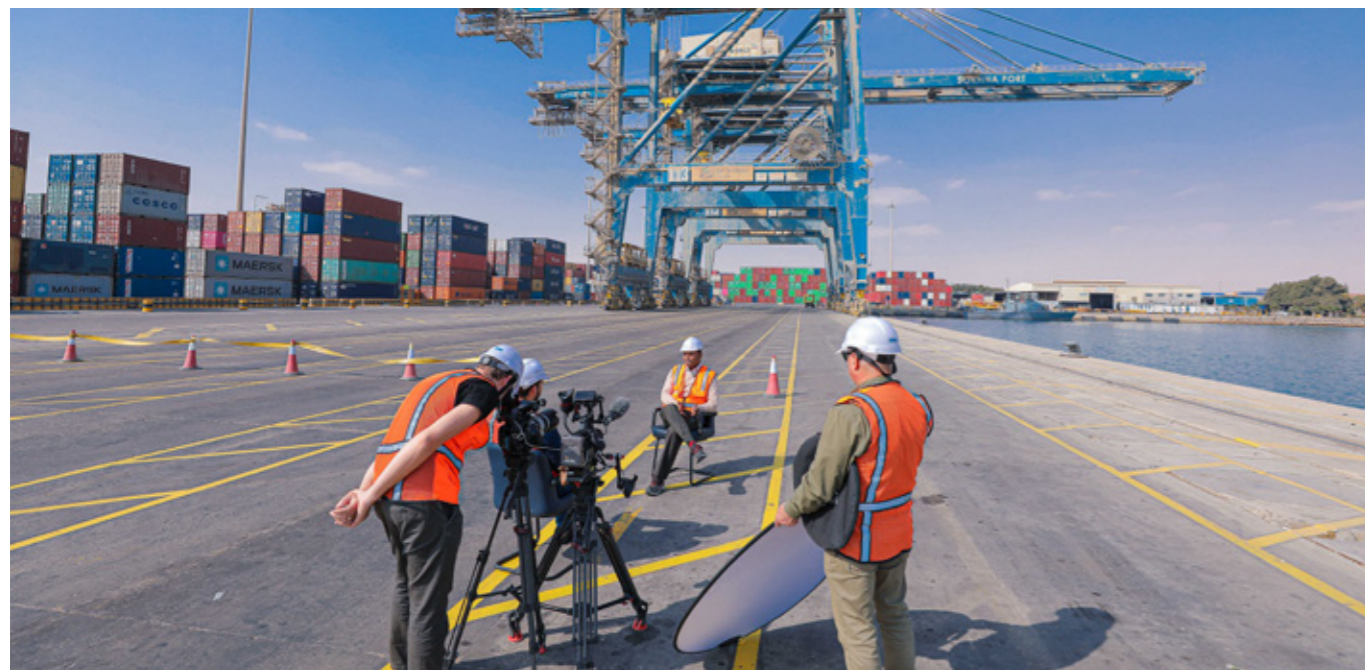
The Made in Egypt documentary was sponsored by Egypt's Ministry of Investment and looked at how Egypt is opening up for investors around the world.

The Interview with DP World Sokhna CEO, Mr. Ajay Singh, discussed Why choose Egypt to build a port

vs other countries along the Red Sea, What the Suez means to international trade, How the Suez expansion has increased trading, profitability, investment, etc.

It also discussed how DP World is contributing to transport supplies for the New Administrative Capital.

The filming at DP World Sokhna took place on 30th of Jan. 2020, and the airing took time on Sat. 2/29, Sun. 3/1, Mon. 3/2 and Tuesday 3/3/20.



Living the Founder's Principles Month.

Phase 2 of our Founder's Principles started in February 2020 where we encouraged people to live the FPs and share their stories with us as well as rewarding them for living the FPs. For a limited time only, we opened the floor for employees to share their own story on how they believe they have lived the FPs. The activity was running during the month of February in all DP World Business Units.

In Sokhna, we take pride to be one of the active units as many employees participated and shared their stories, we received 58 stories from our employees in different departments who were rewarded by our DP World Sokhna CEO, Mr. Ajay Kumar Singh who started the rewarding celebration by talking to the attendees about the benefits of Living the Founder's Principles and how to live them in our daily life.



