

April 10, 2024

Dear Trucking Community,

DP World Vancouver believes that safety is paramount for all workers, workers who come to our terminal every day and are a part of our staff and equally those who visit our terminals as a contractor, a service provider, or as a trucker. Recently we had a safety violation which could have resulted in a very serious injury, luckily for everyone involved all injuries were avoided. As a result of this incident, we have conducted internal reviews of our processes and procedures, particularly on what information is disseminated to the trucking community and how that information is given.

Our first step, our safety review has led to this action item.

All truckers who visit DP World Vancouver need to watch both safety orientations listed below by June 17th, 2024. Individual trucking companies will need to provide confirmation once all their respective truckers have completed the orientations. Secondly, new truckers to the industry will need to complete the orientation prior to visiting DP World Vancouver – we are working with the Port of Vancouver on how best to integrate this process to the on boarding of new truckers.

- Orientation 1 : HSSE Orientation <u>https://new.complyworks.com/orientation.php</u> Code : VGUJJH
- Orientation 2: Gate Orientation <u>https://www.youtube.com/watch?v=nMvThwmzSDg</u>

We always welcome discussions regarding safety and how we can collectively ensure that all our good people go home safely at the end of the day.

Regards,

DP World Vancouver