DP WORLD

How To Register for Cargoes Community System (CCS)

December 2021

PROCESS

Company User

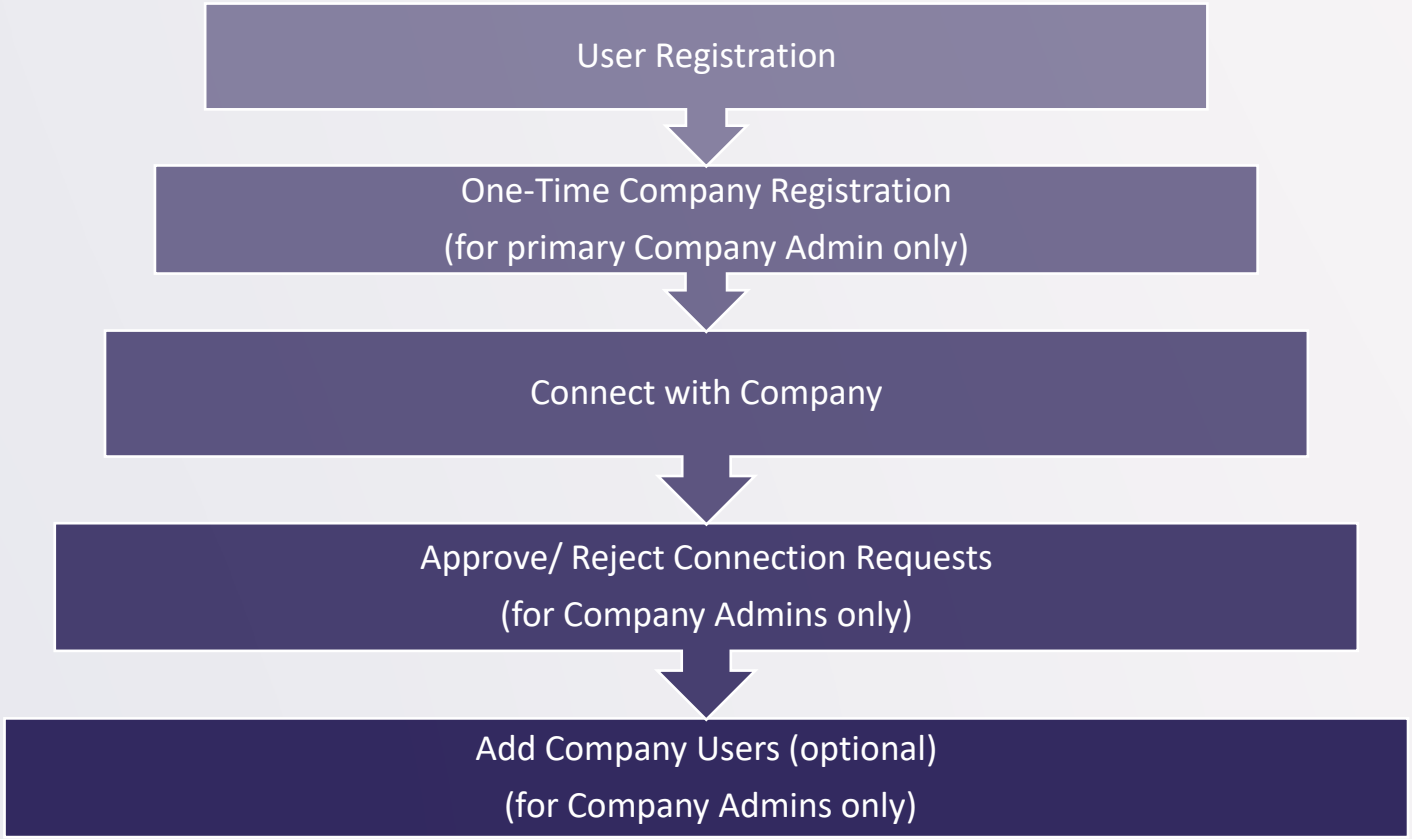
- User registration
- One-Time Company Registration
- Connect with Company
- Approve/ Reject Connection Requests
- Add Company Users (optional)

Individual User

*For query-only access

- User registration

COMPANY USER



STEP 1: COMPANY USER REGISTRATION

CARGOES
COMMUNITY
By DP WORLD
Welcome to DP World Canada
Sign in using your credentials
Email/Username *
Password *
Forgot Password?
SIGN IN
Not a member ? SIGN UP
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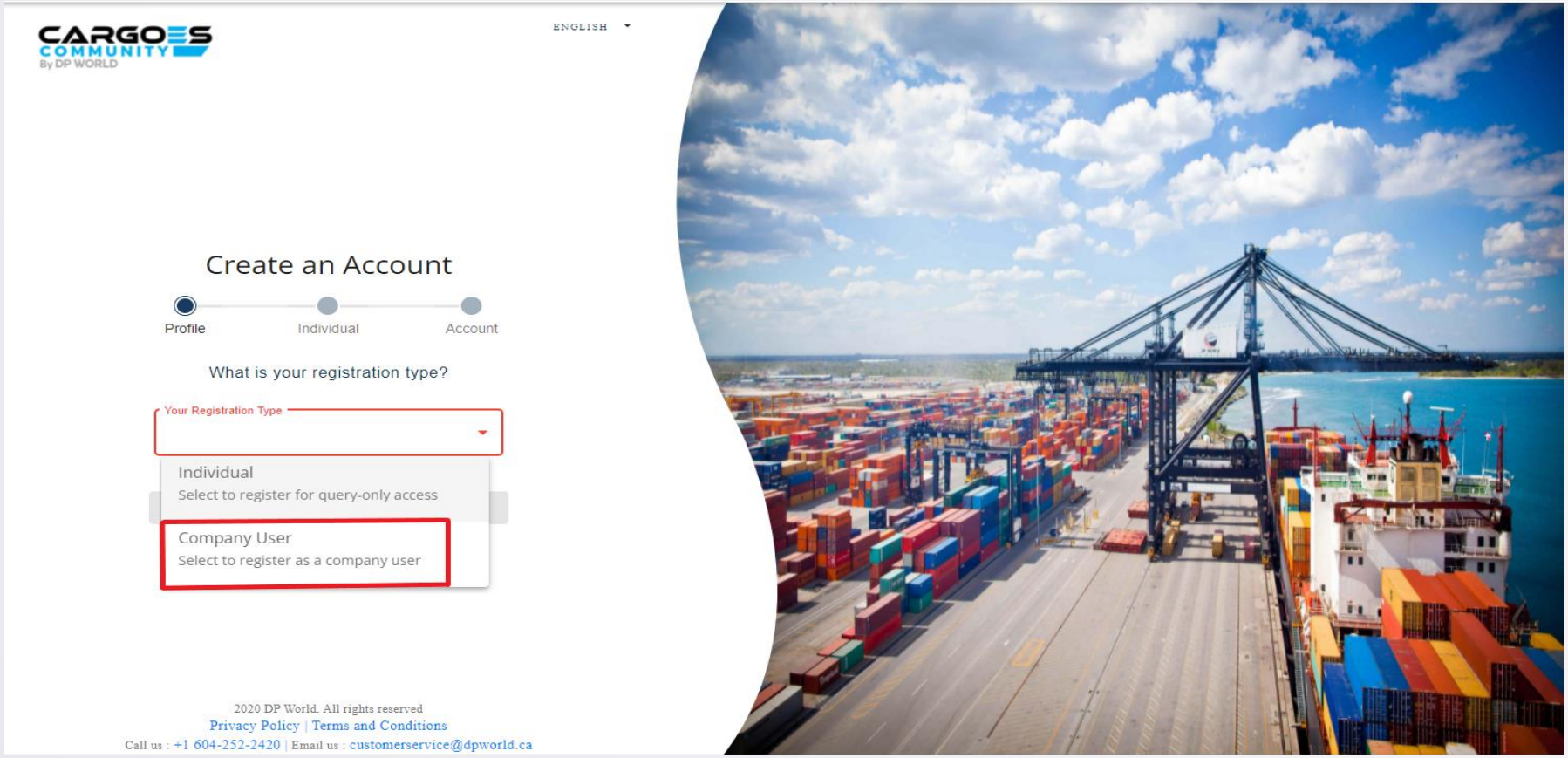
Privacy Policy | Terms And Conditions
Call us : +1 604-252-2420 | Email us : customerservice@dpworld.ca

SIGN UP

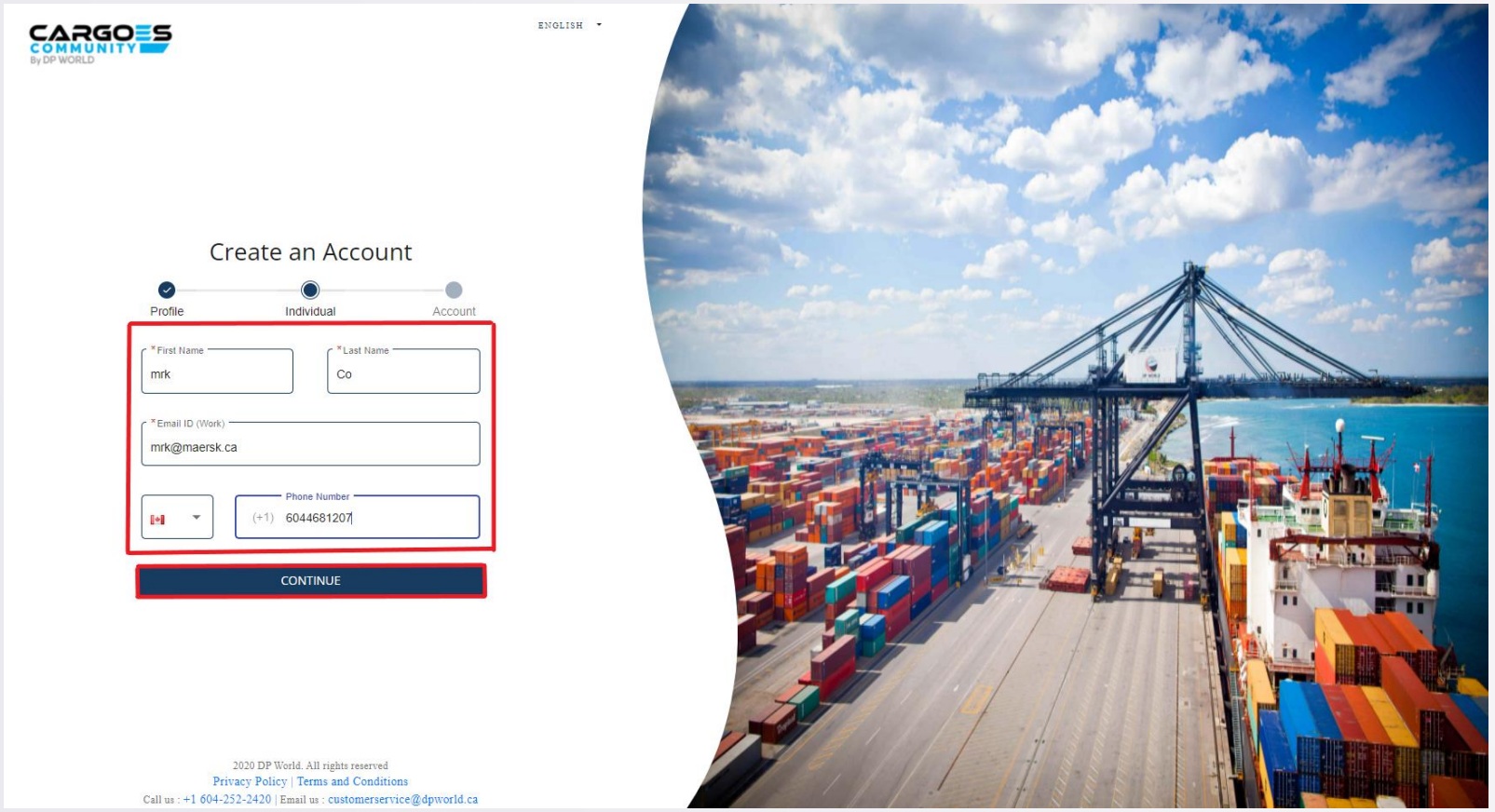
1



2

REGISTRATION TYPE

SELECT “Company User”