DP WORLD Sokhna

CORONA VIRUS

NOVEL CORONAVIRUS COVID-19

Protect Yourself Against Coronavirus

DP WORLD Sokhna



Protect yourself from the Corona virus

DP WORLD Sokhna

Tips for travelers heading to areas where the COVID-19 was reported:

- 1- Avoid contact with animals (live or dead), animal products or visiting animal markets.
- 2- Avoid contact with people with respiratory symptoms.



DP WORLD Sokhna

If symptoms of a respiratory infection appear, you should:

- 1- Stay home and avoid mixing with others.
- 2- Request health care, by contacting the health service by phone and provide them with travel history and symptoms.
- 3- Do not travel while having symptoms.
- 4- Cover the mouth and nose with a tissue when coughing or sneezing.
- 5- Clean hands by washing them for at least 20 seconds with soap and water, or with alcohol sterilizers.



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Epidemiology

New strain of coronavirus was identified in a cluster of pneumonia cases in China. Most of the cases have had exposure to a large seafood and animal market.



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Mode of transmission

The mode of transmission are currently unknown. Available information suggests that the COVID-19 is zoonotic and causes infections in humans through contact with infected animals. Evidence indicates that the virus is transmitted between humans



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Symptoms

- Fever
- Cough
- Shortness of breath
- Pneumonia



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Treatment

Currently, there is no known treatment or vaccine available for either people or animals. Intensive supportive care with the treatment of symptoms is the main approach to manage the infection in people.



DP WORLD Sokhna

Tips for travelers heading to areas where the COVID-19 was reported:

DP WORLD Sokhna



Grow Program

In the presence of the CEO, Mr. Ajay Kumar Singh, and the Management Team, DP World Sokhna celebrated the graduation of the First Batch of our GROW Program. The celebration took place on 20th of February 2020.



HR Breakfast

"The Breakfast" initiative is for HR to be invited over breakfast by each department separately to communicate and provide solutions.

The first breakfast was held with the General Cargo and Bulk, Operations Department by Mr. Mohamed Radwan who had the first response to the collective breakfast. All colleagues participated in teamwork to prepare and serve the breakfast. The discussion over breakfast included questions from the employees about the issues they face and HR team was trying to support them and explain how to have a better work environment.

Medical Caring

Awareness sessions for Medical Insurance procedures.



Founder's Principles

Arranging sessions to understand who to live the principles in our daily activities. Sessions took place in Operations, Customer service, Technical, Safety & Security departments.



Sustainability

1. CEO Visit to Running Projects:

Mr. Ajay Singh visiting our running Sustainability projects in Suez to ensure consistency.

2. International Women's Day:

A small celebration was held by HR team where they met with the women working in DP World Sokhna on their International Day to express appreciation of their role. Gift presented to the ladies were bought from the ladies working in our Sustainability project, the Sewing Workshop in Suez, to also provide support to the workshop ladies.



Umrah 2020

DP World Sokhna 2020 Umrah Draw was conducted on Tue 03-Mar-2020; Participants were identified according to the draw process.



Lean Champion Training

We launched the third lean Champion training group with 16 Participants trained by DP World Sokhna team to continue our journey in the Process Improvement inside the terminal.

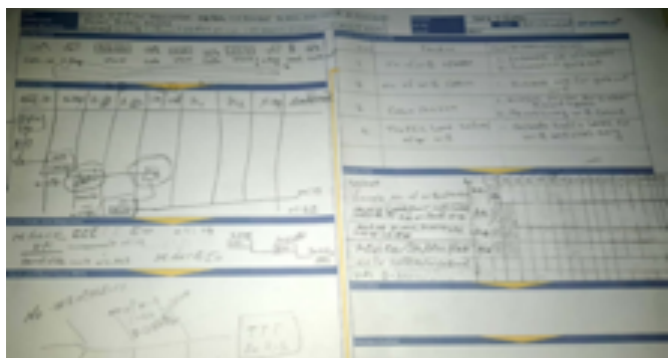
Total Lean champions are 50 that are able to manage improvement projects.



Truck Turn Time Project

DP World Sokhna has implemented a new LEAN project to enhance customer service experience by applying Truck Turn Time. As a result, the Truck Turn Time was decreased from 130 minutes in 2018 to 96

minutes in 2019. Our journey is ongoing to decrease this number for better customer service experience.



