

DP World Sokhna Alongside



Highlights:

- Near Completion of Basin 2
- Reuters Interview with DPWS CEO
- 2 Million Safe Man-Hours
- Attracting New Business
- Sokhna Team Innovations

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Smart Global Trade Enabler

Message From the **Chairman**



Dear Colleagues,

I trust that you are all keeping safe and continue to take the necessary precautions in what is now the 'new normal', as the COVID 19 pandemic continues to be present.

This 'new normal' not only brings us personal challenges, but also business challenges and a more competitive environment. To respond to this,

we have to keep looking for new opportunities to grow our business in the region, including finding creative ways to meet the needs of our diverse customers, manage our costs and overcome challenges as they arise.

The use of digital technology is also critically important to enable use to lead from the front and ensure we offer our customers the best and most efficient solutions to make a positive impact on their supply chains.

We are also entering an exciting time at DP World Sokhna. The expansion of the Basin 2 is nearing completion, and we recently also signed a framework agreement with SCZone to develop an economic zone at Sokhna. This development will further strengthen the region's status as a trade hub by facilitating and attracting investment, supporting local businesses and creating jobs.

On my recent visit to DP World Sokhna, I had the opportunity to interact with various key stakeholders, as well as with some of our people, and seeing firsthand the good work that is being done.

I therefore want to thank everyone for their hard work and commitment, it is much appreciated. Stay safe.

Suhail Albanna
Chairman - DP World Sokhna

Message from the **CEO**



My Dear Family Members,

During the past few months, we overcame many challenges by getting together hand in hand. As **ONE TEAM**, the challenges we faced during the COVID-19 pandemic has brought us together like never before. It showed us how strong we could be when we work together!

We continue to innovate, harness the best technology to stay ahead of charge. Our IT team has done a great job in supporting us with **innovative applications** to help the business while avoiding human interaction. The New Routing Plan in Drivers tickets is one of the latest innovations that improved the truck turn time, provided external trucks with the route printed on their ticket without human intervention. It also eliminated the physical paper exchange with our employees which adheres to COVID-19 precautionary measures. For our Frontline People, our most precious asset, we developed the **PMS** application to give them a fair and equal chance to be evaluated and help them set their goals and grow.

Our Engineering Team is continuously working on **eliminating risks**, reducing cost and improving **operational productivity**. Our Commercial Team showed an outstanding performance in the past few months to grow the existing business and **attract new business** to Sokhna. While our Operations Team showed an exceptional ability to handle the **highest records** in Gate transaction and Bulk & G. Cargo. Nobody

knows for sure how this health crisis will play out. What we do know is that businesses who respond quickly and decisively will reduce the impact on employees and business results.

Our Safety Achievement record of **2 Million Safe Man-Hours** is a cause for Pride. It came from a true belief that Safety comes first and a lot of hard work from all the team. I am also proud of all the Lean program projects that helped enhance the performance and **reduce the cost** in our Business Unit, Keep it up!

Soon, we will be conducting a survey, we will ask you Questions through **My World Survey**, I encourage you all to participate and **let your voice be heard**, come forward and give your feedback to **make a Difference!**

I also encourage you to live by The **Founder's Principles**, not only at work but also in your personal life, believe in them and apply them in all your actions. Last but not least, I remind you all to keep all the preventive and precautionary procedures against the Coronavirus spread, things may be better but it is still there!

I want to thank each one of you for all that you are doing to keep the business growing while keeping our DP World Sokhna family safe.

Let's keep each other and our families **SAFE!**

Ajay Kumar Singh
Chief Executive Officer

Thomson Reuters Interview with DPWS CEO – 13th of July 2020

DP World Sokhna's Basin 2 expansion nearing completion - CEO

\$520m Basin 2's commissioning delayed by COVID-19**By Marwa Abo Almajd, ZAWYA - Reuters**

Egypt's DP World Sokhna port on the Red Sea is nearing the completion of its Basin 2 expansion which would nearly double the port's container handling capacity to 1.75 million TEUs [twenty-foot equivalent units] per year, the company CEO said.

Ajay Kumar Singh told Zawya Projects that the COVID-19 pandemic had impacted the commissioning of Basin 2 project.

"The COVID-19 pandemic has delayed the commissioning of equipment. But once air travel returns, we will be able to get engineers in to complete commissioning of the equipment, and once done, we will open the space for trade," he said without giving a timeline.

In November 2019, parent company DP World had announced that the \$520 million Basin 2 project would add 750,000 TEUs of capacity and become operational by the second quarter of 2020.

The project includes a 1.3-kilometre-long quay and a 350,000 square metre (sqm) container yard, according to previous statements. The project would complement the existing Basin 1 with 945,000 TEUs capacity, and Basin 3, a liquid bulk station spanning 400 sqm.

Once Basin 2 is commissioned, DP World Sokhna would become the only port in Egypt capable of handling the largest container ships in the world, said Singh.

"Our expansion into Basin 2 will enable us to facilitate even greater volume, which supports our commitment to boost further Egypt's economic growth and cement DP World Sokhna's position as a major gateway for the country's trade," he said.

Despite COVID-19, the port, which is located below the southern entrance to the Suez Canal, has maintained its operations to keep the trade flowing while taking all the necessary measures and steps to ensure the health and safety of staff and customers.

Singh said: "We follow all the processes and procedures that are in line with the recommendations and instructions of the Egyptian Ministry of Health and the World Health Organisation. These include testing of staff, temperature checks, sharing information and creating awareness of preventive measures and hygiene, and implementing social distancing."

Besides, the terminal and equipment are regularly cleaned and sanitised, and all staff are given masks, sanitisers and gloves as mandatory personal protective equipment (PPE).

"We also encouraged office staff to work from home, including staff with underlying conditions and above the age of 55 and women with children below 12 years," he said



Strengthening operations

In the past few months, DP World Sokhna has implemented several innovative changes, including Smart Gates and a new terminal operating system to enhance operational efficiency.

"At DP World Sokhna, we have been doing fairly well in terms of volumes to date. However, we have adapted to the situation and have implemented smarter ways of doing business, through innovation and greater use of an integration of technology and automation, to enhance efficiency and provide the best solutions for our customers," noted Singh.

Earlier this year, a new direct shipping route was launched connecting the Jebel Ali Port in Dubai with Sokhna and the Jeddah Islamic Port in Saudi Arabia.

"This trade lane has grown to become quite successful and is especially well-positioned to leverage regional trade between these three countries," said Singh. "A new service by CMA CGM which has been recently launched now connects Sokhna to East Africa, [and is] a potential market and game-changer."

In December last year, DP World Sokhna entered into a trilateral partnership with the China State Construction Engineering Corporation (CSCEC), and the China Ocean Shipping Company Ltd (COSCO), to serve as the hub for all construction material imports needed to build the central business and financial district of Egypt's New Administrative Capital.