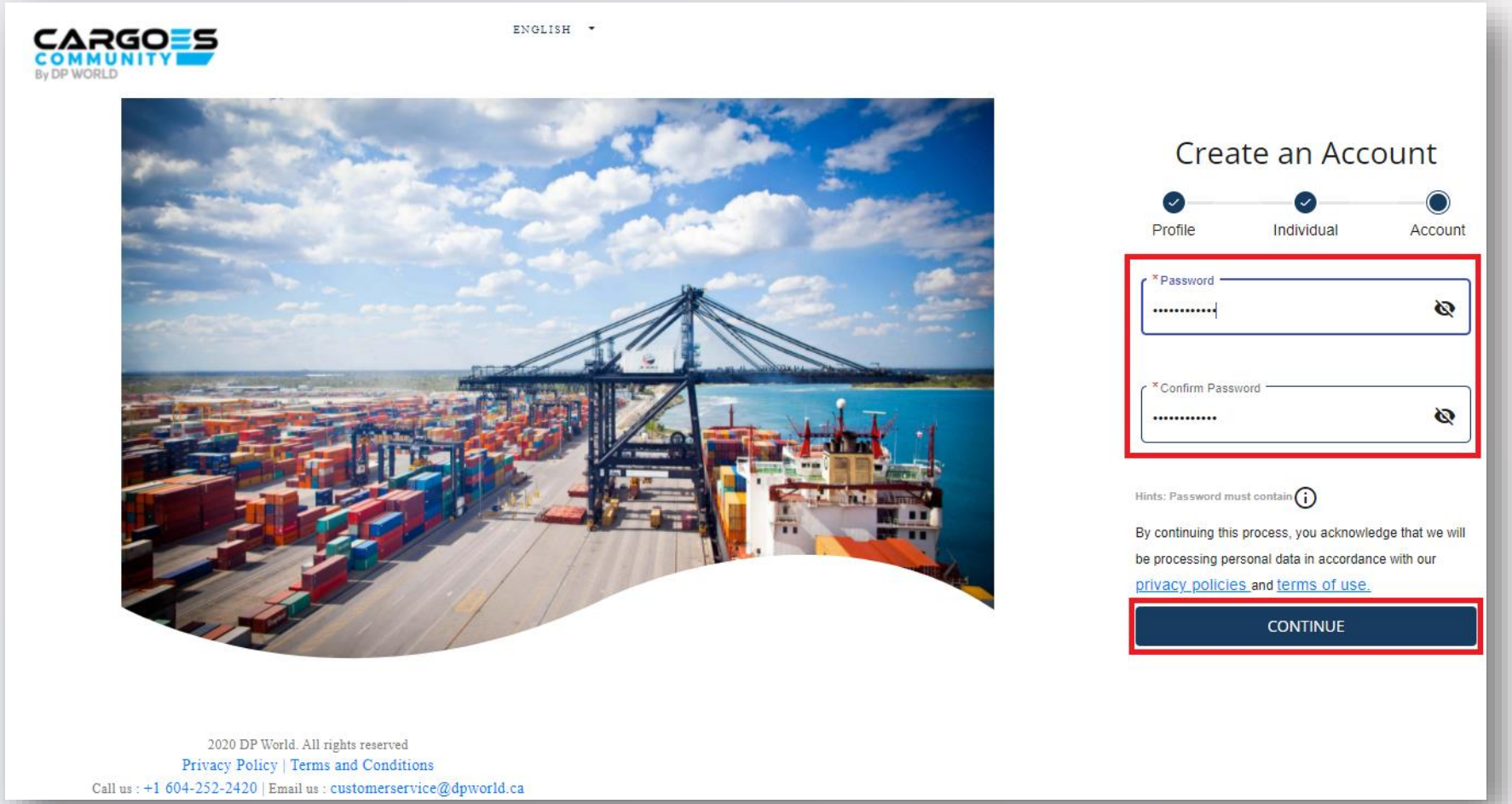
ENTER USER INFORMATION

Notes:

Email ID must be unique (mandatory field)

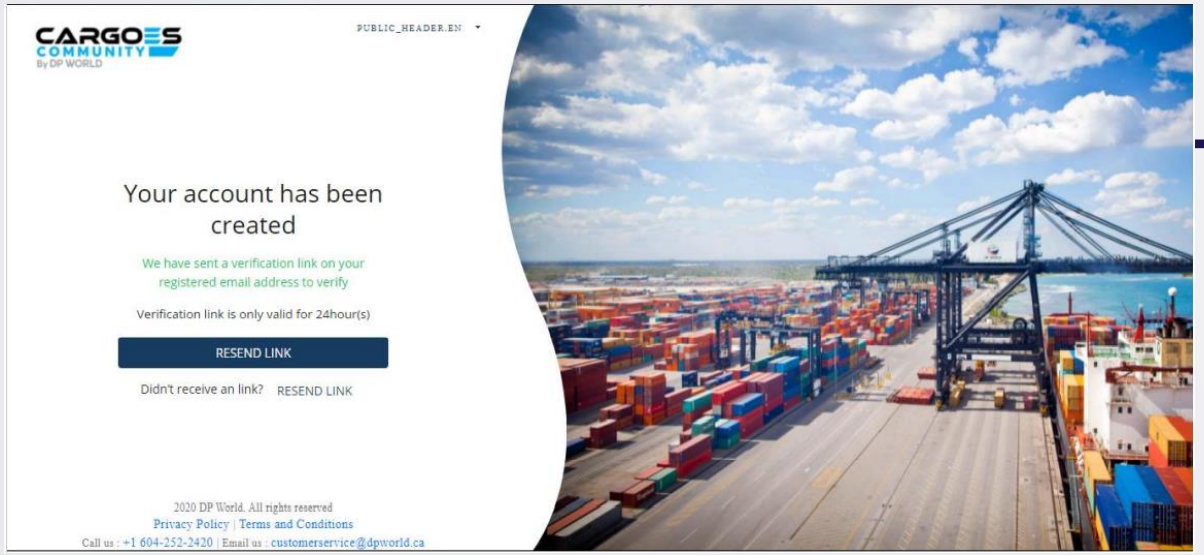
Phone Number must be unique (non-mandatory field)

3



4

CREATE PASSWORD



EMAIL

CARGOES COMMUNITY By DP WORLD

DP World Canada's Cargoes Community System: User Account Activation

Dear John Doe,

Thank you for registering with DP World Canada's Cargoes Community System. We look forward to assisting you with your shipping container logistical needs.

Username: john.doe02

Please click on the Activate Account button below to verify your registration:

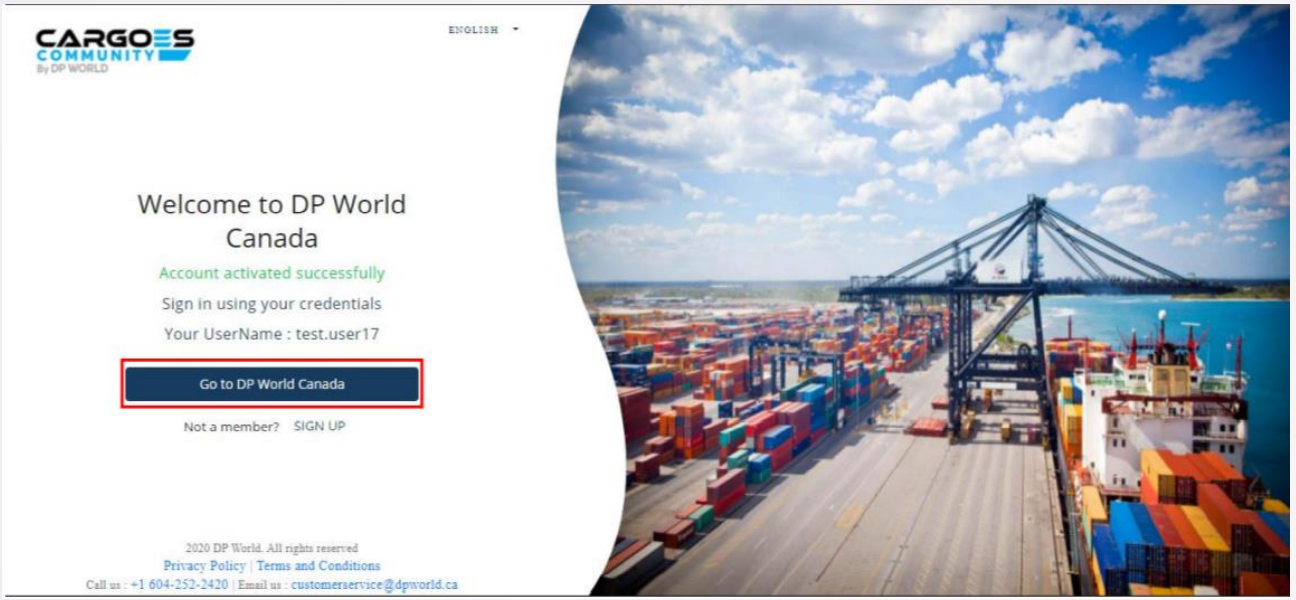
Activate Account

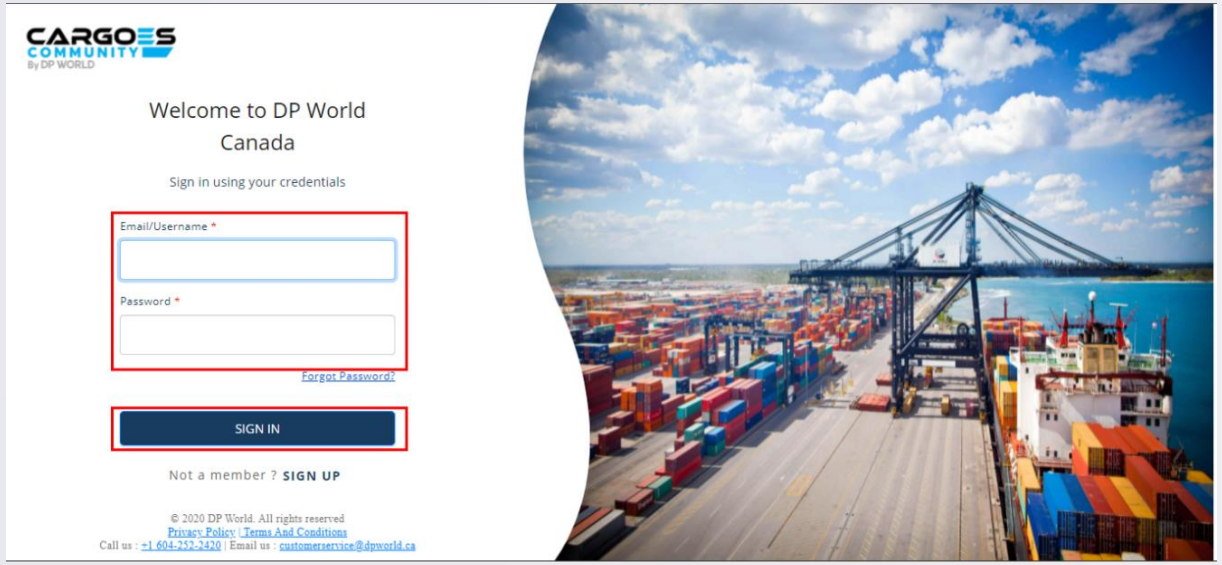
If you are not automatically redirected, please copy/paste the link directly into your browser.
https://accountsuat.mawani.trade/login/CA?tenant=CA&tokenId=d9a4ccda-1b0e-4303-8fd6-4bef77a0aa3e&email=john.doe1@dispostable.com&userName=john.doe02

Regards,
DP World Customer Service
Cargoes Community System,
customerservice@dpworld.ca

5

VERIFY & ACTIVATE


CARGOES COMMUNITY By DP WORLD
ENGLISH
Welcome to DP World Canada
Account activated successfully
Sign in using your credentials
Your UserName : test.user17
Go to DP World Canada
Not a member? SIGN UP
2020 DP World. All rights reserved
Privacy Policy | Terms and Conditions
Call us : +1 604-252-2420 | Email us : customerservice@dpworld.ca