Rented Truck Utilization GC

Handling Bulk & General Cargo is a main resource in DP World Sokhna, and in order to keep the quay ready to receive shipments and optimize the use of available storage space during operation, one of our Lean Projects was implemented. The project targeted this area by introducing the Rented Truck Utilization in General Cargo and Bulk Department which helped in increasing the daily transport cargo

from 10,000 tons /day to 13,293 tons /day (32.9 % increment). It also helped saving 28.4 % (29.5 days) of the requested working days in 2019 (from 104 days to 74.5 days). Most importantly, it helped in Increasing the experience and knowledge of DP World Sokhna operators of different storage methods and means, enabling them to find solutions to any challenges quickly and effectively.

Bulk & GC Innovative Ideas for making amendments to the vessel curtains

One of our Operator Lean Training Campaign projects was a promising idea to make amendment to Vessel curtains sheets. As the Curtains are not fixed well from edge of the vessel to quay, which may cause Material spills on quay and sea, which will result to an Un-healthy work Environment. By applying this amendment to the curtains, it will eliminate any potential risk to the persons in the area and will minimize damage in the curtains sheets.

This Idea was highly appreciated by our DP World Sokhna CEO Mr. Ajay Singh who encouraged the improvement thinking approach by DP World Sokhna employees.



As DP World Sokhna pays continuous attention to improve the workplace environment, Administration Dept. coordinated to benefit more from the greenhouse available at the port and use it to produce indoor plants.

Produced Indoor plants were distributed at a number of employees' offices.

The propagation of indoor plants is in progress to produce more plants in order to distribute in more locations to create an attractive and vivid workplace environment.

Thanks to Mr. Ehab Samir & Mr. Mohamed Khalil for their roles in making this happen.