Singh pointed out that CSCEC would benefit from Sokhna's proximity to the new capital and its advanced road and rail links. Moreover, DP World Sokhna is the closest container port to Cairo and is located within the 90 square kilometres North West Suez Economic Zone.

Living with COVID-19

With the world preparing to live with COVID-19 in the long term, Singh pointed out that DP World takes the responsibility to the communities within which it operates very seriously and is committed to standing side by side with them in confronting this historic challenge.

"However, we can only fulfil this commitment by ensuring a safe working environment. Whether it is the residents near our ports and terminals or the communities in which our workers live, their wellbeing depends on our ability to operate safely and securely," he said.

Measures adopted by the company from a community safety standpoint include segregating workforces using PPE; increased cleaning and disinfection; providing transportation to employees during lockdowns; and providing employee accommodations near their place of work.

The company also donated two state-of-the-art ventilator devices to the Directorate of Health in Suez, which has been installed in Suez General Hospital.

"We have also distributed over 1,200 food parcels for families of retired and deceased employees, as well as to families of affected non-regular workers in Suez," said Singh.

In November last year, DP World Sokhna had celebrated its 10th anniversary.

"In the next five years, about 3.5 million young Egyptians are projected to enter the labour force. Coupled with a nearly 100 million population, and a geographic location that provides excellent access to important foreign markets, creates a tremendous opportunity for further growth in Egypt," the DP World Sokhna head said.

He also added that the company has been working with the Egyptian government to set up a logistics park and Dry Port, and is exploring avenues to develop a "complete supply chain" to reach the customer's doorstep. DP World said last year that its total investment in Egypt, including Basin 2 expansion, stands at \$1.6 billion



Cairo - September 2, 2020 :



Suez Canal Economic Zone (SCZone) Chairperson Yehia Zaky has met with Suhail Al-Banna, Executive Director of Dubai Ports World (DP World) in the Middle East and Africa, for discussions on Ain Sokhna Port.

During the meeting, the two sides reviewed projects related to the Ain Sokhna Port's development of its economic zone and other projects, in light of the joint cooperation between the two sides.

They also discussed the future of the Emirati company's business inside the economic zone, especially at the industrial zone and port. This took into account DP World's increased growth rates at the port, to reach the desired levels of development.

Zaky added that he discussed a number of files with the Emirati side, related to DP World's work at Ain Sokhna Port. The most prominent of these is the completion of work on the port's second basin, in preparation for its official opening in the coming months.

Furthermore, the extent of the basin's readiness to reach full capacity was addressed, especially as it was designed to the latest international standards to receive giant ships. This would ensure it can start trading operations immediately after the official operation.

The meeting also reviewed the latest developments in the contract between the two parties, regarding the establishment and development of a special industrial zone at Ain Sokhna. This would see the zone created on an area of 10 sqkm, with its implementation in accordance with the timetable approved between the two parties.

During his last visit to Sokhna, our DPWS Chairman – MEA CEO & MD, Mr. Suhail Al Banna interacted with some stakeholders and with many of our people where he had lunch with them and expressed his appreciation for all the hard work of the Sokhna team.

He also rewarded some of our colleagues for their outstanding performance during the last period.



Alia el Gammal

For her special efforts to grow the business



Mohamed Radwan Radwan

For his efforts to handle the highest G.C and Bulk volume



Sayed Atta

For his special efforts to grow the business



Mohamed Shawky

For his efforts to keep the place Safe and his initiative to handle G. Cargo



Mahmoud Atta

For his special efforts to grow the business



Sokhna Team Innovations

Handling of OOG Container with RS and OHF

Spreader Maintenance Platform

- We have different types of non-standard containers like OOG, Flat rack and open top.
- We used manual process using slings and shackle to handle these types of containers by reach stacker.
- This leads to potential risk of cargo damage due to human mistakes and hazard situations.
- The Initiative idea is to use the OHF of quay crane in reach stacker, where we have to weld latching plate (lugs) on RST spreaders to adapt with the existing OHF, this welding process was certified, and issued load test certificate.

Benefits

Enhance Safety

- Risk elimination for installing chain and shackles on the spreaders by labors.
- Safe handling of OOG as the handling will be executed by OHF which is safer for this type of cargo.

Improve Productivity

- Improve operation productivity as we reduce time of handling for OOG (especial size of containers)

Reduce cost

- Reduce cost of labors during handling this type of containers (no labor intervention).

Mohamed Abo El-Maged

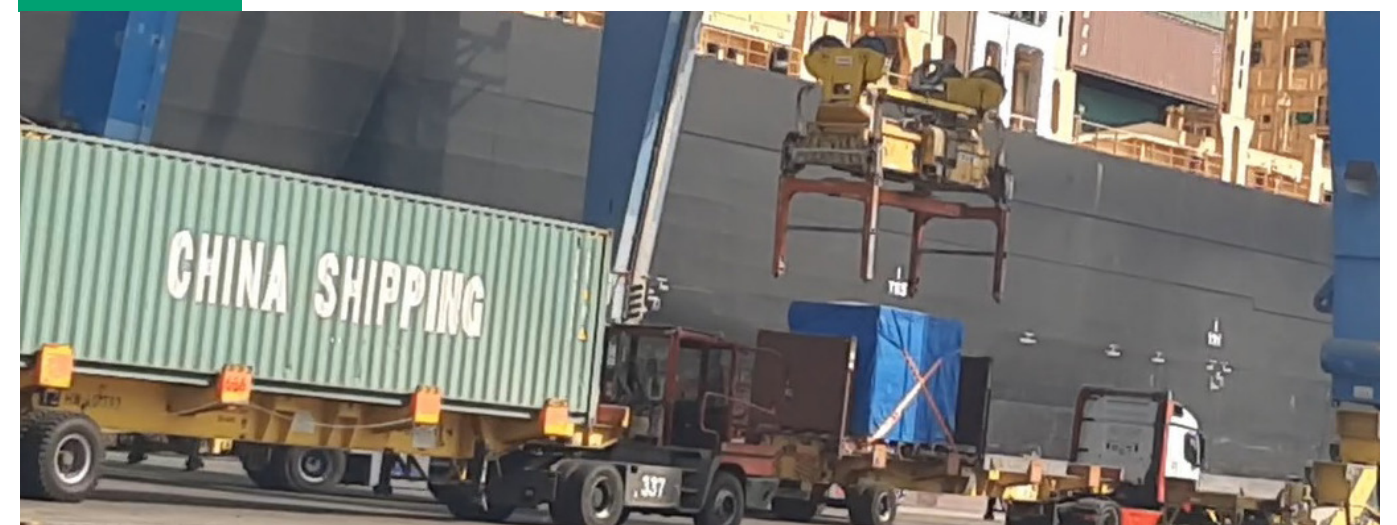
- Mechanical Supervisor in Workshop team.
- 22 years of Experience in DP World.
- Experience in Diesel engines overhauling (Cummins, VOLVO and CAT), troubleshooting and repair air systems, hydraulic systems and Transmissions.



