



Vacancy Operations Supervisor

About DP World:

Trade powers economies, improving lives globally. With over 106,500 employees across 73 countries, DP World is driving trade towards a seamless future supply chain. Integrating physical infrastructure with technology, we create solutions and minimize disruptions from factory floor to customer door, to change what's possible for everyone.

To support our operations department in our Business Unit in Paramaribo we have a vacancy for the role of **Operations Supervisor**.

About the role

The Operations Supervisor ensures execution of a safe and productive terminal operation to get a high standard operation, and customer service support at the Suriname Port Services Terminal at La Vigilantia, and at the Jules Sedney Port at the terminal site, DP World Paramaribo. The Operations Supervisor is responsible for the general supervision of all terminal operations such as but not limited to: Gate Operations, Yard Operations, Vessel operations, and the CFS area. This position is part of the Supervisory team and reports directly to the Senior Manager Operations Suriname.

Key responsibilities

- Consistently monitors compliance of DP World Safety policies and guidelines regarding:
 - The handling of containers and General Cargo
 - Out of Gauge Cargo and Cargo with hazardous content
- Monitors vessel handling progress and anticipates possible delays to guarantee timely ensure handling of containerized, Out Of Gauge and Break bulk cargo.
- Ensure that all containers are properly recorded on loading and discharge and a discrepancy report is presented to the vessel contact for completion.
- Maintains a customer-oriented approach to solve daily operational challenges.
- Supervises gangs in accordance with the vessel schedule requirements, for the vessel discharge and load operations according to plan to achieve the highest possible crane productivity.
- Ensure all operations at the yard, gate, CFS or vessel are executed in accordance with priorities set by the operations requirements, report any problem areas of operations and implement the agreed changes to resolve the problems.
- Supports efficient coordination of available mobile and safety equipment for maximum productivity.
- Ensures in minimizing operational costs within every roster/ shift through constant analysis and correct decision-making regarding the deployment of manpower and equipment, considering the order of vessel operations and yard occupation.

Paramaribo Office

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- Supervises Foremen and assist junior team members for updating data for documentation and analysis purposes.
- Receives special instructions from the agents on container movements and initiates changes in the standing orders to suit the needs of the agents.
- Reports, daily, regarding the progress of vessel operations and productivity achieved per scheduling service/ shift,
- Fosters a “safety first” culture throughout the operations to ensure a safe work environment.

Do you have:

- At least a Bachelors’ degree in preferable Logistics, Business Administration, International Business or equivalent
- Minimum of 2 years, preferably 4 years, in a team leader position, in equivalent specialization or branch.
- Results-driven mindset with a focus on achieving targets and driving business growth.
- Has good computer skills and is proficient with applicable software applications.
- Familiar with Local Health, safety and environmental legislation.
- Knowledgeable of safe operational practices of (terminal) equipment
- Good communication skills in speech and writing, Dutch, English and Sranan Tongo.
- Excellent interpersonal communication skills.
- Professional in project-based working.
- Experienced in coordination of daily or project operational activities in teams.
- Experienced in working with reporting applications.
- Leadership coaching skills.
- In possession of a valid driver’s license category B-E

Is this vacancy the opportunity you are looking for?

Do share your professional story with us via peopledepartmentpar@dpworld.com before the **16 September 2024**

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