

Port Guidelines for IMDG Class 5 Cargo

Prerequisites for IMDG Class 5 Cargo

1

SIRA Approval

(Required only for Import & Export Restricted Cargo)

SIRA Restricted Cargo List

SIRA Web Service

Tel: **600500100**

Email: info@sira.gov.ae

2

PCFC-EHS NOC

(Required for Import, Export, & Transshipment)

EHS NOC Guidelines

EHS Online Web Services

Tel: 800990

Email: info@pcfc.ae

Import (Direct Delivery) IMDG Class 5 Cargo

Prerequisites Received Before Vessel Cut-Off

Shipping Agent obtains all prerequisites

Shipping Agent shares documents with DP World Cargo Control *

DP World Operations communicates container discharge time with Shipping Agent after vessel berthing

Haulier creates manual token through DP World Customer Service Office and proceeds to Terminal Yard for container pick up *

In case container is not loaded on the truck by end of vessel operation, Shipping Agent shall obtain approval from PCFC to clear the container

Prerequisites Received After Vessel Cut-Off

DP World changes container status to Remain On Board (ROB) and notifies Shipping Agent

After obtaining all prerequisites, Shipping Agent shares documents with DP World Cargo Control *

Shipping Agent adds container to discharge list through Dubai Trade

DP World Shift Manager approves the request and (late addition) charges are billed to Shipping Agent

DP World Operations communicates container discharge time with Shipping Agent after vessel berthing

Haulier creates manual token through DP World Customer Service Office and proceeds to Terminal Yard for container pick up *

Prerequisites Not Received

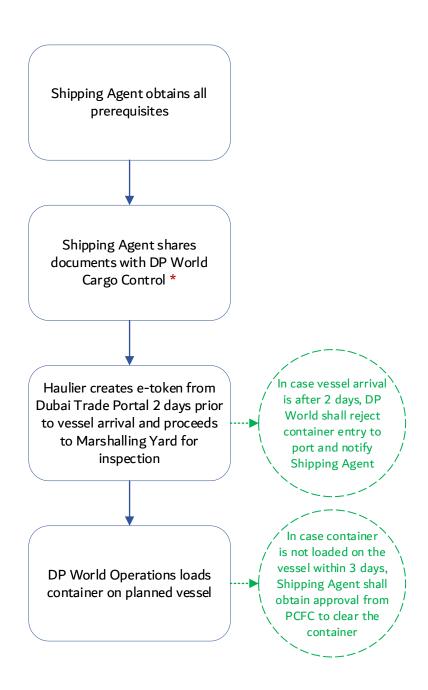
DP World changes container status to Remain On Board (ROB) and notifies Shipping Agent

Shipping Agent submits restow plan for Remain On Board (ROB) containers with New Port of Discharge

DP World Operations performs restow as per plan, and (restow) charges are billed to Shipping Agent

^{*} Please refer to page 5 for contact information

Export (3 Days Storage) IMDG Class 5 Cargo



^{*} Please refer to page 5 for contact information

Transshipment (7 Days Storage) IMDG Class 5 Cargo

Prerequisites Received Before Vessel Cut-off

Shipping Agent obtains all prerequisites Shipping Agent shares documents with DP World Cargo Control * **DP World Operations** discharges container, stores in yard for maximum 7 days, and loads on planned vessel In case container is not loaded on the vessel within 7 days, Shipping Agent shall obtain approval from PCFC to clear the container

Prerequisites Received After Vessel Cut-off

DP World changes container status to Remain On Board (ROB) and notifies Shipping Agent

After obtaining all prerequisites, Shipping Agent shares documents with DP World Cargo Control *

Shipping Agent adds container to discharge list through Dubai Trade

DP World Shift Manager approves the request and (late addition) charges are billed to Shipping Agent

DP World Operations discharges container, stores in yard for maximum 7 days, and loads on planned vessel

In case container
is not loaded on the
vessel within 7 days,
Shipping Agent shall
obtain approval from
PCFC to clear the
container

Prerequisites Not Received

DP World changes container status to Remain On Board (ROB) and notifies Shipping Agent

Shipping Agent submits restow plan for Remain On Board (ROB) containers with New Port of Discharge

DP World Operations performs restow as per plan, and (restow) charges are billed to Shipping Agent

^{*} Please refer to page 5 for contact information

General Information

DP World Customer Service

- Location
 - https://goo.gl/maps/fKDSsJaxRFvDZDHw5
- Working Hours
 - Monday to Saturday: 7:00 AM 11:00 PM
 - Sunday: 7:00 AM 7:00 PM
- Tel: +971 4 8897766
- Email: <u>Documentation-JA@dpworld.com</u>

DP World Cargo Control

- Tel: +971 4 8898533 / +971 4 8898536
- Email: <u>InputSection.JA@dpworld.com</u>