Before



After



Sokhna Team Innovations

Spreader Maintenance Platform

SUMMARY

- We had a challenge in troubleshooting of QC spreaders during handling vessel.
- We had to use forklift and man cage to repair the problem in spreader which leads to waste of time for preparation.
- In some emergency cases the technician has to go under the spreader to repair any defected items.
- Some areas could not be accessible while troubleshooting in the spreader.
- The frame will be used to assist the technician to execute the checkup, PM or troubleshooting in a safe way while the spreader is attached with the crane.
- It's compatible with all spreader types attached in all cranes (QC, RTG & MHC, etc.).

Benefits

Enhance Safety

- The technician works in a safe area being protected with the handrail and having space to inspect all items in the spreader not using forklift with safety cage or standing under the spreader.
- Eliminate working under suspended load for spreader maintenance (Checkup, PM and Troubleshooting).

Maintenance Duration

Reduce the time duration of the troubleshooting preparation as no need for the forklift, driver and safety cage to start the work (MTTR improved).

Improve Maintenance Quality

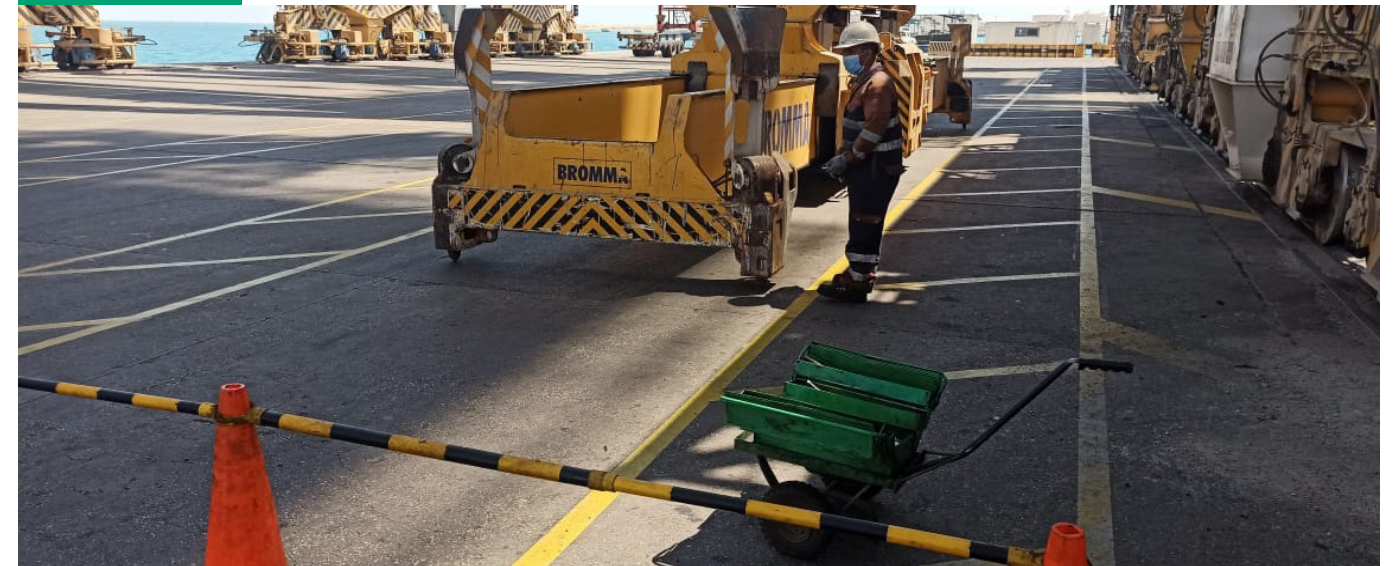
- Improve MTTR (Mean Time To Repair) also enhance quality of Maintenance as the technician can easily reach any part of the spreader and will not be limited with the safety cage.

Mahmoud Sayed Ismail

- Electrical Senior Supervisor in Cranes Team.
- 18 years of Experience in DP World.
- Experience in PLC of QC, RTG, MHC and spreaders also in automatic control of
- MV substations ABB, Schneider, he is responsible for execution of electrical PM's for STS, MHC.



Before



After



OPS. Performance:

On 27th of July, the extension of 140.000 m2 took place to add "1712 TGS" to our capacity. 1 of 4 new STSs commissioned and joined OPS., 6 RTGs of 8 new RTGs are commissioned and joined OPS. to assist operations and improve overall performance.

Highest monthly Gate transaction ever:

July	27565	24897	52462
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On 11th of August, the Highest Daily Gate Transaction of 2227 was achieved.

During week 34, our OPS. Team successfully recorded a new BMPH of 100.87 Mph which is the highest week ever.

Stuffing and stripping activities show almost 3 times the volume compared to last year, which was well accommodated by the CFS Team.

Rail operations:

Rail operations in the new location outside the concession area started.

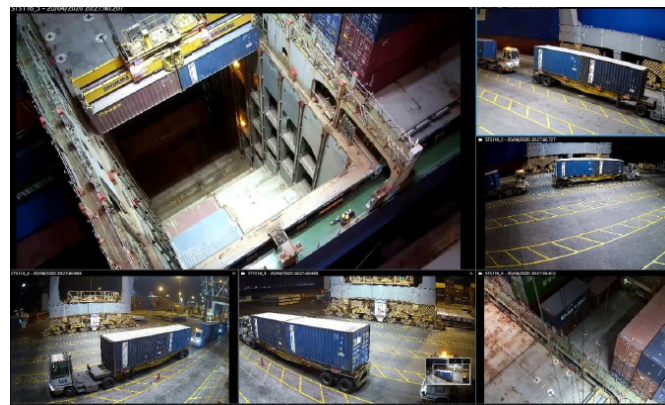
Ops. and CS Teams in coordination with 3A Company were able to overcome all the challenges and managed to facilitate and accelerate the new process.



CCTV on all STS-Tally Monitoring:

The system allows Tally clerks to monitor operations from the Cabin and have a recording for all containers status.

Pilot test was completed to prove the concept and the installation of CCTV on all STS started.



Receiving 5 vessels alongside for Bulk and Break Bulk business in the same time:

- Sugar vessel [Basin 1]
- Clinker vessel [Basin 1]
- Cement bag vessel [Basin 2]
- 2 vessels for General Services [Basin2]



Picture showing how we used our new phase on Basin 2 to berth 3 Bulk and General Cargo activities vessels.

B. & G.C. Commercial Team attracting new business to Sokhna:

This is to handle cement bags [loading in 1.5 MT jumbo bag] which opened a new opportunity to handle all cement bags business to Africa and Far East.