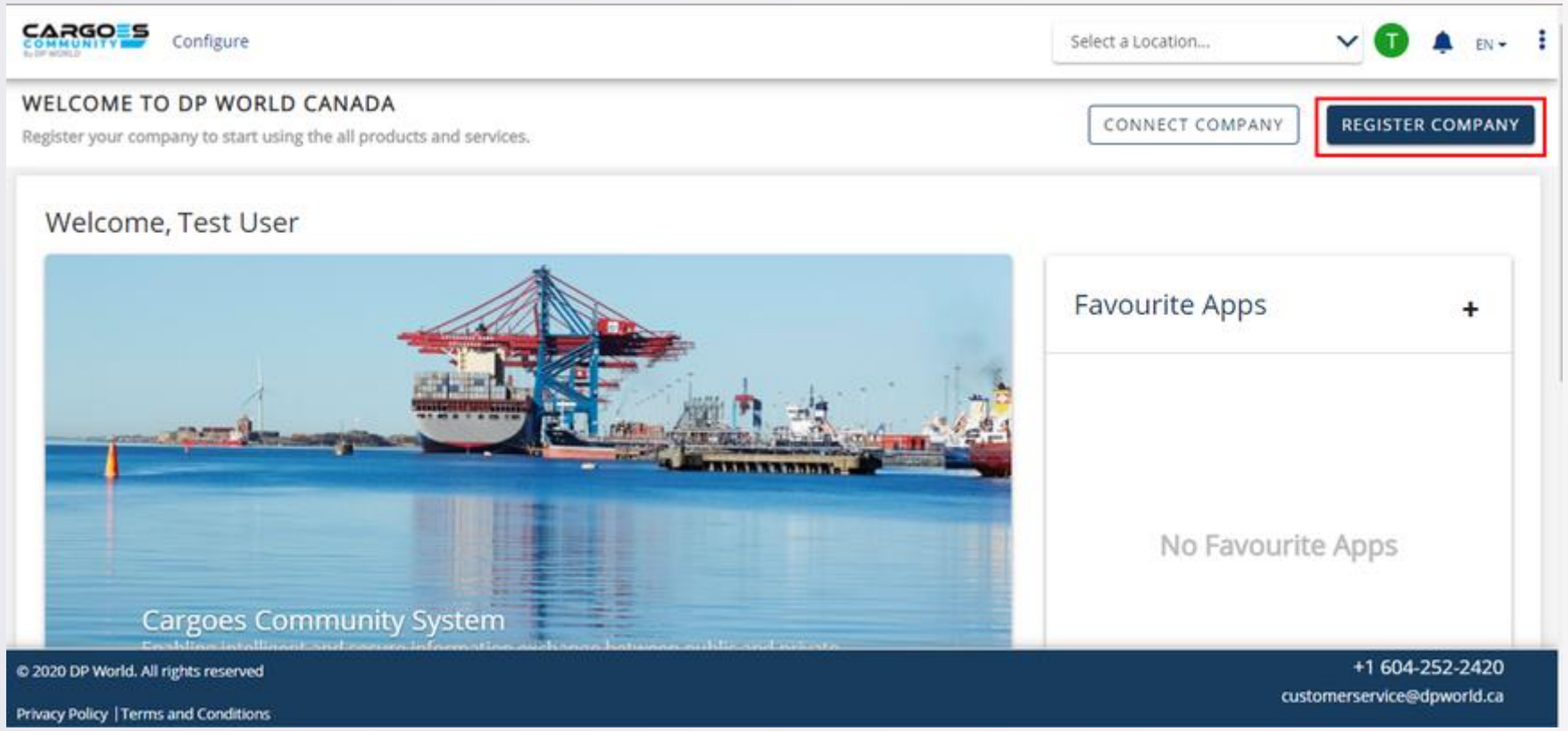

CARGOES COMMUNITY By DP WORLD
Welcome to DP World Canada
Sign in using your credentials
Email/Username *
Password *
Forgot Password?
SIGN IN
Not a member ? SIGN UP
© 2020 DP World. All rights reserved
Privacy Policy | Terms And Conditions
Call us : +1 604-252-2420 | Email us : customerservice@dpworld.ca

6

LOGIN

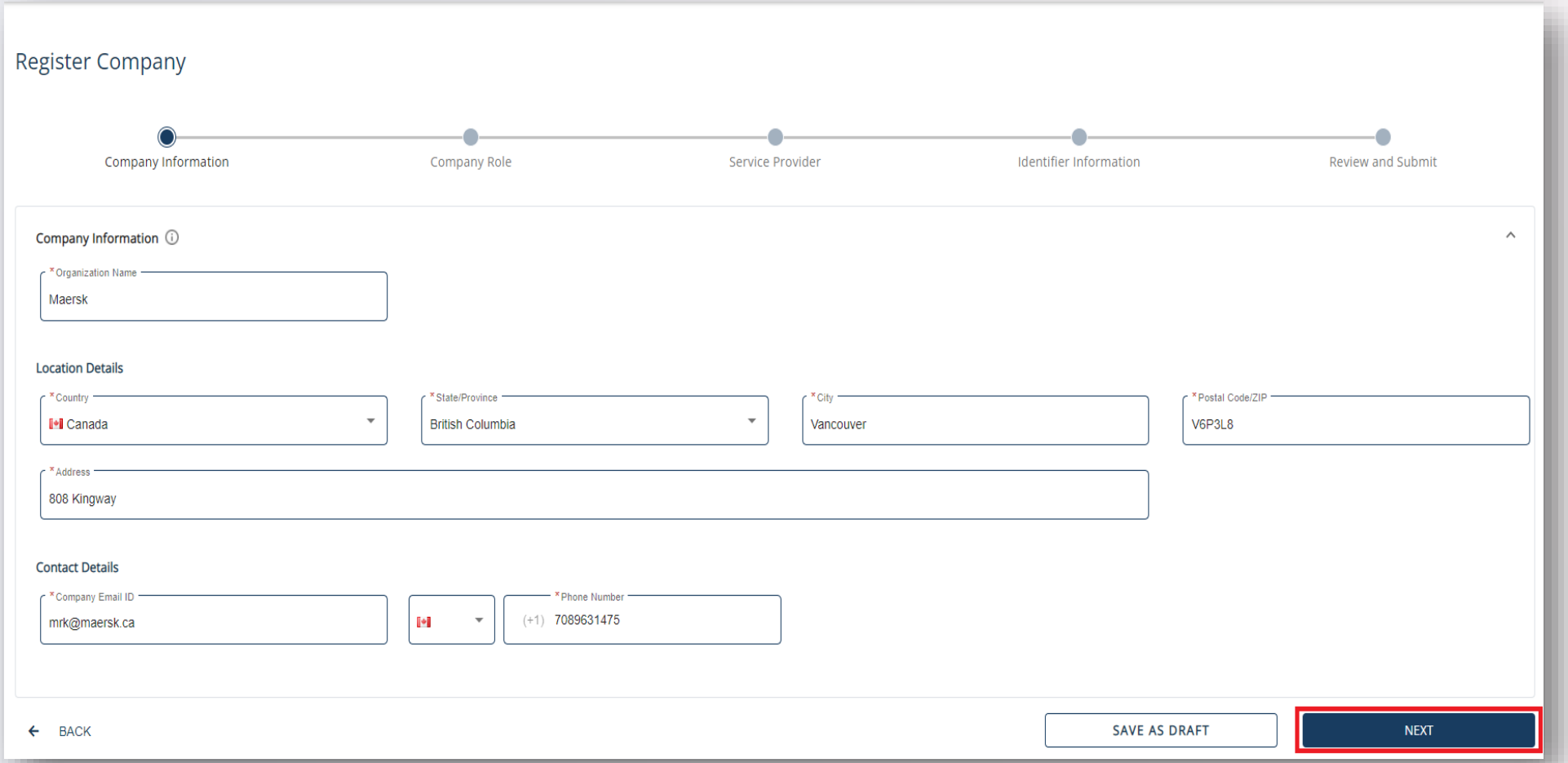
Step 2: One-Time Company Registration

(For primary Company Admin only)



1

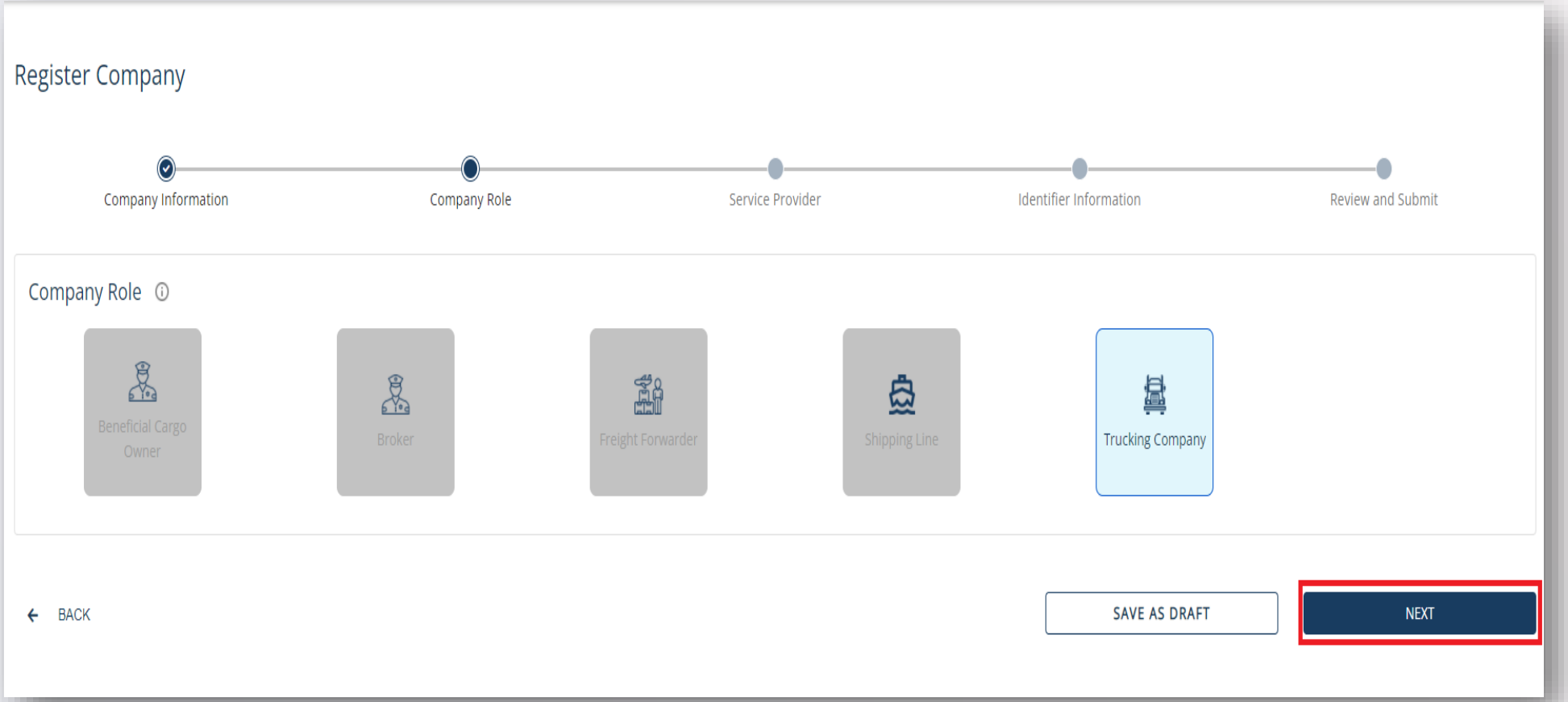
REGISTER COMPANY



FILL IN COMPANY INFORMATION

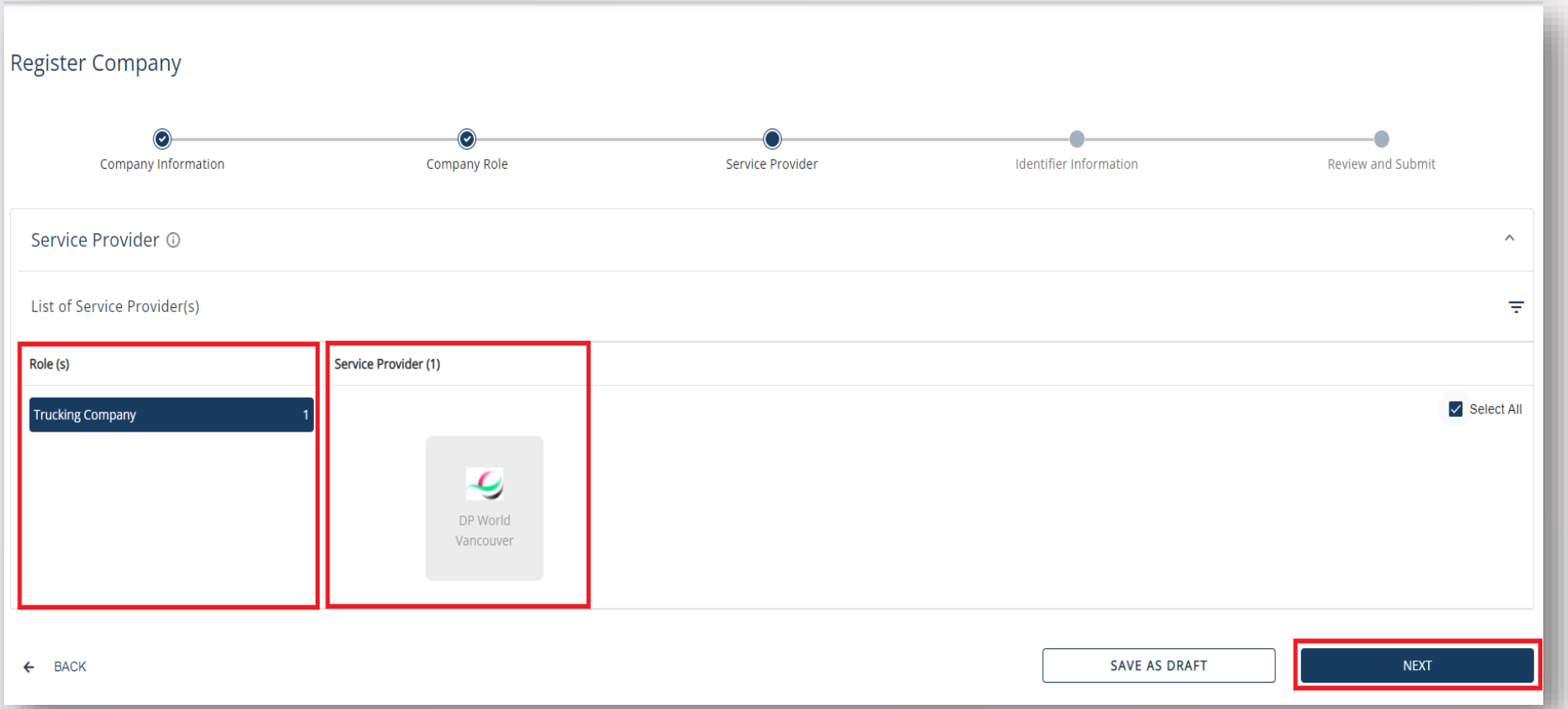
Note: Company Email ID does not have to be unique

