

How To Book Your Terminal Visit

February 2022

Agenda

Introduction

Appointment Statuses

Truck Visit Appointment Process

Appointments Bulk Upload

Training & Support

Truck Visit Appointments (TVA)

WHAT IS IT? Grouping of one or multiple valid container appointments that will be transacted during a single visit to the terminal



Notes:

- 1. Gate transaction Electronic Interchange Receipts (EIRs) **will not** list the TVA number until the launch of the CAMCO OCR gate in March 2022
- 2. Access through the Vehicle Access Control System (VACS Gate) will be based on a valid ('OK' Status) and first available appointment made *prior* to actual visit time

APPOINTMENT STATUSES --QUICK REFERENCE--

Appt Type	Status	Description
Container	Pending	Brief initial status while system is creating Appt
Container	Created	Appt created successfully (Drop off Export)
Container	TVA Reqd	All mandatory fields have been provided
Container	ОК	Container Appt has been successfully associated to a Truck Visit Appt
Container	Standby	Waiting for an available timeslot
Container	Failed	There was a problem creating the Container Appt. Customer will need to edit and re-submit
Container	Cancelled	Container Appt has been cancelled
Container	Trouble	Import Pickup Container has been placed on Hold
Container	Arrived	Dropoff Container Appts completed a successful gate transaction
Container	Departed	Pickup Container Appts completed a successful gate transaction
Container	Expired	Container Appt was not used
Truck Visit	Pending	Brief initial status while system is creating Appt
Truck Visit	ОК	All mandatory fields provided and at least once Container Appt associated; Driver can proceed to use TVA
Truck Visit	Failed	There was a problem creating the TVA. Customer will need to edit and re-submit
Truck Visit	Cancelled	TVA has been cancelled before the timeslot
Truck Visit	Trouble	Status of one of Container Appts associated to TVA is 'Trouble'. Customer action required
Truck Visit	Used	TVA completed a successful gate transaction
Truck Visit	Expired	Appt was not used

Truck Visit Appointment Process



STEP 1:

Create Container Appointment(s)

*Skip Step if Container Appointment already exists



Appt Date From-13/12/2021 🗙	Appt Date To-19/12/2021 🗙		

CARGO Manage Track	Pay Configure	
Create New Appointment		
Appointment Type"	Trucking Company* Sub Contract Company	
Pickup Import		
Pickup Export		
Pickup Empty		
Drop Off Import		
Drop Off Export		
← BACK		SUBMIT AND ADD NEW SUBMIT
"A	Select ppointment Type"	(2)

Manage Track Pay	Configure Help		
Create New Appointment			
Appointment Type*	Trucking Company*	Sub Contract Company	
Unit Details Export Booking No* NJRE138WTEST1	Booking Item*	Line ID MSC	Appt Date And Time* 07/01/2022 15:00 15:59
Container Details Container No	ISO	SZ/TP/HT	
Gross Weight(Kg)	Safe Weight(Kg)	Tare Weight(Kg)	
Seal 1	Seal 2	Seal 3	Seal 4
← BACK			SUBMIT AND ADD NEW SUBMIT
	B	inter all mandat	tory information



Click "SUBMIT"



*Use "SUBMIT AND ADD NEW" to create another Appointment

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Status will initially be set to "PENDING"



Pickup Import

Refresh page!!!

MSC

20/GP/86

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CAWYA00005Y2

7803842

CAXU6076096

2210

Status will update to "CREATED" (Drop Off Export) "TVA REQD" (all other appt types)



11/01/2022 13:00-13:29

TVA REQD

STEP 2:

Add Remaining Information

*for Drop Off Export appointments

Manage	Track Pay C	onfigure Help)						🥩 DP V	Vorld Vancouver		EN	-
Container Appointmer	nt								BUI	K APPOINTMENTS	NEW APPC	DINTM	IENT
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Appt Date From-07/01/2022	Appt Date To-	13/01/2022											
Search Results													CSV
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Click on pencil icon to edit

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Container Details Container No MEDU1119065	ISO 2200	sz/tp/ht 20/GP/86	Gross Weight(Kg)
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Status will update to "TVA REQD"

*Page may need to be refreshed



Create Truck Visit Appointment (TVA)





Navigate to "Truck Visit Appointment"

Select all Container Appointment(s)* for the terminal visit

*Container Appt Status must = "TVA REQD"

	Manage T	Frack Pay	Configure	Report					DP World Van	icouver 🗸	M	.	EN 👻	:
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Click "CREATE TRUCK VISIT APPT"





Fill in all fields & "SUBMIT"

	×
Appt Date and Time 22/03/2021 09:00 09:29	Trucking Company* T47 Transport Inc
Truck ID* TVA134	Driver Port Pass ID* 0012

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Container Appt status will update to "OK"

*Page may need to be refreshed



View Truck Visit Appointments (TVA)



	Manag	ge Track Pay	Configure Report			🥩 DP W	orld Vancouver	~ M	≜ ∈	N - :
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For TVA details, click on the CCS TVA ID



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View Truck Visit A	ppointment									
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Pizza Pop		ł	HLNK0200		103839					
Container Appoint	ments									
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Appointments Bulk Upload

- Container Appointments
- Truck Visit Appointments

Container Appointments Bulk Upload

Welcome OPERATIONS SHIPMENT REGISTRATION MESSAGING GATE Equipment Delivery Order Export Booking Users File Upload Truck Visit Appointment	Welcome OPERATIONS SHIPMENT RECISTRATION MESSAGING GATE Equipment Delivery Order Export Booking Users File Upload Truck Visit Appointment Container Appointment Image Track Pay Configure Help Image DP World Vancouver Image DP World Vancouver Container Appointment Image Track Pay Configure Help Image DP World Vancouver Container Appointment Image Track Pay Configure Help Image Container Appointment Container Appointment Image Container Appointment Container Appointment Image Container Appointment Im	Welcome Container Appointment Container Appointment Accs ID / Container Appt No. / Container No. Appt Date From 3101/2022 00:00 Appt Date From Struct Value Appt No. / Container No. Appt Date From 3101/2022 00:00 Appt Date From Struct Value Appt No. / Container No. Appt Date From Struct Value Appt No. / Container No. Appt Date From Struct Value Appt No. / Container No. Appt Date From Struct Value Appt No. / Container No. Appt Date From Struct Value Appt No. / Container No. Appt Date From Struct Value Appt No. / Container No. Appt Date From Struct Value Appt No. / Container No. Appt Date From Struct Value Appt No. / Container No.	Manage Track Pay	Configure Help	(🥑 DP World Vancouver	✓ P ♠ EN - I		
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Truck Visit Appointments Bulk Upload



Training & Support

Important Points To Remember

Use tab to navigate between fields

- Refresh page to see current appointment status
- "Container details not found" default error message could

mean several reasons, including being on hold

VACS gate: Enter first valid TVA of the day, and ensure

appointment made prior to actual visit time

Need Help?



CCS Technical Support:

DPWCan.CCS-Support@dpworld.com

User Guides



Created by Vinayak Bhat Dec 22, 2021 • 0 min read • 🗠 10 people viewed



Expand all Collapse all

- Client Registration User Guide
- [>] Billing User Guide
- Container Appointments User Guide
- Truck Visit Appointment User Guide
- File Upload User Guide
- EDO User Guide
- Export Booking
- Apply/Release Holds
- * Container Inquiry User Guide
- * Import Container Inquiry User Guide
- * On Hire Containers User Guide
- * Trucking Company Assignment User Guide
- * Container Notification



THANK YOU