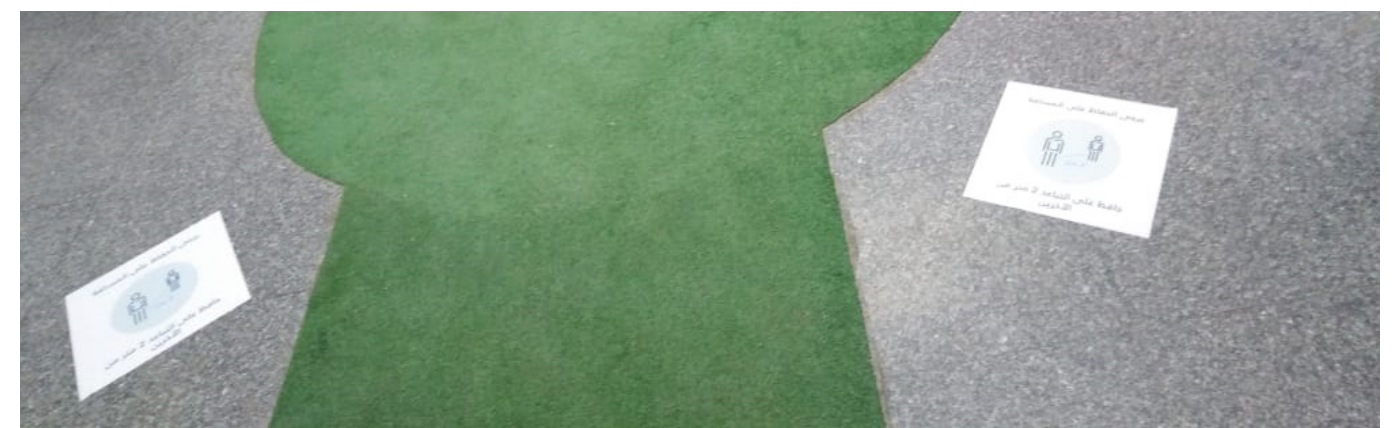
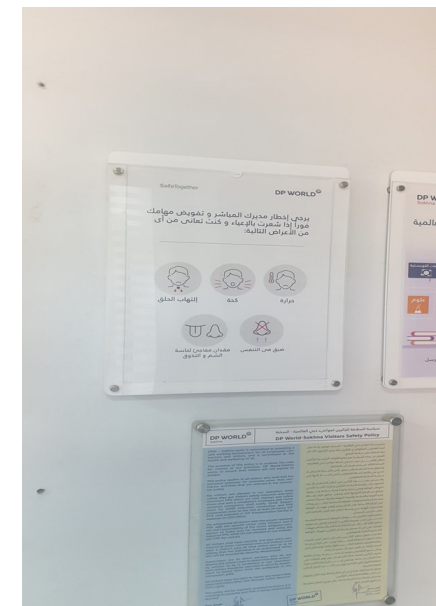
Picture showing Cement bags vessel berthing

Stories from across the Group

DPWS CEO talks about the port's recent successes and its involvement in building a New Administrative Capital for Egypt.



COVID-19 Campaign Implementation



Terminal Branding Update



Basin 2 Near Completion



Security Control Room has been completely renovated with the latest security systems' devices in order to suit business requirements and to tighten the control in applying security regulations within the port.



Our Security Team obtained the official approval of the Concessions Customs Director and the Port Police to assign the EZZ project area gates for Entry/Exit of all General Cargo trucks; which greatly contributed to smooth the traffic flow inside the terminal and avoid trucks accumulation.



Security Department obtained all required approvals to include the area of 140,000 square meters in Basin 2 operations to increase the port's capacity and establishment of new storage areas.

Internal workshop sessions conducted by the Security Department Document Controller to all Frontline Security team to raise efficiency and enhance performance while applying COVID-19 precautions (Maximum attendees was 3 employees per session to keep safe distance).



Safety Achievement: 2 Million Safe Man-Hours

Let's congratulate DPWS big family for accomplishing an outstanding **2,000,000 Man-Hours without a lost time incident.**

This remarkable safety milestone could not have been achieved without the exceptional teamwork and attention to detail by DPWS employees, its contractors, and sub-contractors; but most of all, it could not have been achieved without following the correct safety procedures. Each one of us has worked hard as a single team for this recognition; and we all deserve it!

Such HSE performance can be achieved by working with a true belief that 'No Harm to People' comes before any other priority.

We look forward to continuing our collaborative safety approach and working together to reduce all possible HSE exposures in the upcoming challenging work ahead of us.



2,000,000
Safe Man-Hours

Developing Phased Strategy for Carbon and Energy Reduction

"Our ultimate goal is to create a Zero-Emission supply chain across our networks, helping the communities we serve and creating a cleaner society" said, **His Excellency Sultan Ahmed bin Sulayem, Chairman of DP World.**

Accordingly, DPWS new strategy kick starts a decade of delivery towards our DPWS Net Zero ambition. By scaling up investment in low carbon and reducing emissions, we aim to emerge as a different kind of energy company.

Construction of the first Self-Generation Solar plant will commence Q4 – 2020, The Project entails the design, erection, operation, of a roof top solar PV project with a nominal capacity of 87KW at DPW Sokhna New Building.