2



3

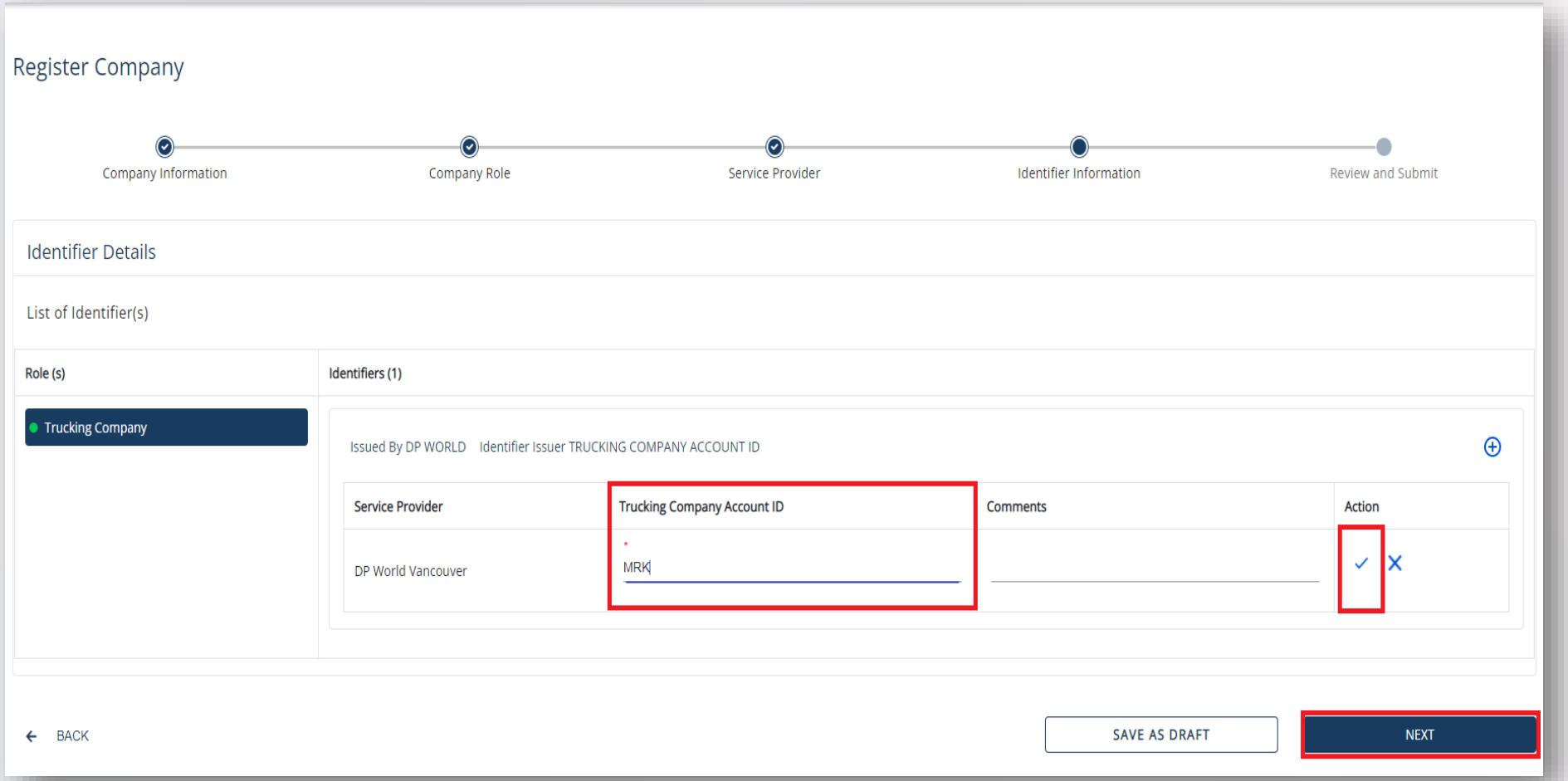
SELECT COMPANY ROLE



SELECT SERVICE PROVIDER

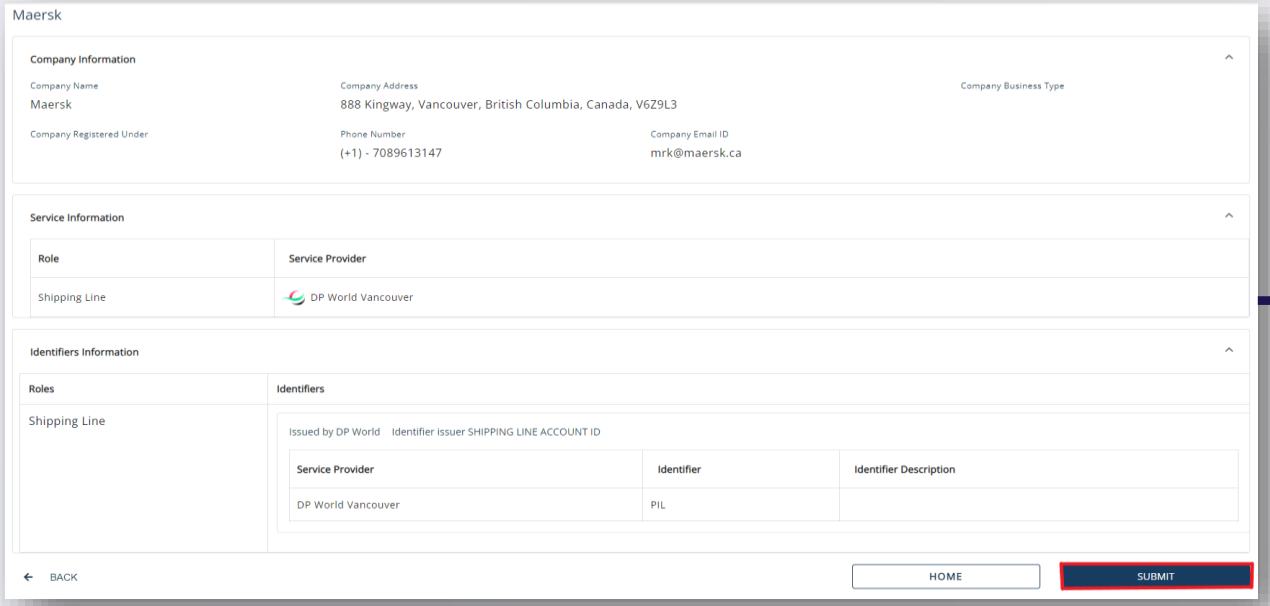
"DP World Vancouver"

