



CHANGES TO IMPORT LFD CALCULATION AND APPOINTMENT DETAILS

Dear Trucking Community,

To better serve our customers and the trucking community, DP World Vancouver will be making adjustments to the system of import last free day calculation and appointment details. This will also help increase the fluidity of container traffic.

These changes will take effect – **Wednesday September 21, 2022 @ 08:00 PST.**

Import containers last free day will be displayed only when units are grounded off the vessel in the yard, calculations will be based on discharge date and time. You can secure an appointment only when the unit has landed in the yard and is displaying the yard position against it.

Containers discharged **prior** to 16:30 PST will include the day of discharge in the 3 free days allotment. Containers will be available for pick up on the 16:30 PST shift or sooner, provided appointments are available.

Containers discharged **after** 16:30 PST will have 3 free days of allotment beginning on the following day. Containers may still be available on the day of discharge if a customer would like to pick it up.

We encourage all dispatchers to utilize the CCS system and apply the discharge notification to containers to receive email notification when units are landed into the yard.

Regards,

DP World Vancouver Customer Service Department