Developing Phased Strategy for Carbon and Energy Reduction

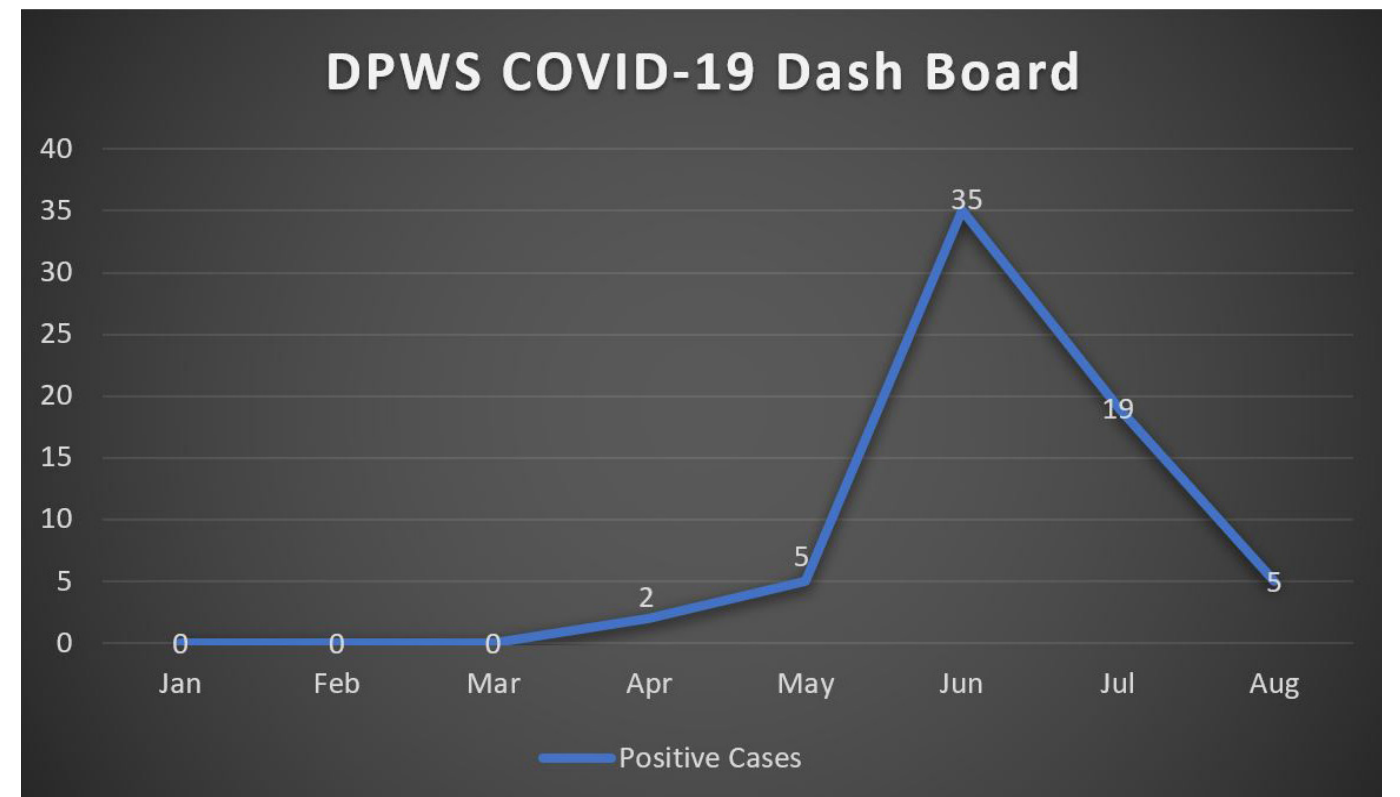
COVID-19 Updates

As of the evening of September 13, there were 101,009 confirmed cases of COVID-19 and 5,648 deaths in Egypt. Egypt is implementing 14-days quarantine periods and other preventative measures in all cases.

In DPWS we managed medical diagnosis, treatment and safe return to work of more than 60 employees and contractors who were infected by COVID-19.

Although the below graph demonstrates a remarkable drop in the number of positive cases in the terminal, but that does not mean the pandemic has ended. The virus still exists and till the moment no approved vaccine has been announced, so we are still committed to apply the same measures we have implemented since the beginning of this pandemic to stay SAFE:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Cover your mouth and nose when coughing and/or sneezing.
- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Stay home when you are sick.



FrontLine PMS Application

As per our company direction to improve People skills where our People are the most valuable asset, a new Frontline PMS Application was developed by our IT Team to integrate employee evaluation with HR System (MenaITech). The new system depends on main pillars when evaluating the employee based on Safety Training, Safety Initiatives, Lean Training and Kaizen projects, the system was developed to guide our team how they can improve their performance, hence overall company culture.

FrontLine PMS



Frontline PMS Application main objectives are to:

- Help employees better understand what's expected from them.
- Support Managers to better understand the employee's strengths and motivations.
- Provide helpful feedback to employees on how they can improve their performance in the future.
- Help the Employee and Manager plan for the employee's future.
- Provide objective reviews for people based on standard metrics, which can be useful for fair evaluation, promotions, raises.



Routing Plan in Driver Tickets

A new routing Plan is being printed in the driver tickets:

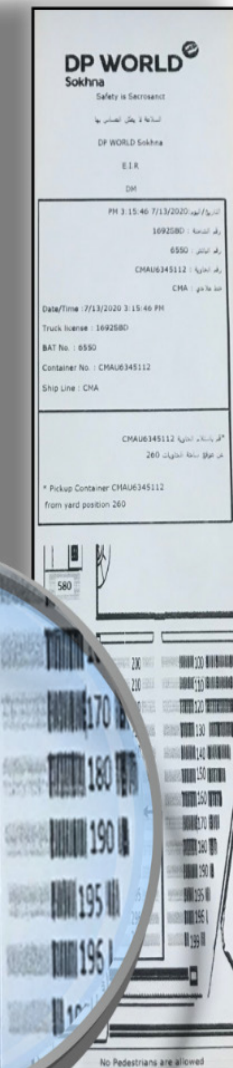
- The routing plan illustrates the shortest route for driving.
- Directions and Navigation will lead you to the destination step by step.
- A routing directions map for delivery/receipt yard position is printed on the Driver's tickets.
- Drivers can see the route on their tickets, allowing them to focus on the road and driving safely.

Operational Impact:

- Truck turn time improvement.
- Seamless routing process for external trucks in the yard without human intervention.

Safety Impact:

- Avoid Pedestrians in the delivery yard.
- Adhere to COVID-19 precautionary measures by eliminating physical paper exchange with our employees.



Fruit Trees Project still enduring:

A number of employees planted their own trees on the occasion of their birthday.

Happy birthday to All!



COVID - 19 Combating Efforts:

- Administration Dept. continues to contribute in combating COVID- 19.
- Sanitization of buildings and buses is still ongoing.
- Hand sanitizers are provided in addition to sanitization of the port roads on periodic basis.



Dates Crop Harvesting

Landscape team coordinated to harvest the Dates crop and arranged the distribution to company employees.



During the exceptional hard times of facing the global pandemic COVID-19, Customer Service dept. has adopted and fulfilled high standard procedures of DPWS in terms of QHSE to ensure the safety and wellbeing of our staff, customers and stakeholders including:

- The implementation of social distancing giving no room for leniency or misbehavior that might cause a threat to public safety.
- Raising awareness among our staff and customers illustrating the gravity and the impact of COVID-19 and how to prevent the spreading of the virus.
- Denying entry of any personnel without wearing the face mask.
- The Usage of effective sanitizing methods to eliminate any chance of infection.
- Organizing the work stations and public areas using floor marking and limiting capacity.

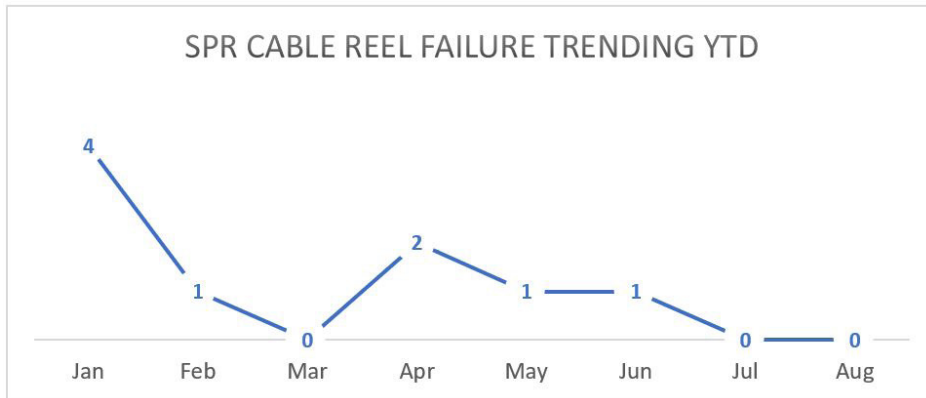


QC Spreader Cable Reel Failure Elimination:

In order to keep our equipment reliable and available, we worked on a repeated failure for QC spreader cable reel which was repeated 4 times during Jan. 20. We investigated and solved this problem by overhauling defected motors, retightening all motor screws and connections, and adding this task to regular maintenance process which reduced the failure frequency and increased quay cranes availability.