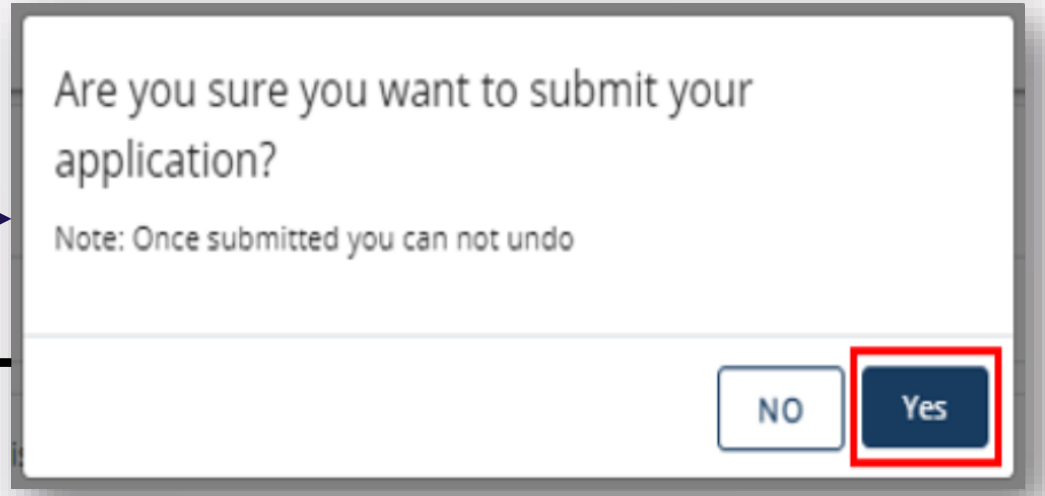
4

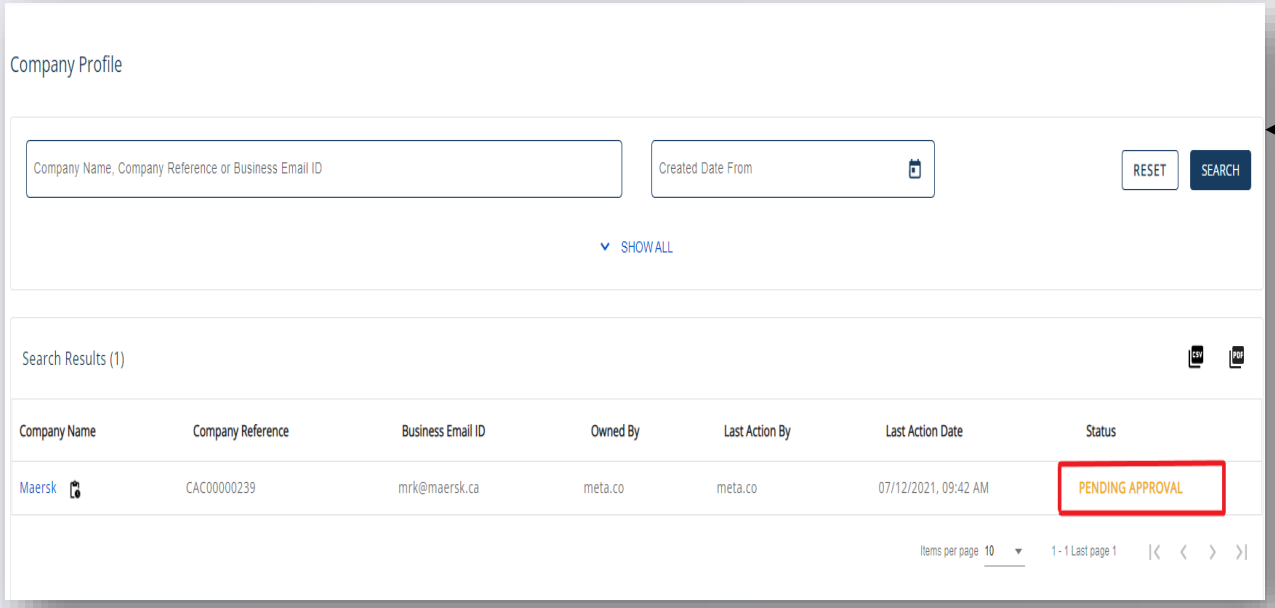


5

ENTER ACCOUNT ID



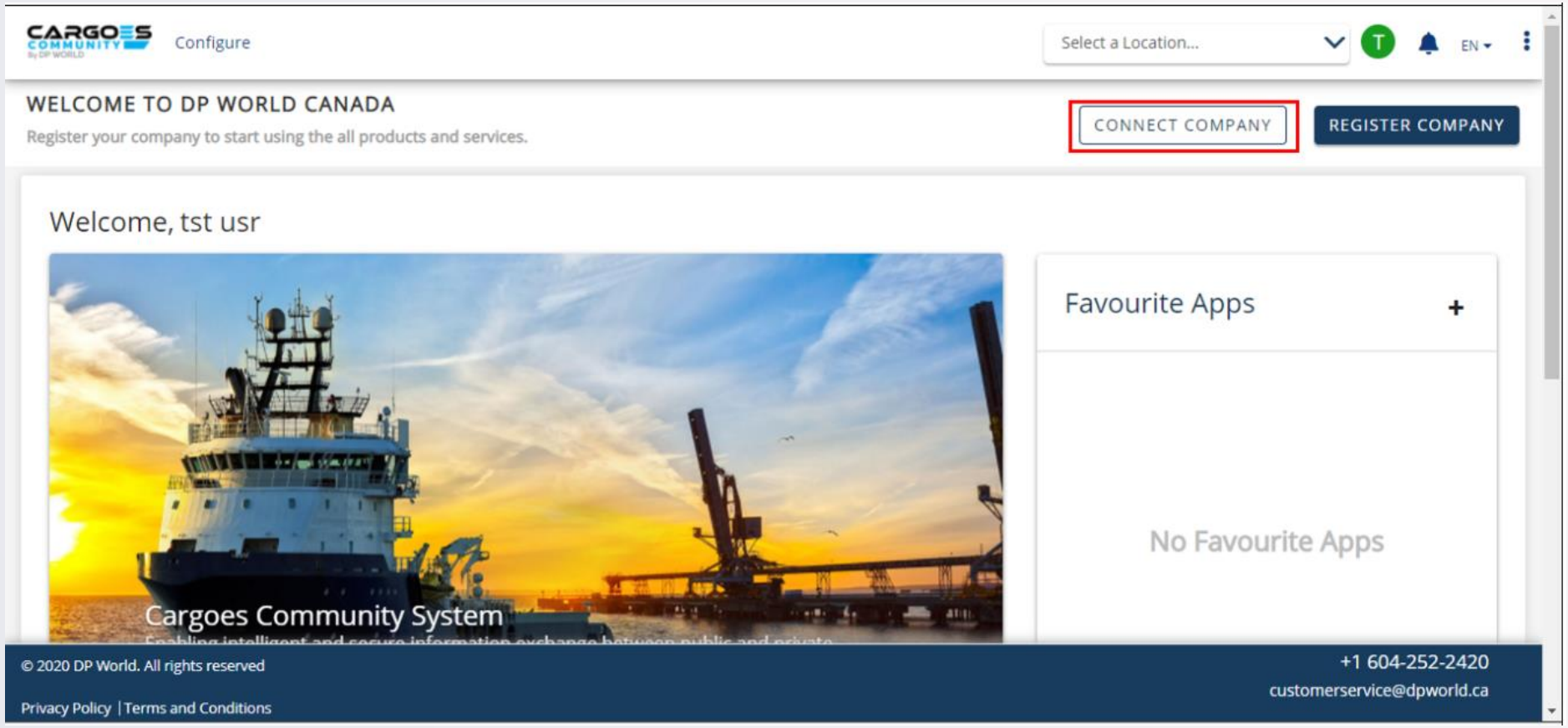




SUBMIT

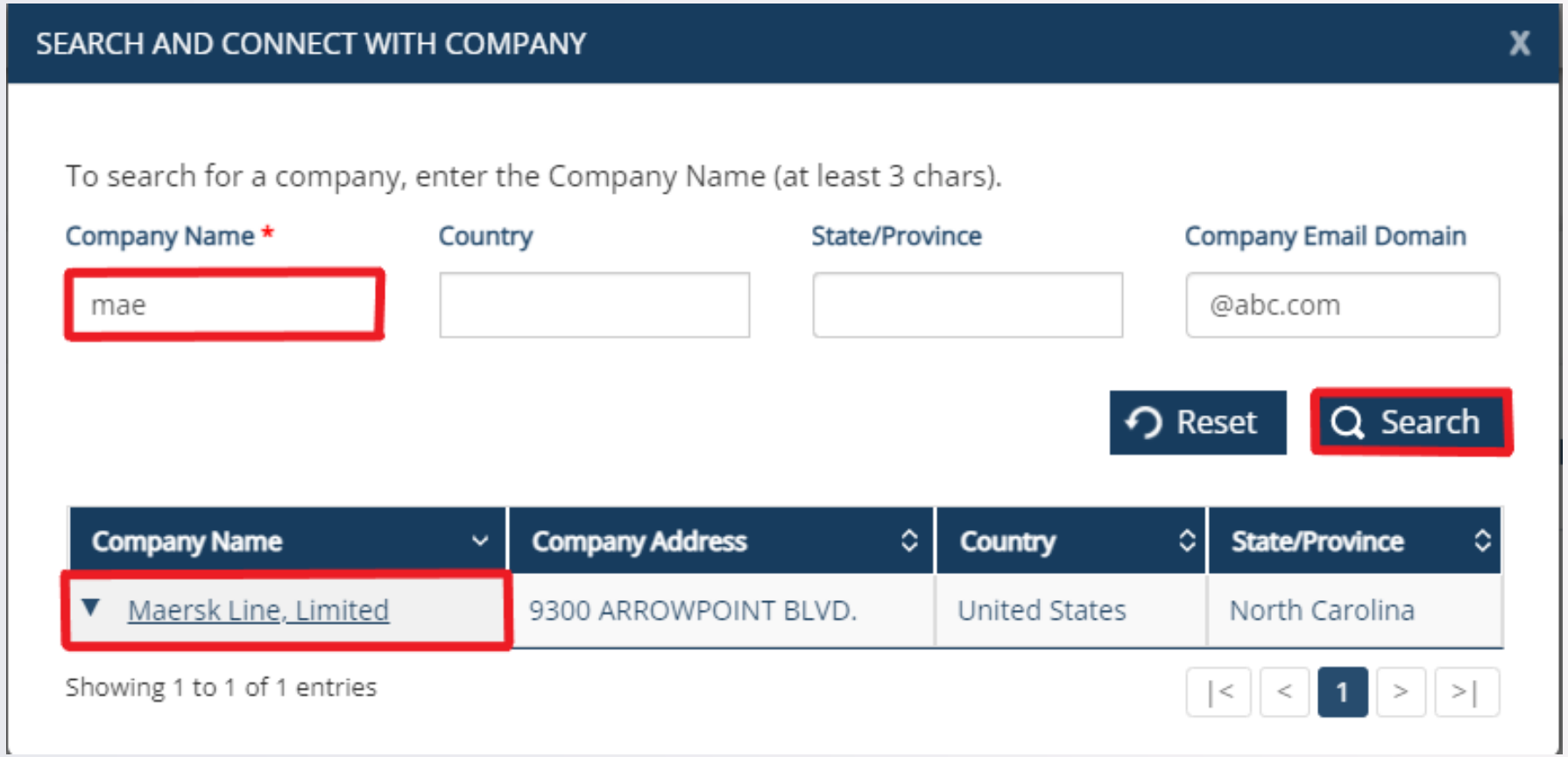
Note: You will be notified by email once your application has been approved or rejected

Step 3: Connect With Company



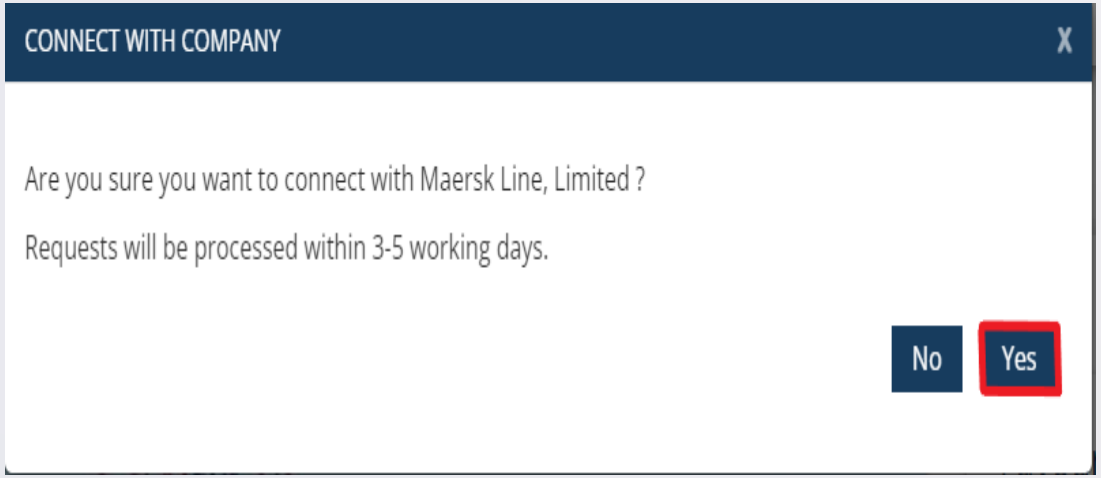
1

SELECT ‘CONNECT COMPANY’



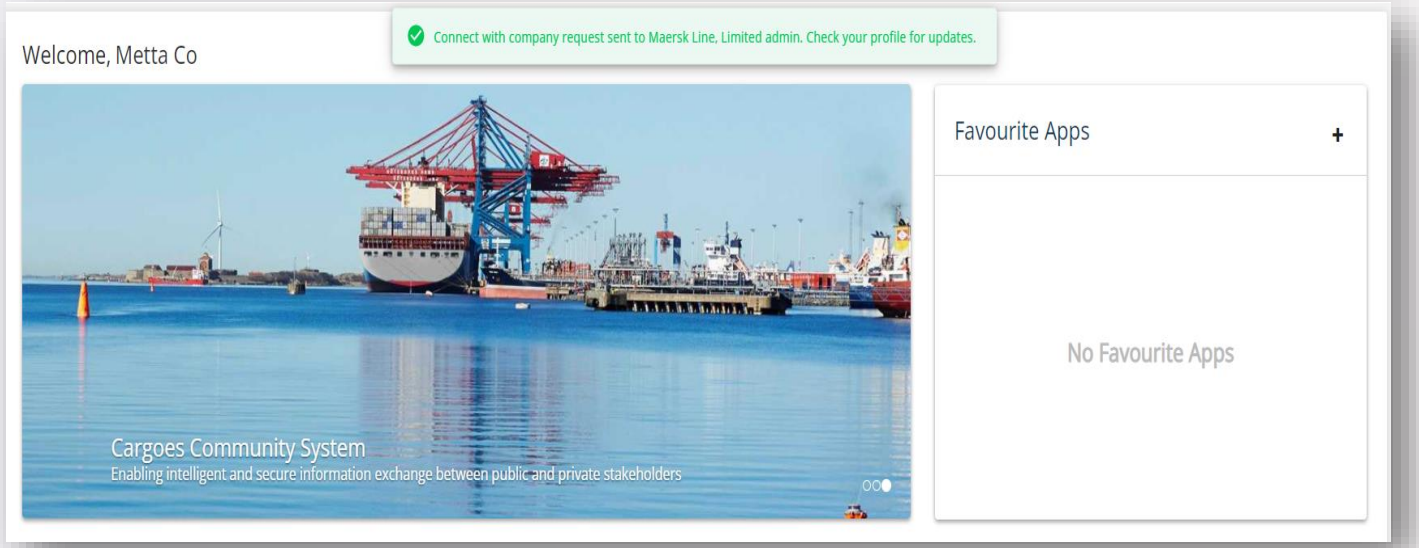
SEARCH FOR YOUR COMPANY

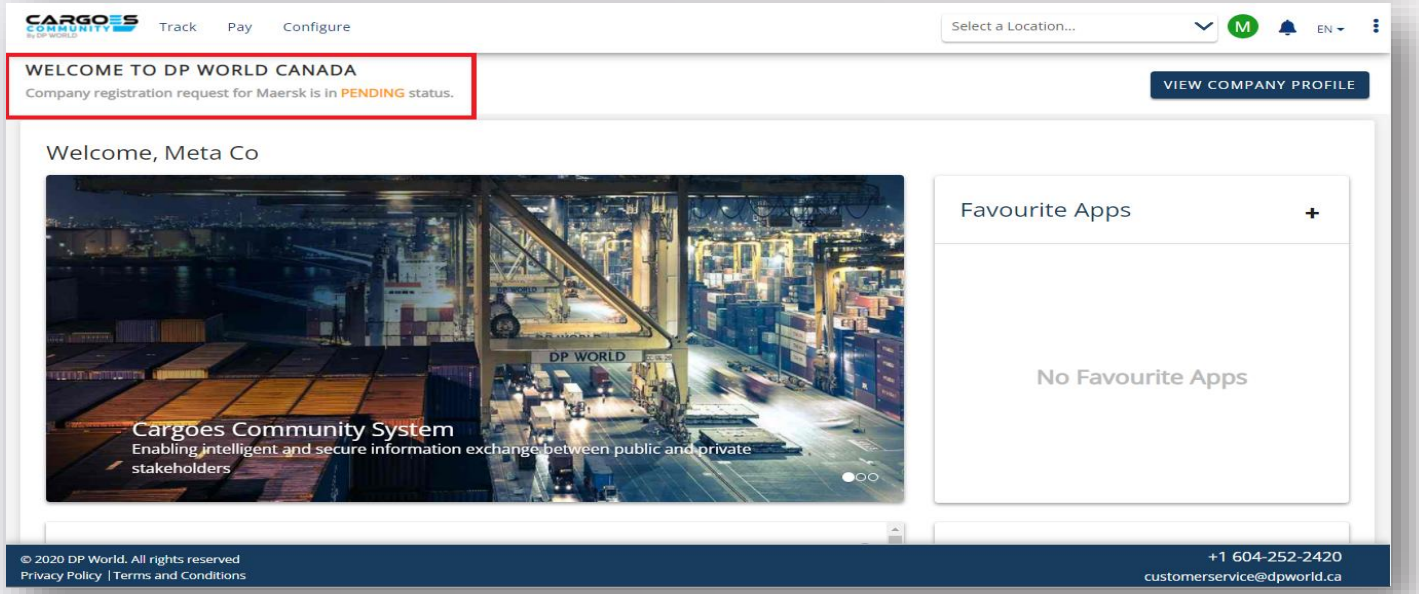
2



3

SEND REQUEST





Step 4: Approve/ Reject Connection Requests

(For Company Admins only)

Search & Connect Request

Dear Admin,

The user jimhill@dispostable.com has requested to join your company AQUATRANS DISTRIBUTORS INC on the DP World Canada's Cargoes Community System

You will grant access to user jimhill@dispostable.com to your company profile by approving this request. The access can be edited and customized to meet the needs of your business.