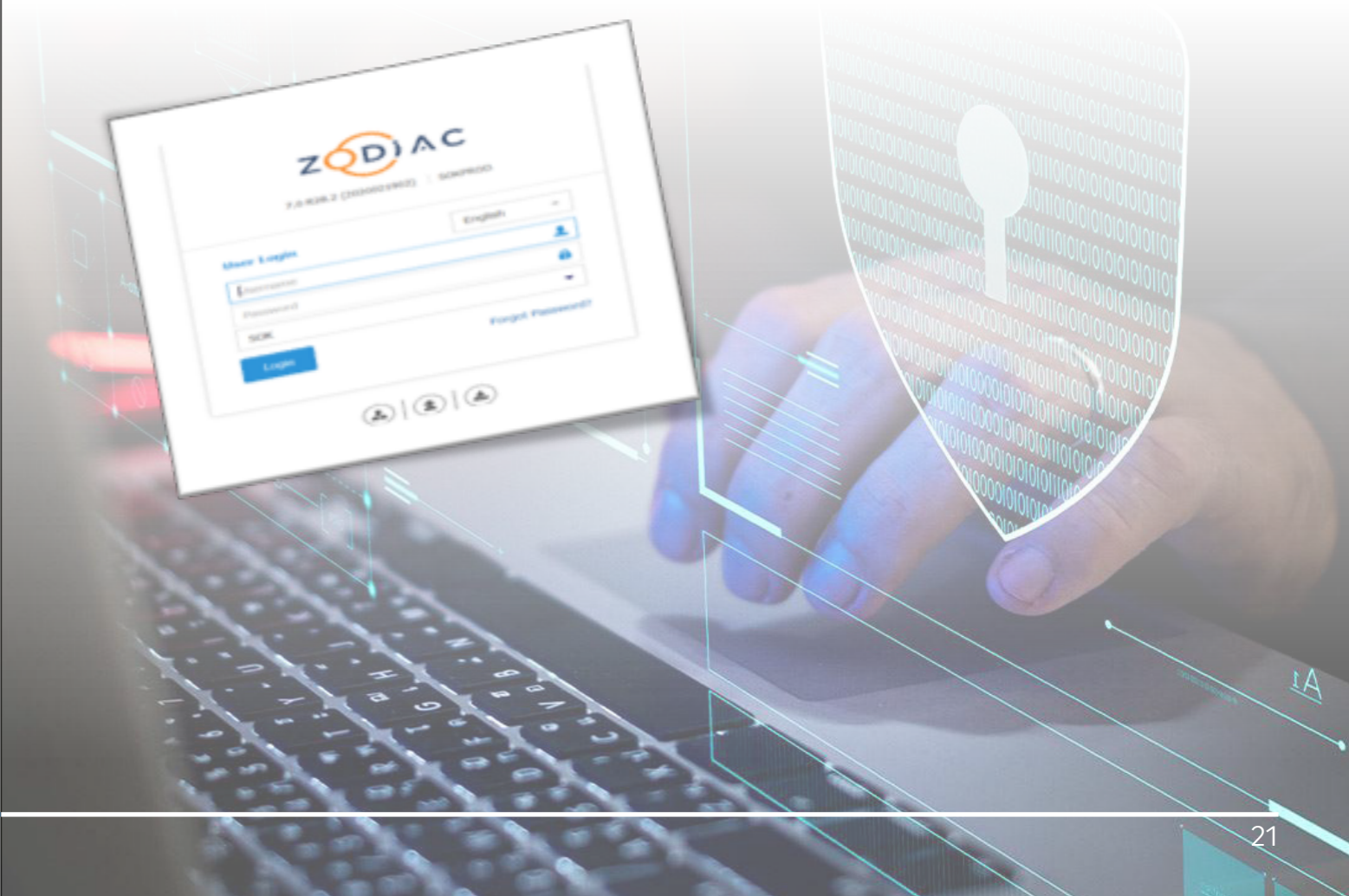
ZODIAC OPS 7

Zodiac OPS7 successfully implemented instead of SPARCS.

ZODIAC provides an integrated platform to track vessel, yard, gate and rail movements equipped with advance optimization modules.

It is expected to enhance terminal productivity as different functionalities are incorporated during operation and will support future growth due to its increased scalability.

provides a complete suite of optimization modules to help terminals automate decision-making and elevate productivity across a range of critical operations and business processes.



QHSE - CORONA virus Awareness

- Tool Box Talks to all employees regarding.
- Posters regarding proper hand washing, sneezing and coughing etiquette were distributed in all port in February 2020.
- Distributed hand sanitizers (Alcohol-based rub) around all buildings.



Mostafa Abdel Hameed
General Cargo and Bulk Forman

Mostafa started his career as labor in one of stevedoring companies since 1991, and in 1998 he joined the Sokhna port. He worked as labor, signal man then Forman.

He appreciates the possibilities he experienced with DP World Sokhna that helped him be creative, he also learned a lot about the Team Work spirit.

One of his proudest moments was in 2013 when we received a heavy lift package of 750 tons for EZZ Company, as the handling was a big challenge, being a member of a big team that overcomes such challenges means a lot to him.

He wishes for DP World Sokhna to have the best performance and advises of training the outsource labors to give better results.

Mostafa is married since 1992 and had 3 boys. He always wanted to have a daughter and God gave him the daughter that he considers a Gift.

Now he has 4 children: Ahmed 23 years old / Hassan 18 years old/ Abdel Hameed 10 years old and Malak 9 years old. He hopes to see Malak starting her own career like the ladies of DP World and hopes she achieves something big!

His favorite hobbies are fishing and walking.



Ayman Mohamed Khamis Essa
STS operator

Ayman started his career as a taxi driver till 2002 when he joined in Sokhna Port as a rental car driver. Then joined Sokhna in 2004 as SHIFT LEADER in the administration (the movement department of a driver), and got promoted in the year (2007).

In 2008, Ayman started his job as STS Operator, he started with the Taj Master Equipment, then Calmer, then RTG. Where he learned how to handle each one of the equipment.

He is well known for Motivating people to work and providing courses inside or outside the port.

A moment when I felt proud to be part of the team at Dubai Ports World Sokhna

He was honored More than once in Operations Department among the TOP 10 and got many certificates of Appreciation.

His wishes for DP World Sokhna is to Maintain the progress and be the best port in the world.

He also wishes to become a Foreman to upgrade his career and add to his growth.

He Thanks God as he's very happy with his wife and children, he hopes to see I children to be always in the best ranks and to have a bright future and to always make him proud.

Where do you spend your free time? What is your favorite hobby?