Projects Champion
Khaled Hassan
Senior Electrical Engineer

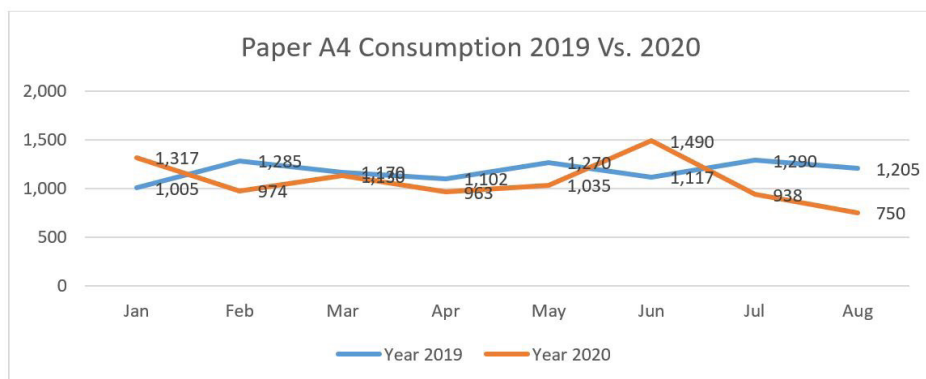


Reduce A4 Paper consumption

As per Finance Manager request to reduce A4 paper Consumption, we worked with the warehouse department to reduce the paper consumption from 1,205 to 750 packs. This was done via strong analysis and smart ideas like usage of thermal paper instead of regular A4 paper that have low running cost and high reliability, also by implementing other improvement actions all over printing process in several departments.



Projects Champion
Ali Azouz
Stores Specialist



Resuming Lean Yellow Belt Face to Face Training:

Seeking to spread the Lean culture in the terminal, we managed to continue our Lean Face to face training while taking into consideration all the safety precautions starting 28th of July. We held 25 Lean Training Sessions with 173 Trainees. From the beginning of our journey till now we trained 500 Trainees. New trainers joined our training team from different Departments with total of 22 Trainers and more than 30 Mentors.



Gemba for Weight-Bridge IN:

Due to the terminal expansion and in order to speed up our Gate process, our Business Transformation, IT and Ops. Teams worked together to create Gemba for the Weight Bridge IN. This is one of the promising actions by our IT team to eliminate unnecessary Hardware by connecting the indicator directly to PC Station and upgrading the PC. It was a successful pilot made in one WB, which helped in increasing transaction speed by reducing the transaction time from 10 Sec / Truck to 1 Sec / Truck.

Projects Champion
Mohamed Abdel Moneem
Gate Supervisor



Projects Champion
Ahmed Taha
Sr. Executive IT



Development Journey

Lean Program:

As part of continuous improvement journey and imbedded Lean knowledge into the terminal activities and part of employee culture to cope with the new norm of COVID 19 precautions process, we are back to conducting daily sessions of Lean program considering safety measures and taking all required precaution steps. This is to improve the operational process to enhance the performance.

Defensive Driving:

To implement the best practice of driving inside the terminal, which minimizes the risk and help avoid accidents, we are conducting training sessions of the Defensive driving concept and started with outsourcing companies. We will continue to reach the maximum level of safe driving inside the organization.

Operational Training:

We are working on

- Covering operation needs from operators.
- Renew internal license for equipment operators.
- Refreshment training on new equipment in Basin 2.
- 64 STS operators on new STS.
- 135 RTG operators on new RTG's.
- 382 RTG, RS-EH and ITV operators on new yard layout.



Job Portal

A job portal on DPWS website was created in coordination with IT Team, the portal will bridge the gap between us as an employer and job seekers. We can advertise our vacancies for potential candidates, whom will create a profile with all the necessary information, and apply to posted jobs. This will save time and efforts of screening resumes and will reflect a professional image of DPWS as an employer of choice and give an impression of systematic procedures for our recruitment function.



Celebrating DPWS HEROES

DPWS Management celebrated our Heroes from the team who contributed with distinguished work during the Coronavirus pandemic, in a ceremony that was organized on Monday 07 September 2020 at Basin 2.



COVID 19 Questionnaire

DPWS participated in Regional COVID-19 Questionnaire to measure the company performance for precaution process and actions toward the pandemic. The results showed that 85% of the People are confident on how the leadership makes the right decision to manage through this pandemic. 89% of our people feel that the leadership team is communicating effectively across the organization during the critical situation of COVID-19.



CLMS:

Service Providers KPI's

We have created KPI'S for Service Providers to be able to evaluate the companies' performance with the same scale and create a competitive environment between providers.

KPI's covered the following areas:

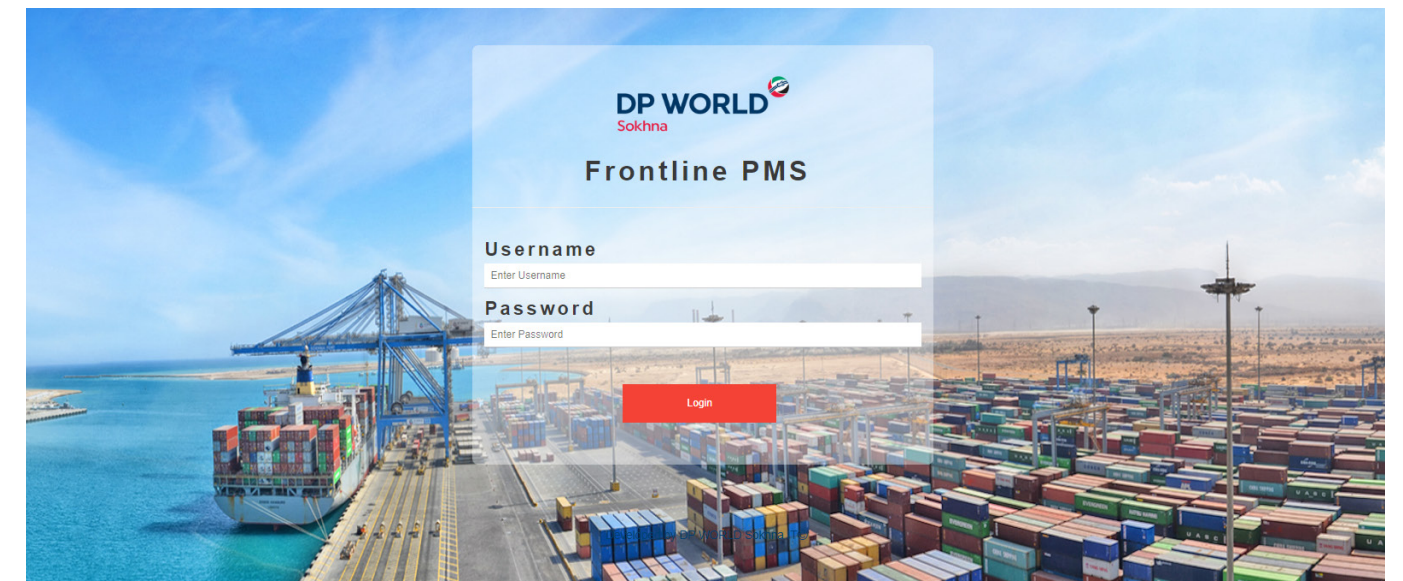
- Safety and security performance.
- Operation & Technical performance.
- Legal compliance.