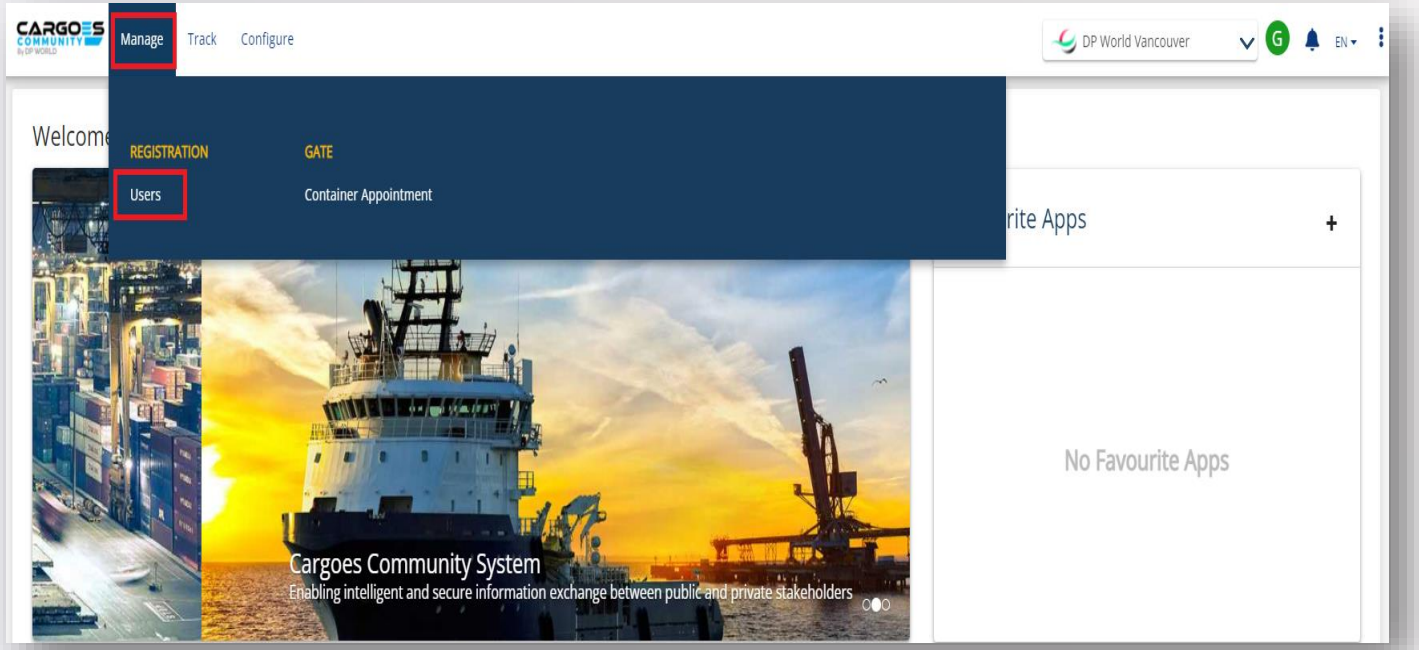
Please add user to process this request.

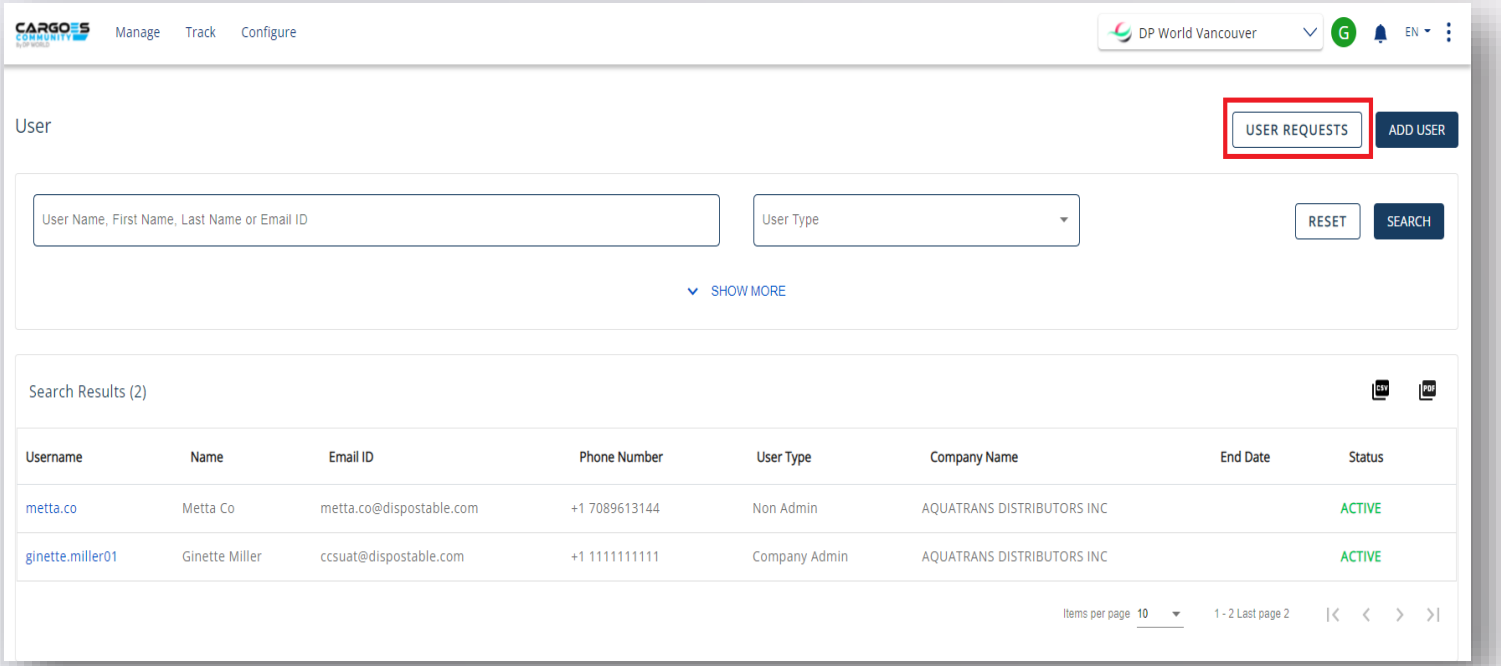
You are entitled to deny access if this user is not part of your organization.