He always spends his free time with his family, his favorite hobby is playing football with his son Omar.

Mohamed Radwan – GC & Bulk Terminal Manager



Working in General Cargo and Bulk Operations in DP World Sokhna is an opportunity to become creative in the way that you work. Good planning and Preparation is the key to perform successful operation in both vessel and storage yards, where we deal with each shipment as new project coming with new challenges.

General Cargo and Bulk handling requires years of experience and knowledge that you gain working in the terminals operation, dealing with all different types of commodities.

We work as ONE TEAM keeping good communication across all departments to achieve our targets up to the level of our customer's satisfaction and delight.

I consider myself very lucky to work with a team where everyone shares the same passion for the type of work that we do, depending on our Most Valuable Asset, which is our FRONT LINE PEOPLE.

I'm thankful for the many blessings that have been bestowed upon me, from my family to my life to my career. If I were to choose one thing that I'm most grateful for within DP World Sokhna would be THE PEOPLE. Each individual within the company is an incredible driving force and when we all work together as ONE TEAM, moving in the same direction, amazing accomplishments are attained.

SAYED ATTA MOHAMED Commercial Manager of Bulk &GC

(Introduction about yourself – 3 /4 lines)

I have been working in the company since 22 years before that I was working in tourism and small factory of glass. I started work while I was student and this helped me a lot. I was very lucky because I was working in the company from first day and at many various positions, finance (receivable, payable, budget and warehouse controller and business process management as well as working as procurements manager

1- Tell us a little about yourself (your family, education, background...)

I'm 48 years old, married, I have a boy and a girl - a graduate of the Faculty of Commerce and holds a post graduate diploma in computers and MBA from the Danish University and many free programming courses

2- Tell us something about yourself that would surprise us

Although I have lived all my life with the numbers, but if I had returned to time, I would have mastered writing poetry and literature even though I left the college of Literature (Arabic section) after less than a month of joining me and enrolled in the College of Commerce

3- Describe what you were like at the age of 10

I was the head of the press group at the primary school and responsible for the school radio on a daily basis. Like most of our generation, we liked the school and we found ourselves in it.

Three words that best describe you

Although it's not easy to describe ourselves but I like to be simple, kind with others and easygoing

4- Tell us 2 things most people don't know about you

I love rare old collectibles and I have rare historical manuscripts and pictures of the royal era, books, valuable currencies and old things collected from most of the world's countries throughout the past years and second thing is opposite of the first. I love modern technology, programming and everything new

5- What do you like most about your job at DPWS?

Different cultures, continuous development, and of course the respected people in all departments of the company.

6- What do you find more challenging in DPWS?

Internally change and externally fierce competition

7- What has been your proudest moment at DPWS?

The first moment was when the first cape size vessel was received in the Sokhna port and the Red Sea, and the second moment when I saw basin#2 for the first time

8- What is on your wish list for the next 10 years with DPWS?

More growth, more development and my supreme wish



to see integrated activities for the port, including silos and edible oils, the reception of tourism ships, including domestic yacht tourism, domestic travel by sea, the reception of giant tourism ships periodically, and the application of a comprehensive concept to all logistical services, including vessel chartering and advanced transportation to serve the concept of supply chains in line with the capabilities of Dubai Ports

9- How do you maintain a work-life balance?

Our work nature with customers and searching for new business opportunities has no time or limits but we try to segregate between both of work and personal life using our experience as much as we can even it's not easy

10- What's your favorite quote?

The More you give the more you get

11- Where would you like to go on a dream vacation?

Tom Hanks island in (Cast away) film

12- What's the one thing you can't live without?

My laptop

13- Which cartoon character would you most like to switch lives with?

Of course Tweety

14- What would be the title of your autobiography?

The Fast Train of Life (Difficulties and Hope)

15- Word of advice to your colleagues at DPWS?

Enjoy work you then will feel better , Do the right things, fight for the right things whatever it cost and if you will do anything, try to get it perfect otherwise do not do it, because your work quality will reflect your character

16- You'd like to be famous for?

Good word of mouth in my back, beloved from people otherwise nothing else remains, whatever success you may be you gain

17- You are happiest when...

When I will be able to make others happy

"STAY SAFE PAPA"



DP World Sokhna

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