Performance Management System:

The new system created in coordination with IT Team will enable us to set the yearly objectives for frontline teams in advance. System target is to automatically gather the information from other systems and help us to automate the process.

BETA version is released and in final testing phase to be launched by October.



Newcomers

Mr. Belal Naser Ahmed Monoufy joined Operations Container Terminal department as RTG Operator, from September 2020



Employees' Birthday:

The occasion of birthday of DPWS Team is one of the most important occasions that has special attention from DPWS Management. Every employee receives a chocolate box on his birthday with a special greeting card.



Sustainability :

Summer Camp

Through the Global Sustainability Program, the summer camp for DPWS employee's kids took place. The sessions were online and included different topics like Science, Math and Geography, with fun activities. Also the trainees got to know more about their mums & dads job.



Human Rights

As DP World is committed to maintain a culture that respects and promotes the Human Rights of its employees, its extended supply chain and the communities which surround it.

As one of our sustainability priorities, the Policy is published and we started to deliver workshops to introduce the content and describe the DP World leader role.



Alaa Gaber Abou Hassan
Forklift Operator

I am Alaa Gaber Abou Hassan. I started my career as Yard Labor in the Egyptian Company for Containers Handling, before I joined DPWS in 2002, where I started as CFS Labor, then Lasher, then Radio man, and finally became Forklift Operator. I gained many skills during my years with DPWS. I attended 3 training courses, our team developed the system of handling the containers using forklifts which saved time and effort and enhanced the professionalism level in our work.

The most I like about DPWS is the One Team Work and the Safety procedures. I can't forget the moment when I was filled with pride being a part of DPWS team, when the COVID-19 started spreading but our company was following health and safety procedures to keep all the employees and visitors safe, the company provided us all the precautions tools and was following all the precautionary procedures.

My wish for DPWS is to complete the new Basin 2 project which will support the growth of the company and the employees. I also wish for myself to keep growing in positions and responsibilities. On personal level, I am married with 2 children, Seif is 11 years old and Fatima is 7. My dream for my children is to achieve their own dreams, Seif wants to become a Military Officer and Fatima wants to become a Doctor.

I spend my spare time looking on the internet for the latest in my work field or practice my favorite hobby playing football.



Ebrahim Mohamed Mahdi
Team Leader - Environmental Department.

I am Ebrahim Mohamed Mahdi, I started my career after completing my military service. Through a friend I started to work with Orascom as Workers Leader, then moved to the company's branch in Sokhna. In 2004, I joined DPWS as Shift Supervisor, then became Team Leader in the Environmental Department.

Through my years with DPWS, I gained lots of skills via training courses that thought us to develop our professional performance, find solutions for the challenges we face. I also gained communication skills to well communicate with my colleagues and developed my Team Leading skills.

The most I like about DPWS is the commitment to the Safety of people inside the work environment, and taking all the precautions to not expose us to any danger or risk. There is also the continuous communication between employees and Managers, and the cooperation between departments.

When the COVID-19 Global Pandemic crisis started, I felt very proud to belong to DPWS. At the time where big companies have laid off some of their employees, and other companies stopped work completely, but in DPWS the wheel didn't stop while taking all the necessary precautions to keep the employees and customers safe. I wish that one day we will have a social club for DPWS employees and I also wish to visit the sacred house of God and perform the Hajj.

On personal level, I am married with 5 children, Mohamed is in Commerce Faculty in South Valley, Aya in Faculty of Education, Eman in Grade 12, Ahmed in Grade 9, and Esraa in Grade 3. My dream for my children is to have a decent life and a good level of education.

My hobbies that I practice during my spare time are gardening our house garden, walking and reading.

Eman Sabry - Manager Business Analyst



Prior to joining DP World Sokhna in September 2019, I spent 16 years in a container Shipping Line. This long experience has given me a strong knowledge of the shipping industry, the MLO\BCO market, and has prepared me well for the transition to a Terminal Operator.

Moving to DP World was a significant leap forward in my career. It has enabled me to use my shipping line experience and BCO market knowledge, as well as the data analysis capabilities on a wider scope and in different perspectives, thus effectively contributing to the development of the terminal's activities and creating growth whenever and wherever possible.

Despite my short experience with DP World, it has refined my knowledge and widened my exposure as a result of the continuous collaboration with various stakeholders and SME's within and outside the organization. As challenging as it may seem, working in a male-dominated field has been an incentive rather than an obstacle, because of the teamwork and the support extended by each and every member of the organization, giving the opportunity for everyone to excel.

During this critical time, we are all witnessing due to covid-19 and despite the inevitable hurdles; I can proudly

say that we have successfully managed to overcome the challenges through everyone's contributed efforts. Being one of DP World Founder's Principles to "Adapt and Evolve"; DP World Sokhna saved no effort to maintain the terminal's efficiency during the pandemic- without jeopardizing the staff's health and safety- through increasing awareness, providing the required PPE and medical supplies, implementing a business continuity plan, as well as providing a wide platform for online learning resources.

On the personal level, I am working on strengthening my personal and professional skills through participating in different online training programs and workshops offered by DP World, like the "Mentor-Her" program and many others. Physical and virtual meetings are taking place to ensure that targets are met without delay.

On a higher level; DP World Sokhna was able to establish a stronger relationship with customers, maintain their trust, meet their demands and deliver as promised.

Being a part of DP World family is a motivation to pursue my goals and to continue looking for business opportunities, focus on process enhancement and weakness elimination which "Create Growth". This can only be achieved under the leadership of a supportive management and collaborative teamwork.

So let's all pursue our goals and play to win!