This is a system-generated message from Cargoes Community Support

1

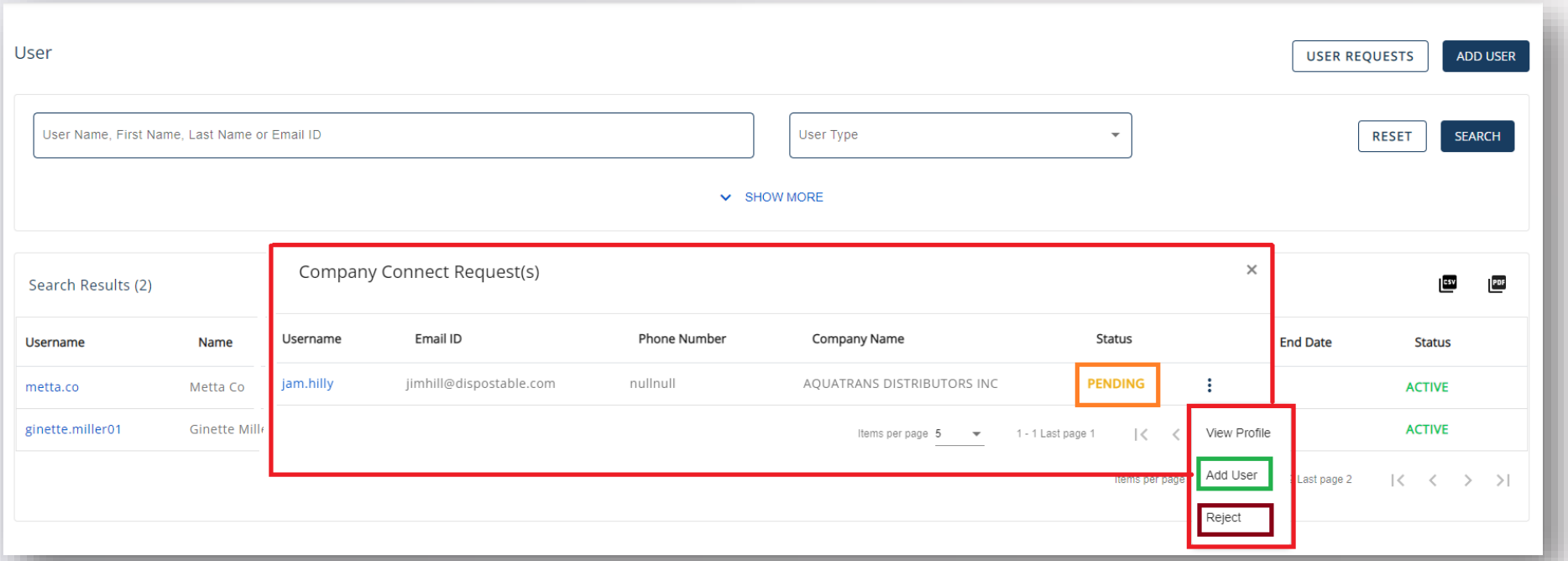
MANAGE USER REQUESTS

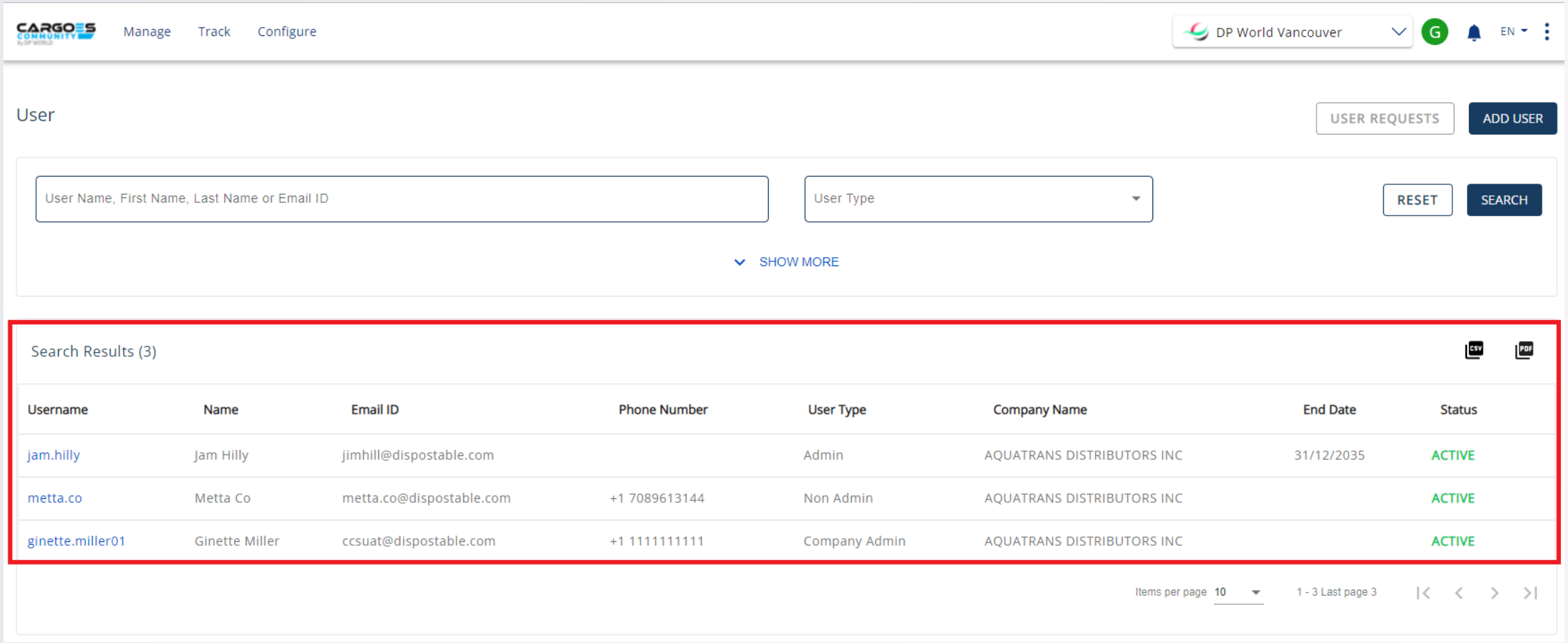




2

ADD or REJECT



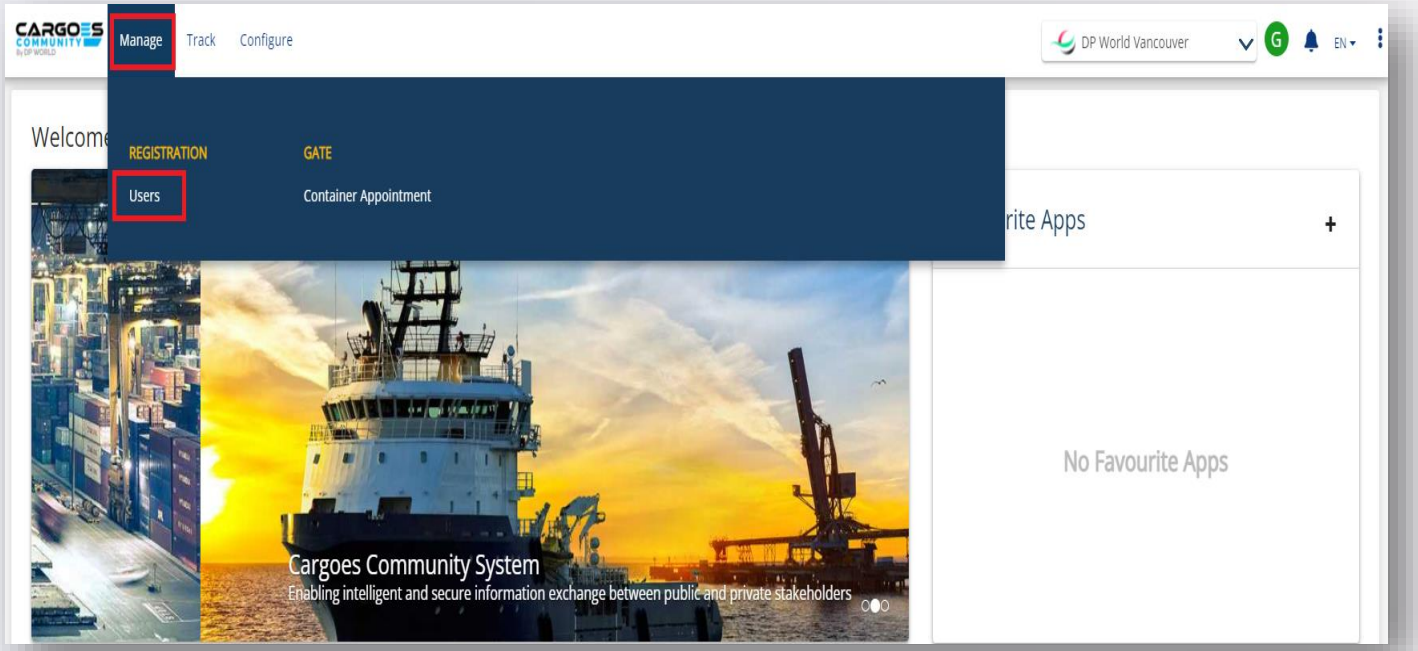


3

SEARCH & VIEW USER STATUS

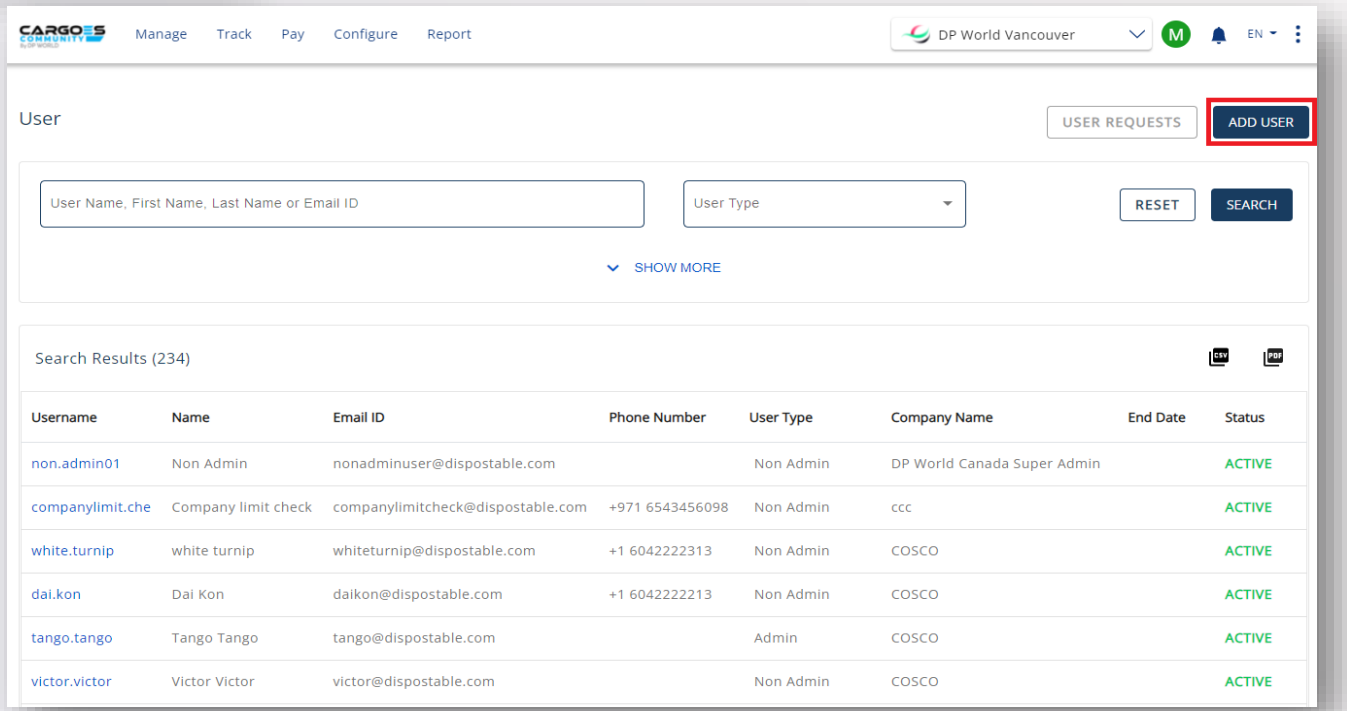
Step 5: Add Company Users

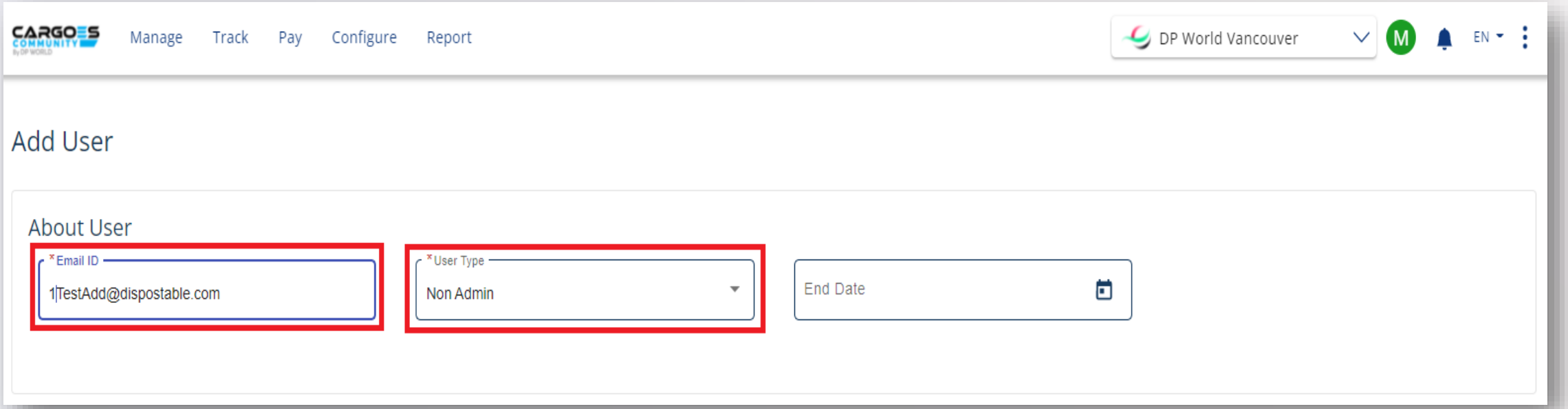
(For Company Admins only)
(optional)



