



DP WORLD

INTEGRATED MANAGEMENT SYSTEM POLICY

DP World Paramaribo strives for a 'Zero Harm' culture. This means that **health, safety, environment and customer satisfaction** are taken into account in the day-to-day execution of our activities. The policy is based on DPW Global HSE standards, the ISO 9001:2015 (quality), ISO 14001:2015 (environment) and ISO 45001:2018 (occupational health & safety) standards. In all business processes of the total logistics chain of DPW Paramaribo and related companies (Integra Port Services, Suriname Port Services, DPW Logistics) we strive for continuous improvement

This policy has been approved by DP World Paramaribo and includes the following objectives:

- Complying with all required laws and regulations. Our 'legal register' is reviewed every year.
- Carrying out regular risk assessments whereby we take appropriate measures to prevent incidents, accidents and damage when identifying new risks in the field of health, safety, environment and quality.
- Achieving and maintaining the DPW Global safety engagement score of 95% for a safe workplace and safe working conditions. Points for improvement are identified through monthly inspections and monitoring.
- Achieving a 4% reduction in CO₂ emissions per TEU intensity. Monthly monitoring and reporting takes place in our HSE database.
- Monthly screening and inspections of the business processes and taking preventive (PAR) and/or corrective (CAR) measures where necessary.
- Promoting a culture based on continuous improvement. This through our monthly KPI monitoring.
- Conducting an annual customer satisfaction survey, internal audits and interactions to ensure customer satisfaction.
- Doing weekly workplace inspections to ensure a safe working environment. Also take preventive measures that can prevent possible incidents.

This policy is known to all employees and other persons who work for or on behalf of DP World Paramaribo. This policy has also been disclosed to external parties and is available for inspection upon request.

Approved by:

Date: 22nd of May 2023

A handwritten signature in blue ink, appearing to read 'Mrs. Mervel Kotzebue-Fleur'.

Mrs. Mervel Kotzebue-Fleur
General manager
DP World Paramaribo