Mohamed Shawky QHSE Manager

I started the HSE career in a national company that belongs to EGPC where I worked in many different sites. I believe I was lucky to join this company for 7 years, as it helped me a lot to gain different experiences from different sites. Then, I joined a multinational O&G company as HSE Team Leader for 4 years. On 2017, I joined another major O&G services company as HSE Manager, and finally 6 months ago I changed the industry to port operation as DPWS HSE Manager.

1-Tell us a little about yourself (your family, education, background...)

I am 37 years old, married with three boys. I was graduated from faculty of Science – Chemistry Major, premaster in organic chemistry then stopped my post graduate studies to start my career

2-Tell us something about yourself that would surprise us

My first job was lecturer in Faculty of Engineering, I was teaching analytical chemistry to young Engineers. This was one of the best professions you can ever have, I loved it a lot.

3-Describe what you were like at the age of 10

Very quiet boy, studying Hard, playing less.

4-Three words that best describe you

Simple, target oriented, like to get things done.

5-Tell us 2 things most people don't know about you

I love to try new things, People think that I'm emotionless, and that is SO untrue.

6-What do you like most about your job at DPWS?

New industry which brings a lot of experience to me, DPWS keeps me busy all day. I believe I can bring changes to the company.

7-What do you find more challenging in DPWS?

Changing the personnel behavior and culture, I want to make everyone that works in DPWS believe in Safety as a first priority. I know it is not an easy job, but I like the challenge.

8-What has been your proudest moment at DPWS?

When one of our colleagues stopped me once at the Jetty just to say thank you for what you are doing to support us during this critical time of COVID-19. He made me happy that day. I felt like those guys really need someone to listen to them and to give them the needed.

9-What is on your wish list for the next 10 years with DPWS?

More development and improvement for DPWS, I wish also to see DPW gaining more business with different scopes in Egypt.



10-How do you maintain a work-life balance?

I am sure I am not fair when it comes to my family as I always prioritize my job, I know it is not an easy equation to keep it balanced all the time but I am doing my best to keep it balanced.

11-What's your favorite quote?

If they say "it is impossible" remember that it is impossible for them not for you!

12-Where would you like to go on a dream vacation?

Disney land.

13-What's the one thing you can't live without?

My Mother.

14-Which cartoon character would you most like to switch lives with?

The only cartoon I always remember is Tom & Jerry, I am not sure if I can switch my live with any of them.

15-What would be the title of your autobiography?

I did it my way.

16-Word of advice to your colleagues at DPWS?

You're the average of the people you spend time with, so try to spend your time with successful people. Don't present problems without solutions, when you are presenting a problem to your boss, also come in with as much knowledge as possible and potential solutions. "If you make a mistake, own it and move on", Don't try to hide it or its impact, Don't blame others, take responsibility, then stop obsessing over it. It happened, you learned from it, and you're past it." Last but not least your family is your first priority so if they are not happy, all what you are doing is for nothing.

17-You'd like to be famous for?

Making others happy & keep a good memory with others.

18-You are happiest when...

Helping others, making others smile.

Mohamed Said Khaled - Administration Assistant Manager



Dear Colleagues,

It's my pleasure to communicate with you through this valuable magazine which represents an excellent window through which we look at what is going on at our dear company, DP World Sokhna.

While I feel happy, I also have intense emotions of sadness for reaching this moment when I have to leave DP World Sokhna due to retirement.

I spent more than 15 years at DPWS, which is not a short period, during which I passed through a lot of experience. This experience was at its end result very positive and I learned a lot either from my team members or my colleagues in other departments and also learned from my managers.

I passed through a lot of challenges, but it was always an opportunity for learning and growth.

I was honored to know and have friendship with many of you and I pray to God to continue our friendship and communication.

I was and still proud of, and grateful for working at DPWS; this company that does its best to provide the best service to its customers and in parallel do its utmost to care for its employees and improve their work conditions and environment to be always the best.

I experienced how much the company cares to provide

training to the employees to develop their professional career and allow them better opportunities.

I thank all my colleagues in the Administration Department lead by Mr. Mohamed Tarek, Head of Admin. & Security, and I say to them that It was an honor to work with you all. I learned a lot from you all and I'll miss you so much as you were my big family with which I spent a lot of time, more than I did with my small family.

Please allow me to advise you to always do your best in submitting your tasks at the highest level of professionalism even if you are facing demotivating conditions. Always develop yourself and don't stop learning regardless of your age. Take care of your health and depart from the bad habits that may hurt it.

May God bless you all, protect you and give you health, wellness and happiness, and fulfill all your aspirations. Please pray for me to have success in what is coming of my days, and I pray to God to bring us together for good, with His Almighty permission.

Ajayy Kumar Singh - Chief Executive Officer

My Friend Mohamed Said,
You are the kind of person that brings the best in others! Having someone like you as a coworker has been no less than a gift. I wanted you to know what a blessing it's been to work with you over these past few years.
Wishing you a wonderful retired life ahead!! Hope you'll enjoy every minute of your retirement.
You will be missed, but never forgotten.....!!!!



Mohamed Tarek - Head of Administration & Security (PFSO)

Dear Mohamed, Congratulations on your retirement!
And so the time has come, leaving DPWS after 16 Happy and Productive years, we will forever remember your dedication, hard work, accomplishments, and personal integrity. Thank you for everything you did for the company. You have been a great colleague and a friend with whom I have not only shared various work assignments, but also moments of leisure and fun.
We wish you all the happiness and blessings in your future!



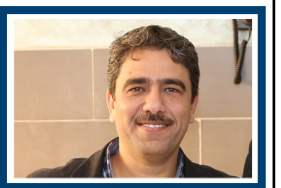
Ahmed Zaki

I want you to know how much I appreciate you for being my manager and my big brother. You helped shape my career and professional life and showed me how to transform my mistakes into skills. I really appreciate everything you have taught me! I'm proud to have learned some of these qualities from you. Thank you for guiding me professionally and personally! You have been an exemplary boss and manager. Thank you!



Ehab Samir

I feel a little sad and upset, I am used to see you every day and discuss many topics. You are the best brother and friend, best guide and manager. I benefited a lot from your experience and you supported me in many things, I thank you for everything. My best wishes for continued health and wellness!



Mohamed Kamal

I feel that words are not able to adequately express what one feels at this moment. We will miss you a lot, but we will never forget you and will not forget everything that you have taught us, whether it is related to work or personal life. You were the best example to follow at work and outside of work.



Waleed Hegab

Integrity, sincerity, initiative, careful follow-up, indivisible principles, an extraordinary sense of responsibility and constant eagerness to learn, are meanings that may be difficult to know optimally in life. But it is easy to know all of the above when we worked with you to learn how to work professionally.
I wish you and your family all happiness and success in your new life, with all my sincere love and appreciation!



Shireen Samy

In a short period of time you have left such a remarkable impact on me, your directions will always remain guiding me through my whole career. An impressive combination of hard work and personal qualities resulted in the man we all admire.





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