1

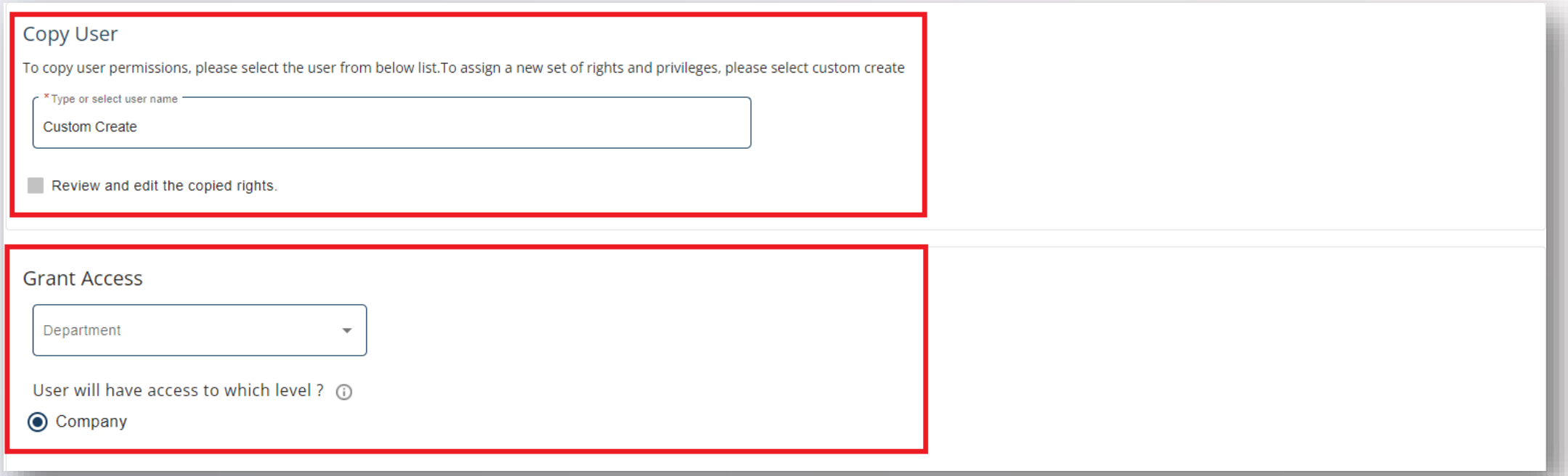
ADD COMPANY USER





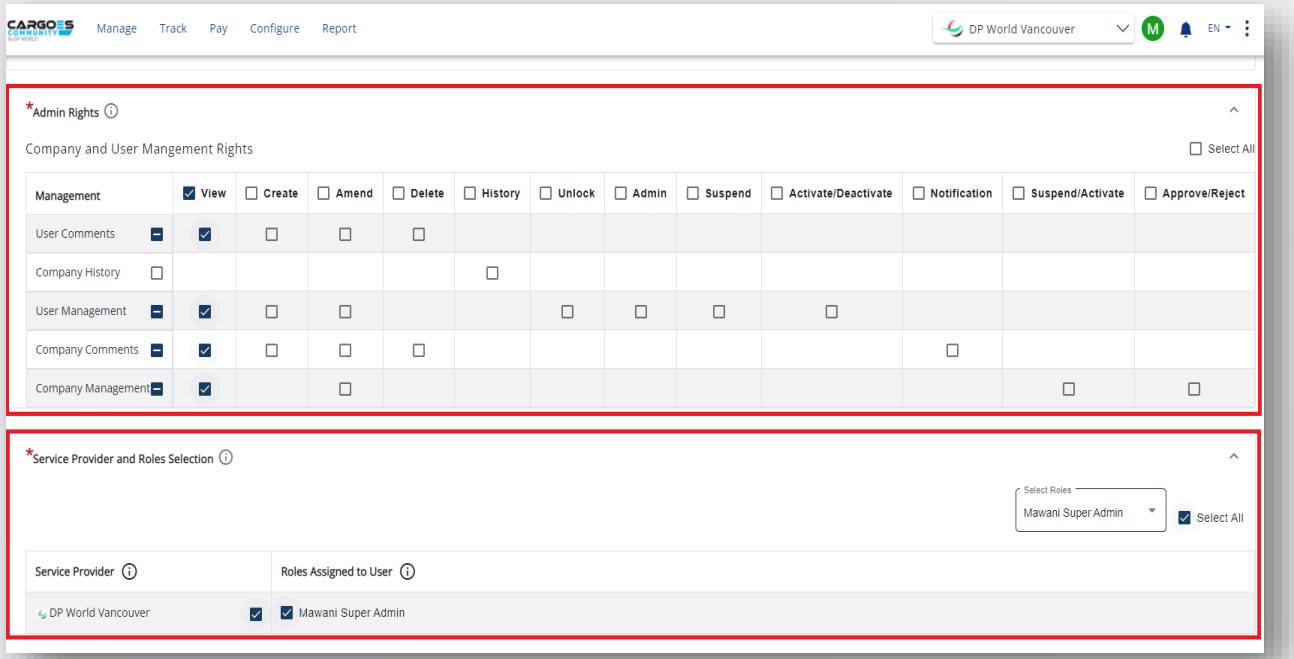
2

USER EMAIL ID
&
USER TYPE



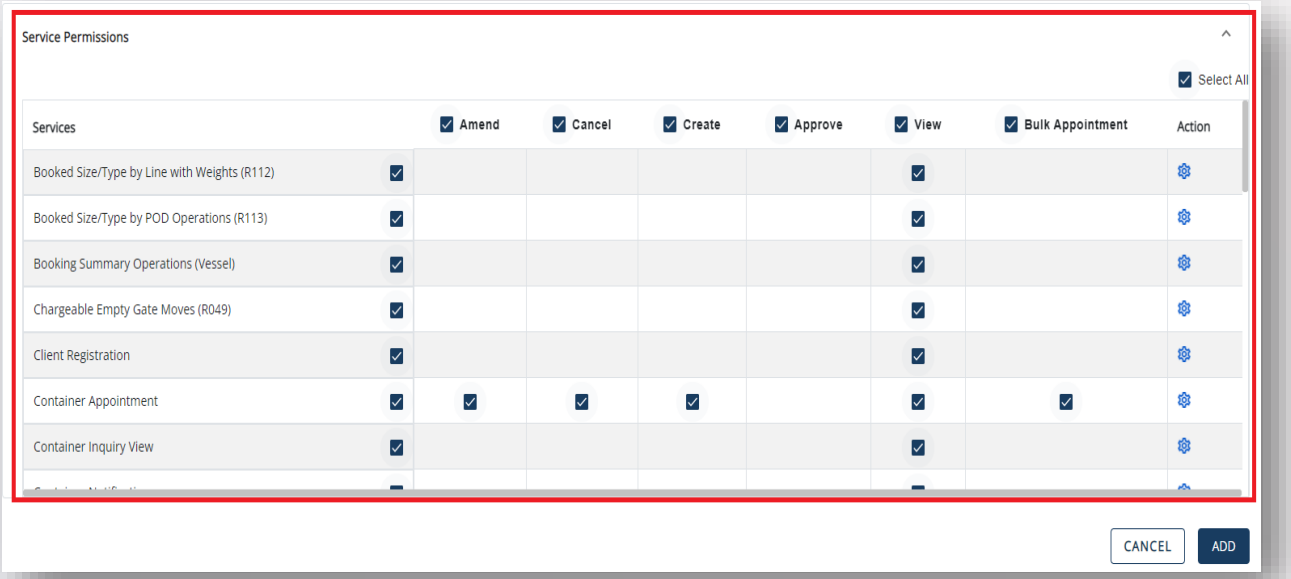
3

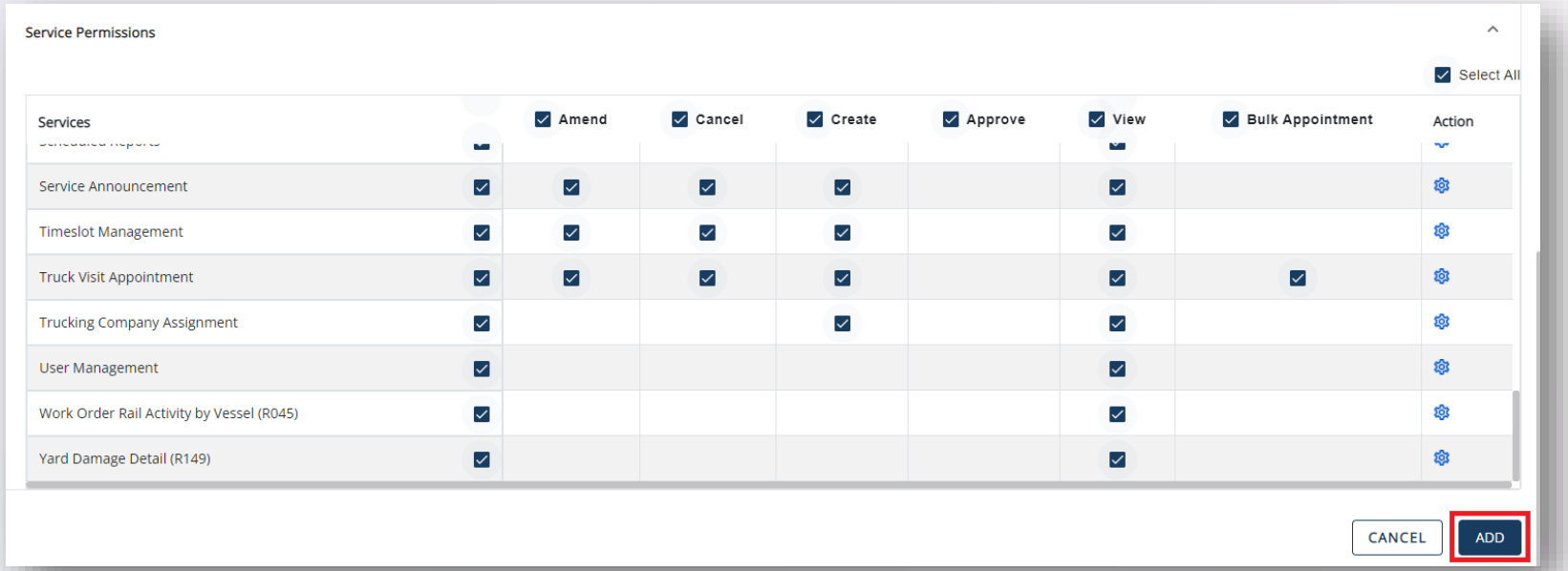
COPY USER OR CUSTOM CREATE



4

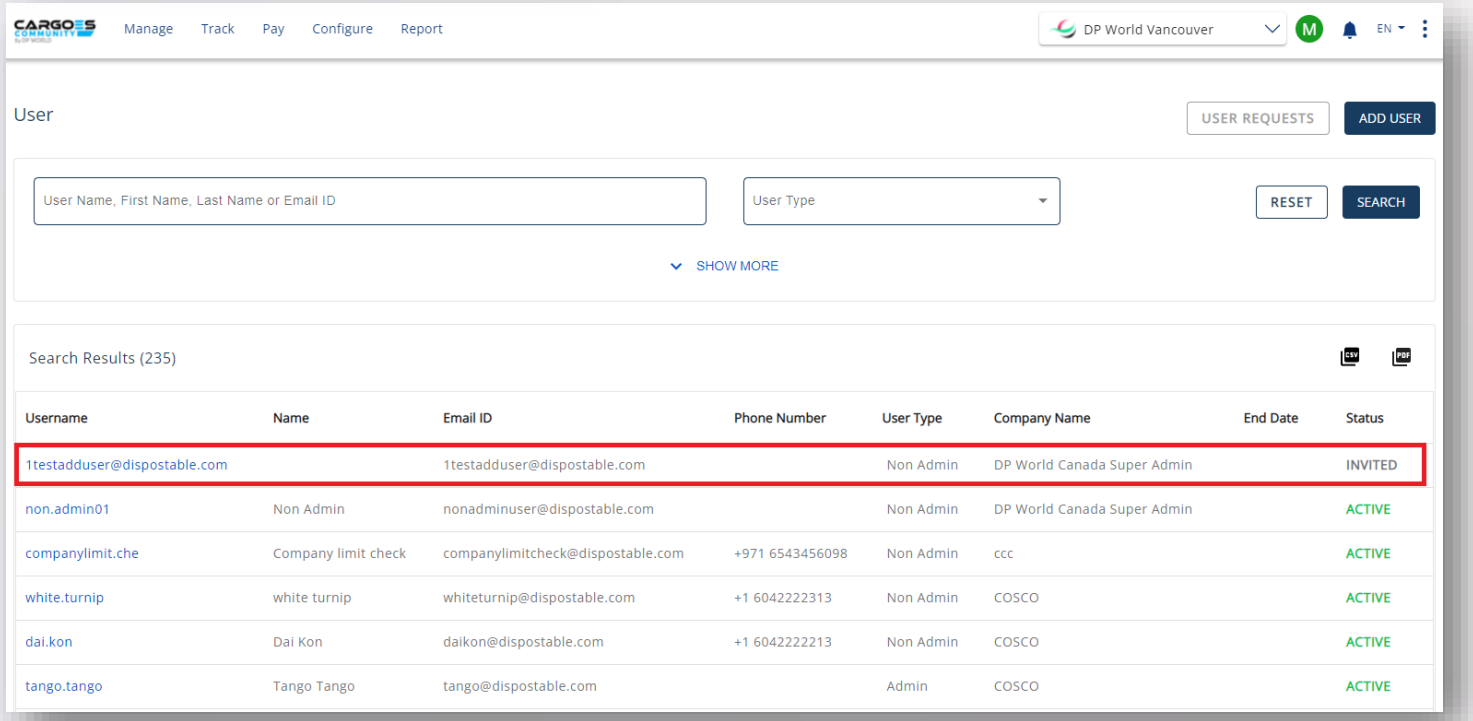
CUSTOM CREATE: SELECT ADMIN RIGHTS & SERVICE PERMISSIONS





5

SELECT “ADD” TO INVITE USER



Invitation to join DP World Canada's Cargoes Community System!

Greetings!

You are invited to join DP World Canada's Cargoes Community System.

The Cargoes Community System is DP World Canada's newly enhanced web-based solution that has replaced the Lynx Customer Service Portal for cargo management and tracking vessels and shipments at DP World Vancouver marine terminal.

The Cargoes Community System will continue to provide all of the legacy system's key services, including bulk container appointment requests, credit card payment, and container-based event notifications. It will also offer additional automated services such as truck visit appointments for multiple container transactions and speed gate management.

Click Here to JOIN Cargoes Community.

You may copy/paste the below link into your browser

Click Here

Regards,
DP World Customer Service
Cargoes Community System
customerservice@dpworld.ca

Contact Us

Vancouver Office T: 604.252.2420| E: customerservice@dpworld.ca
Nanaimo Office T: 250.722.2290 | E: john.darbyshire@dpworld.com
Prince Rupert T: 250.624.2124 ext. 2333 | E: customerservice@prr.dpworld.ca
Fraser Surrey T: 604-581-2233

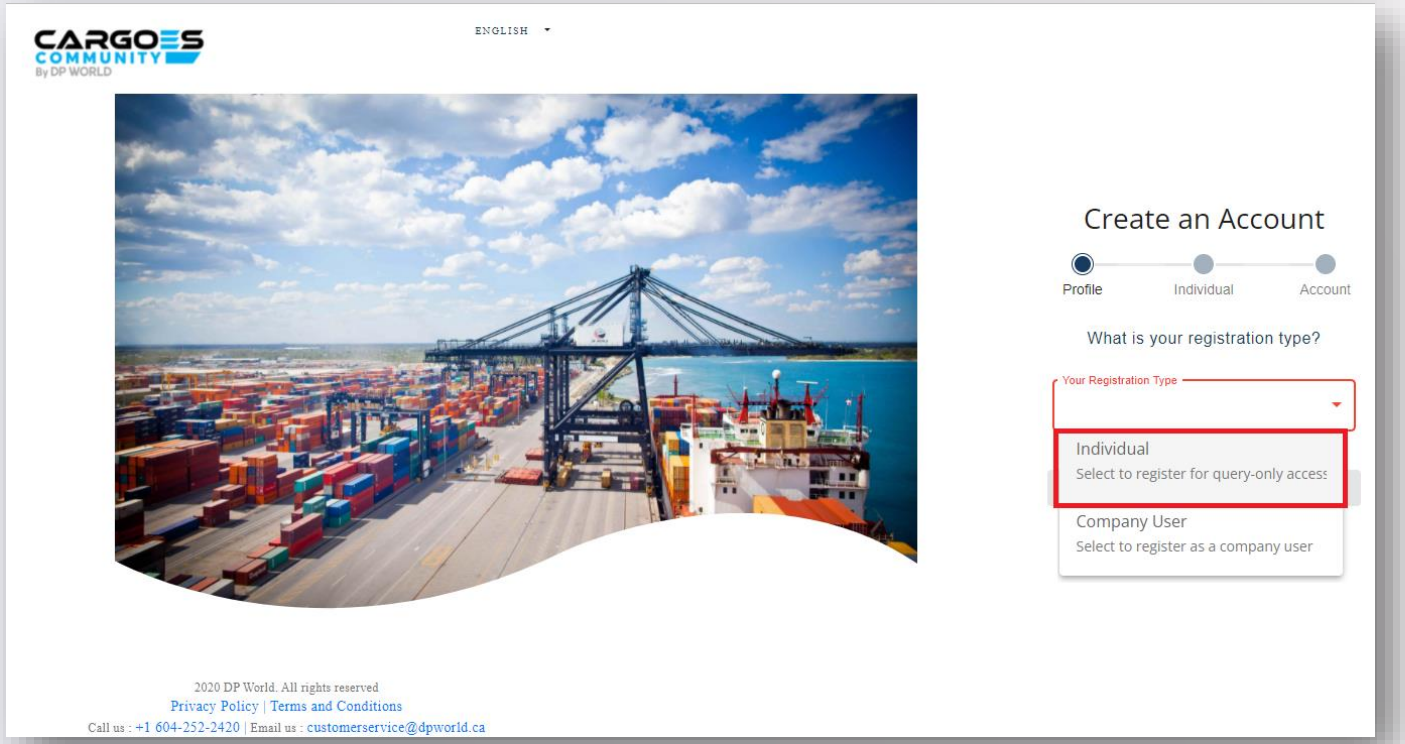
INVITATION EMAIL SENT TO USER

6

INDIVIDUAL USER

1

User Registration



NOTE:
All other steps are same as Company User Registration

NEED HELP?

DPWCan.CCS-Support@dpworld.com

DP WORLD

THANK YOU